

# 2016-2017 Annual Faculty Opinion Survey



## **Responses by School/Department for All Middle Management Questions**

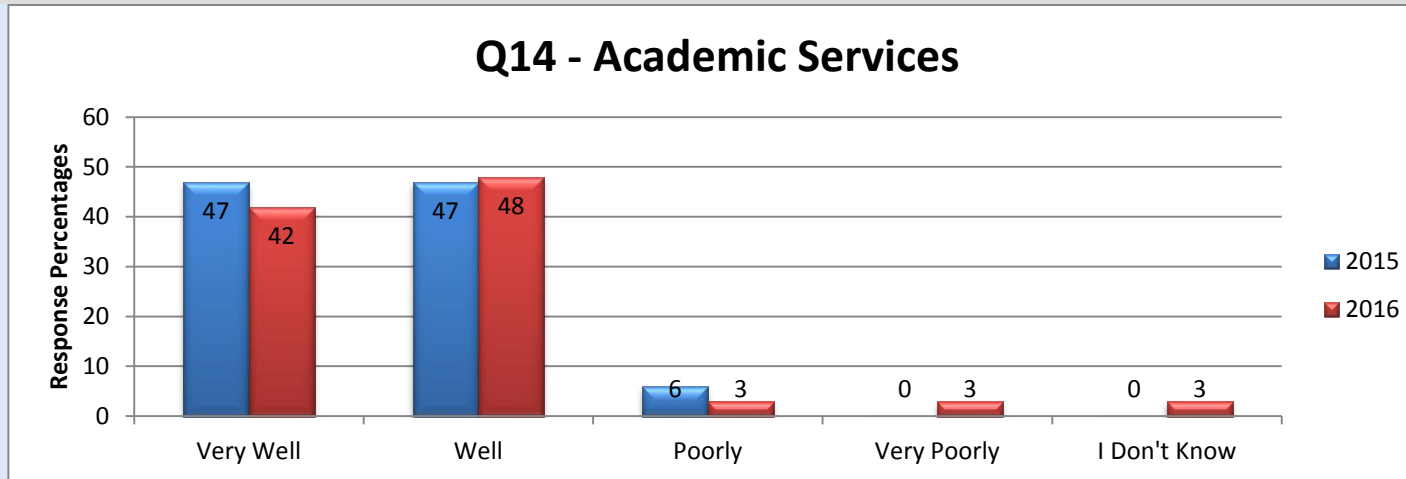
**Total Number of Respondents to the Survey: 277**

The "I Don't Know" section is treated as a "Not applicable" section and is not included in the Weighted Mean  
Omitted sections: those with less than 5 respondents. For example: only 2 respondents answered "yes" to having an Associate Dean

Academic Services

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

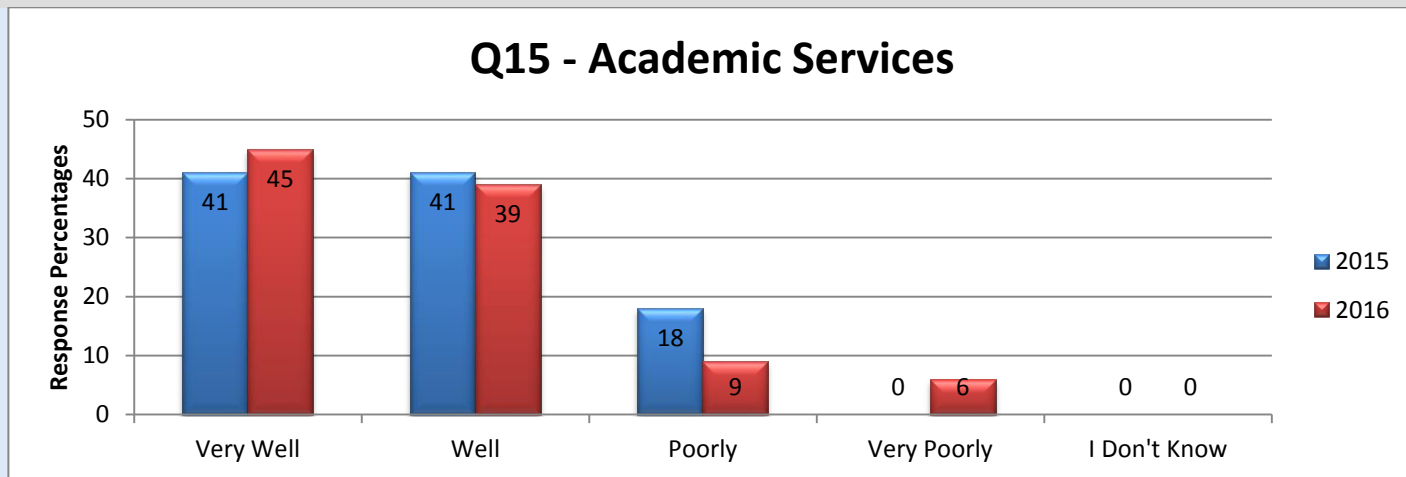


Weighted Mean  
2016  
3.34

Weighted Mean  
2015  
3.41

*answered question* 33  
*skipped question* 9

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

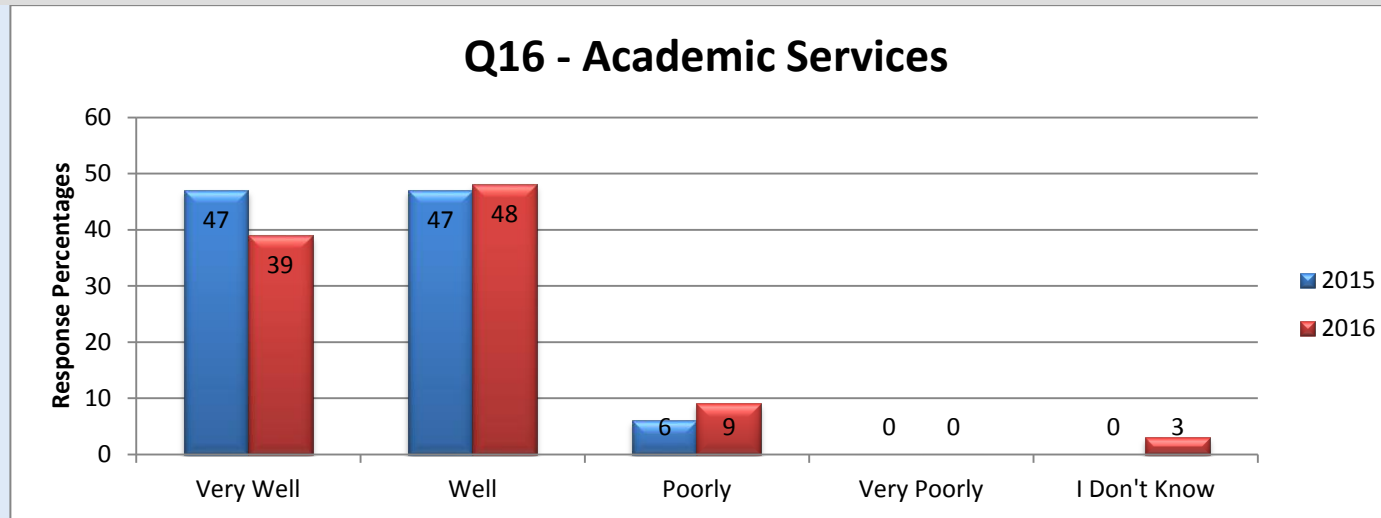


Weighted Mean  
2016  
3.24

Weighted Mean  
2015  
3.24

*answered question* 33  
*skipped question* 9

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

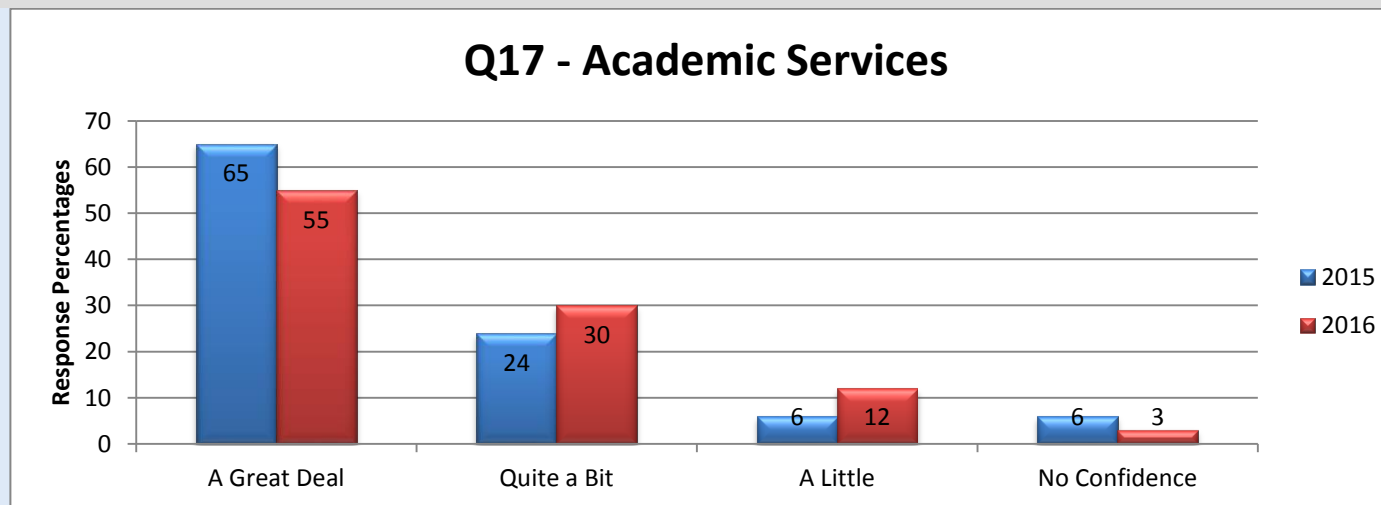


Weighted Mean 2016  
3.31

Weighted Mean 2015  
3.41

*answered question* 33  
*skipped question* 9

17. How much trust and confidence do you have in your Academic Chair/Manager?



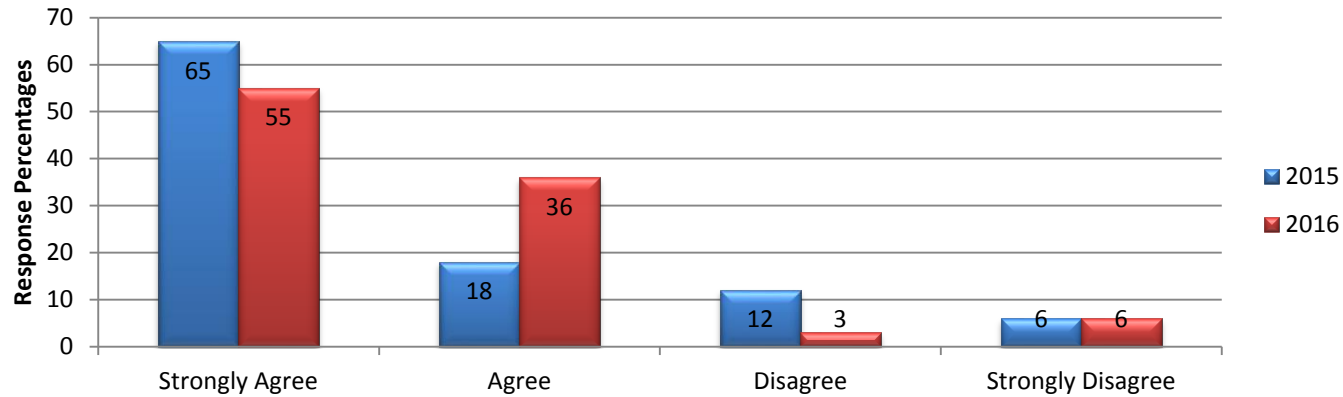
Weighted Mean 2016  
3.36

Weighted Mean 2015  
3.69

*answered question* 33  
*skipped question* 9

18. There is effective two-way communication between my Academic Chair/Manager and me.

### Q18 - Academic Services



Weighted Mean  
2016  
3.39

Weighted Mean  
2015  
3.63

*answered question*

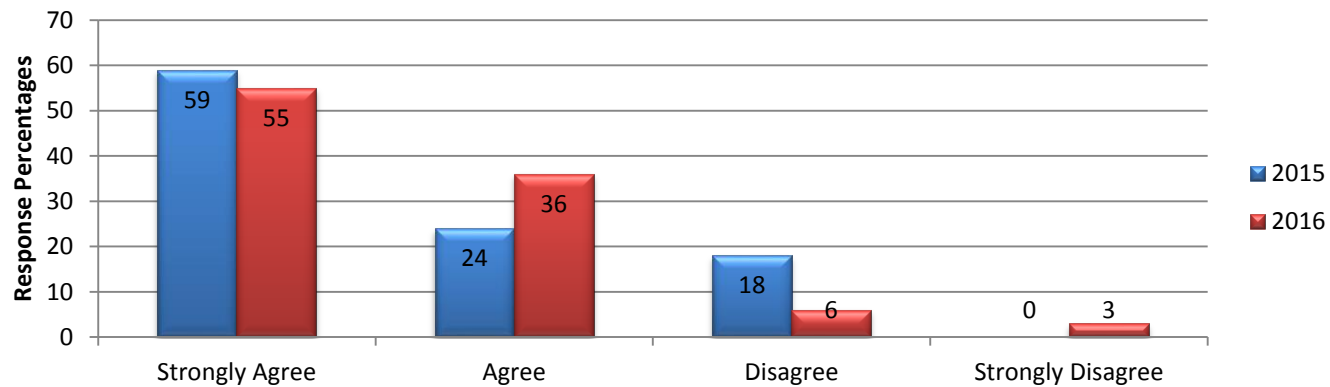
33

*skipped question*

9

19. There is effective support offered by my Academic Chair/Manager.

### Q19 - Academic Services



Weighted Mean  
2016  
3.42

Weighted Mean  
2015  
2.41

*answered question*

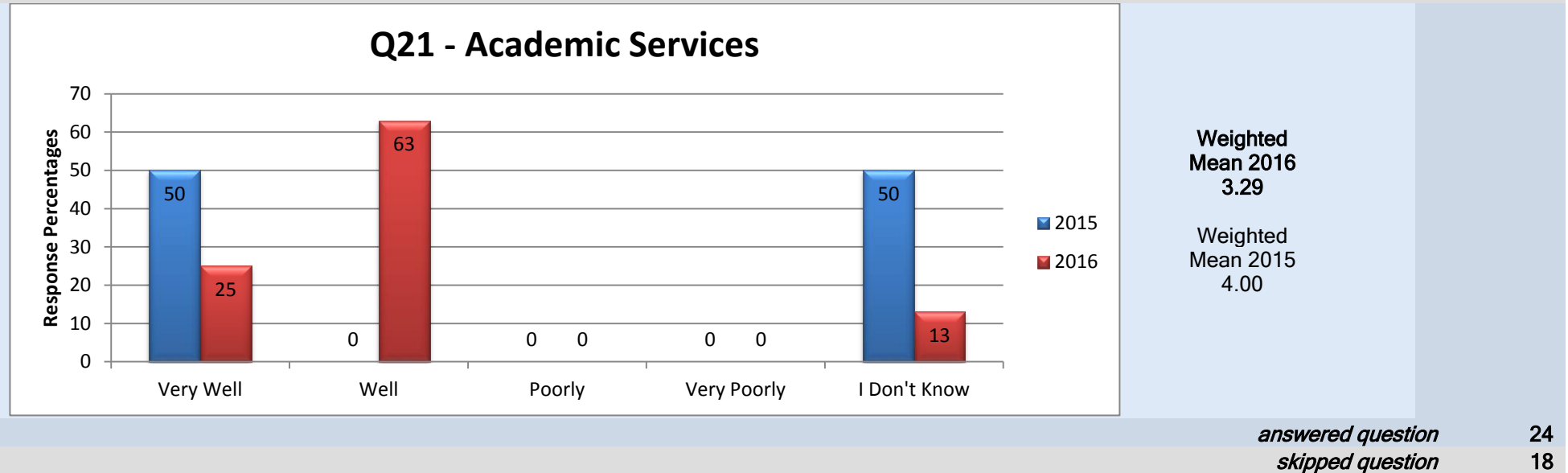
33

*skipped question*

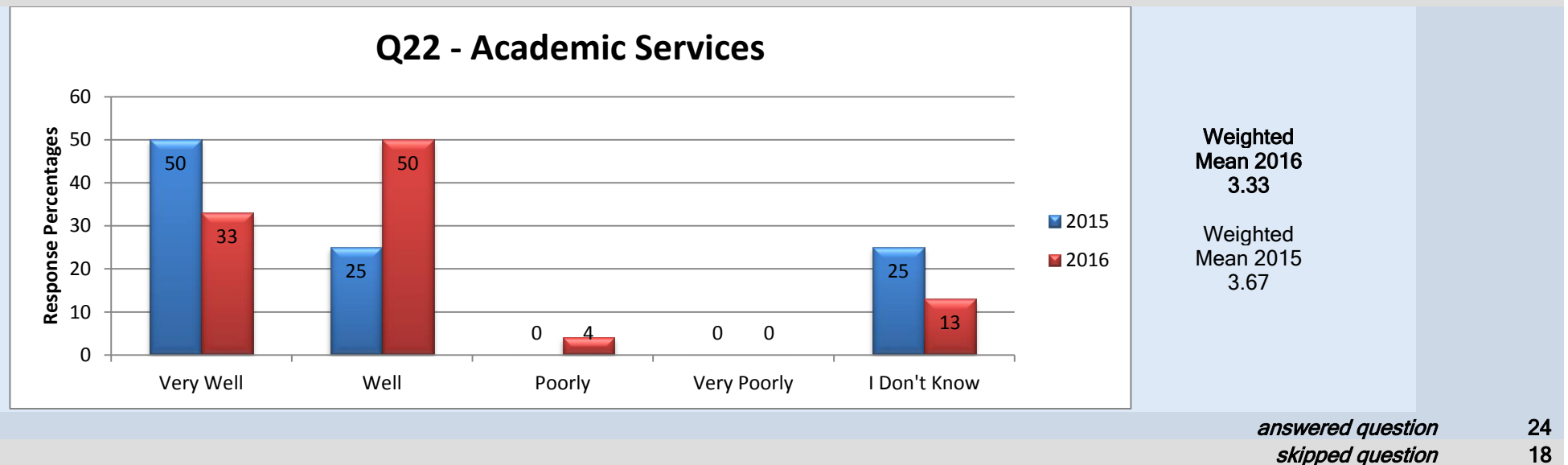
9

Middle Management –Associate Dean

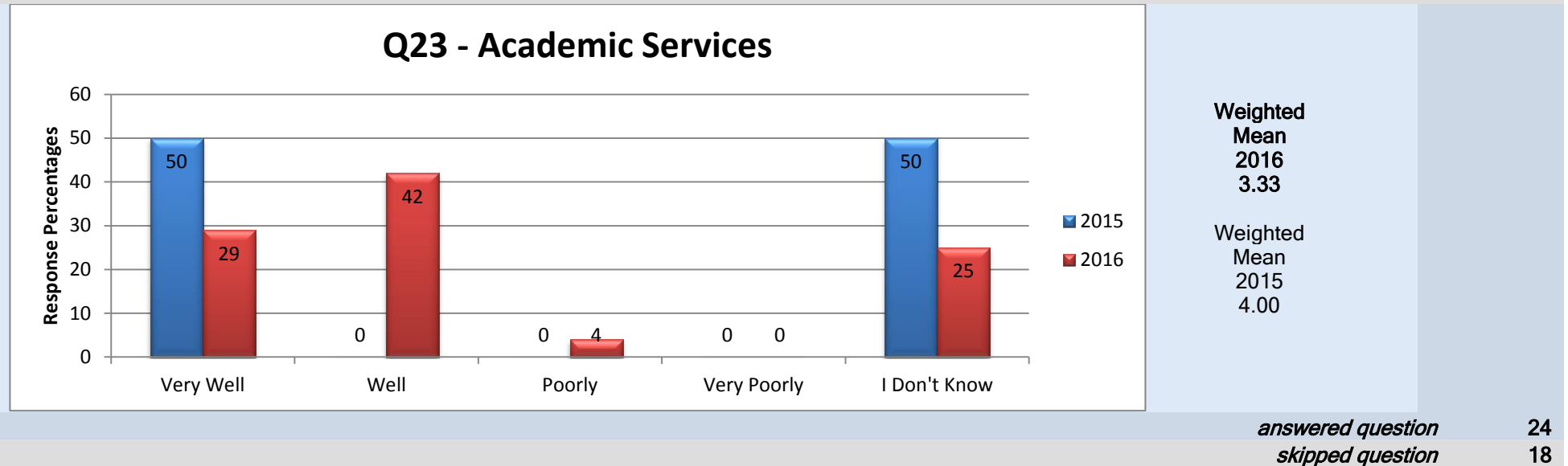
21. Overall do you feel your Associate Dean is doing a good job?



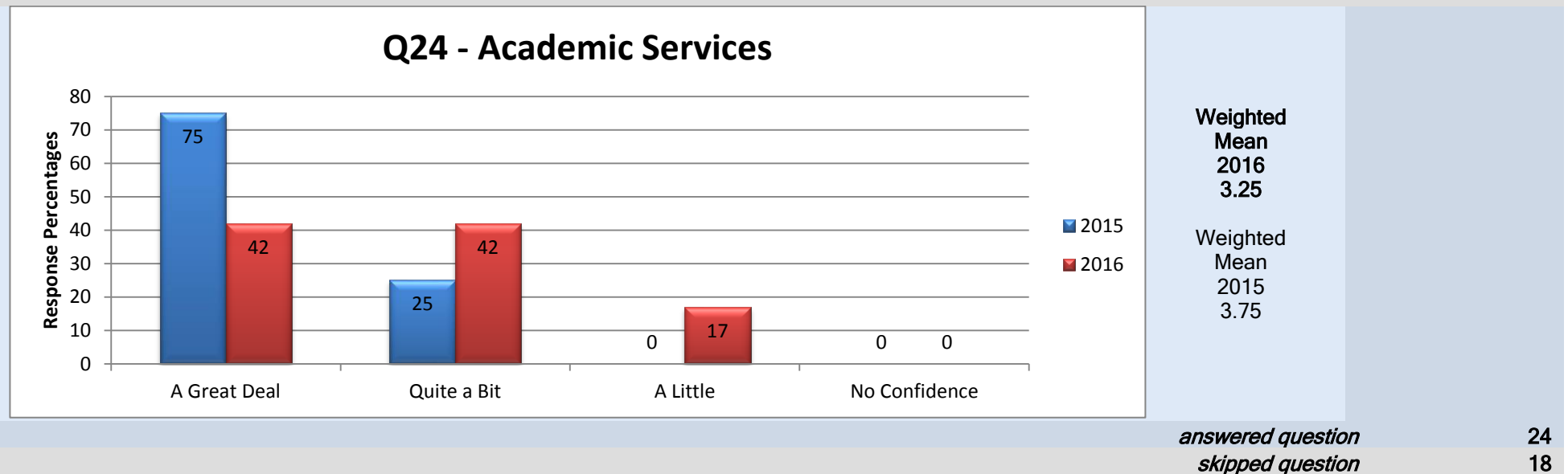
22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?



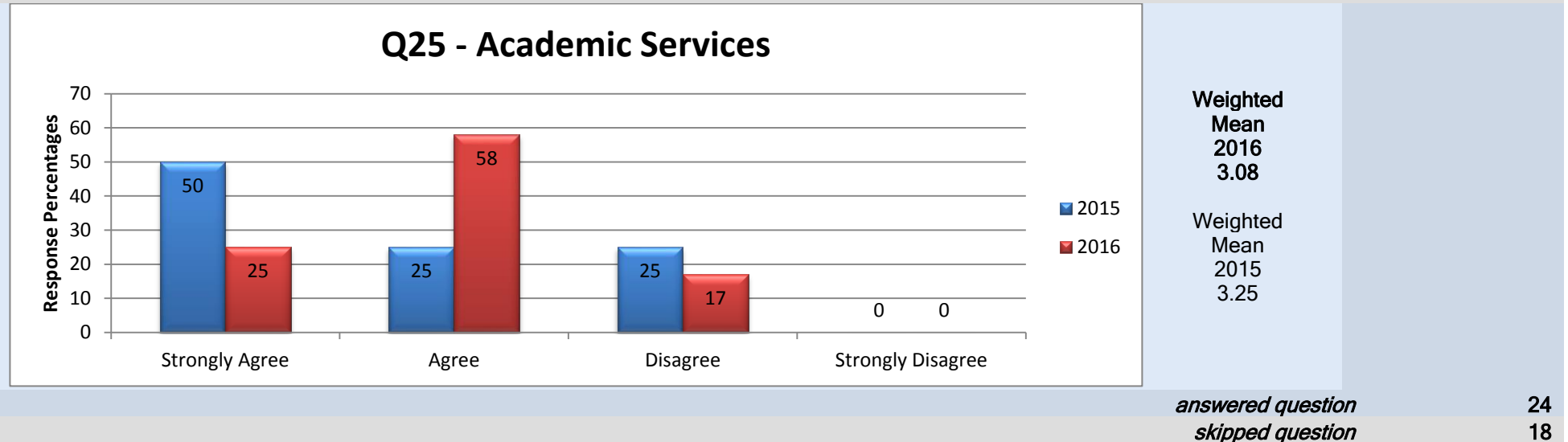
23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?



24. How much trust and confidence do you have in your Associate Dean?

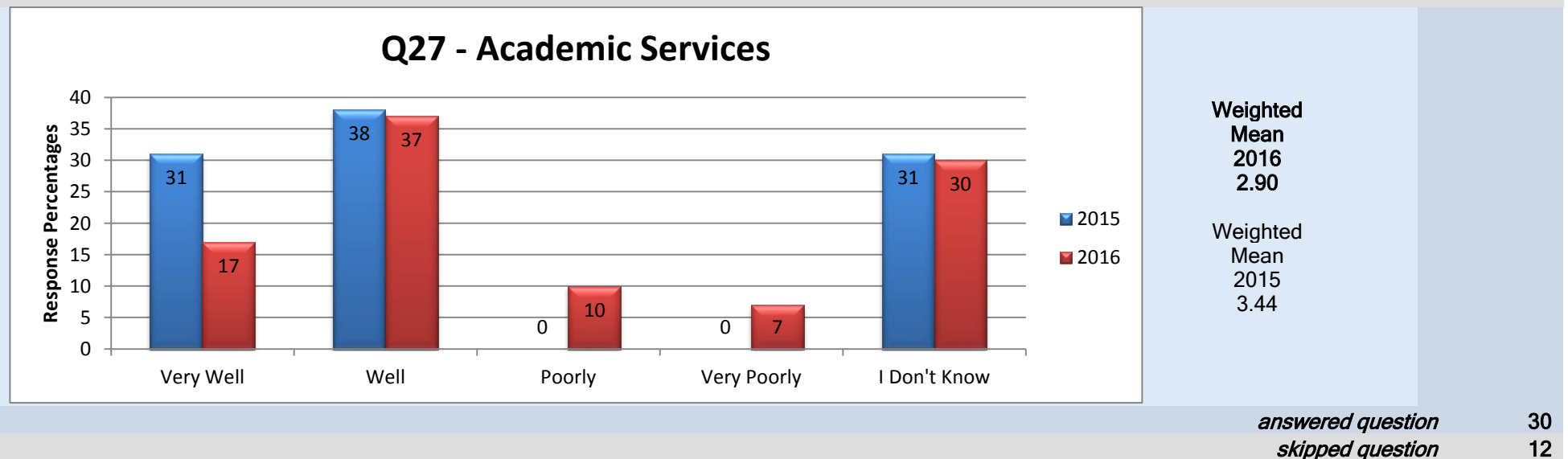


25. There is effective two-way communication between my Associate Dean and me.

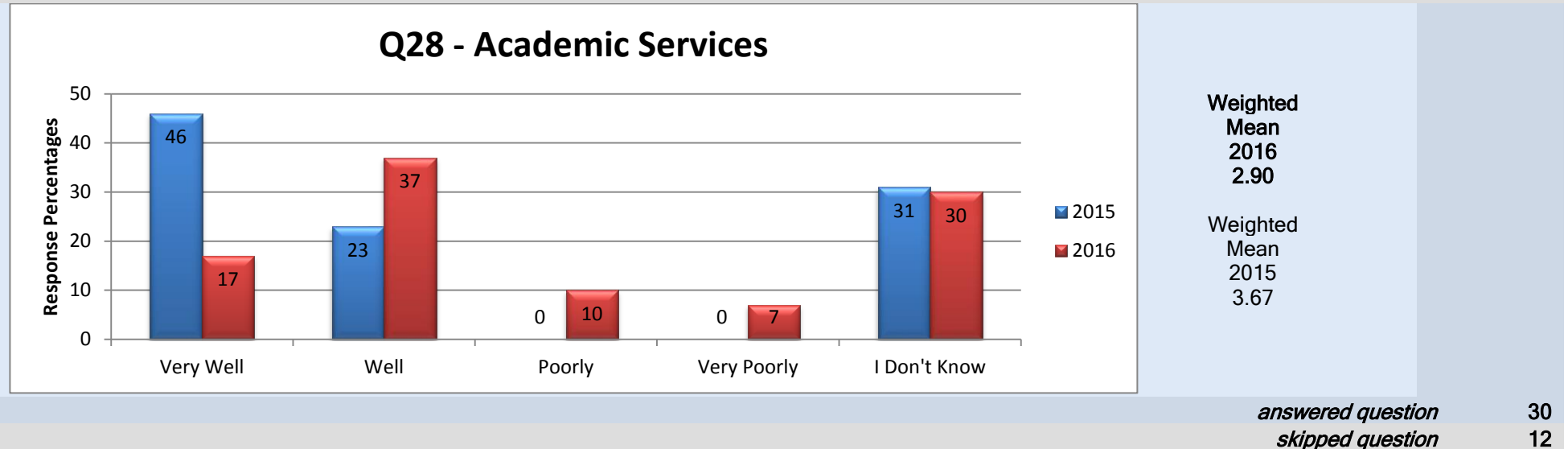


Middle Management – Dean/Director/Associate Vice President

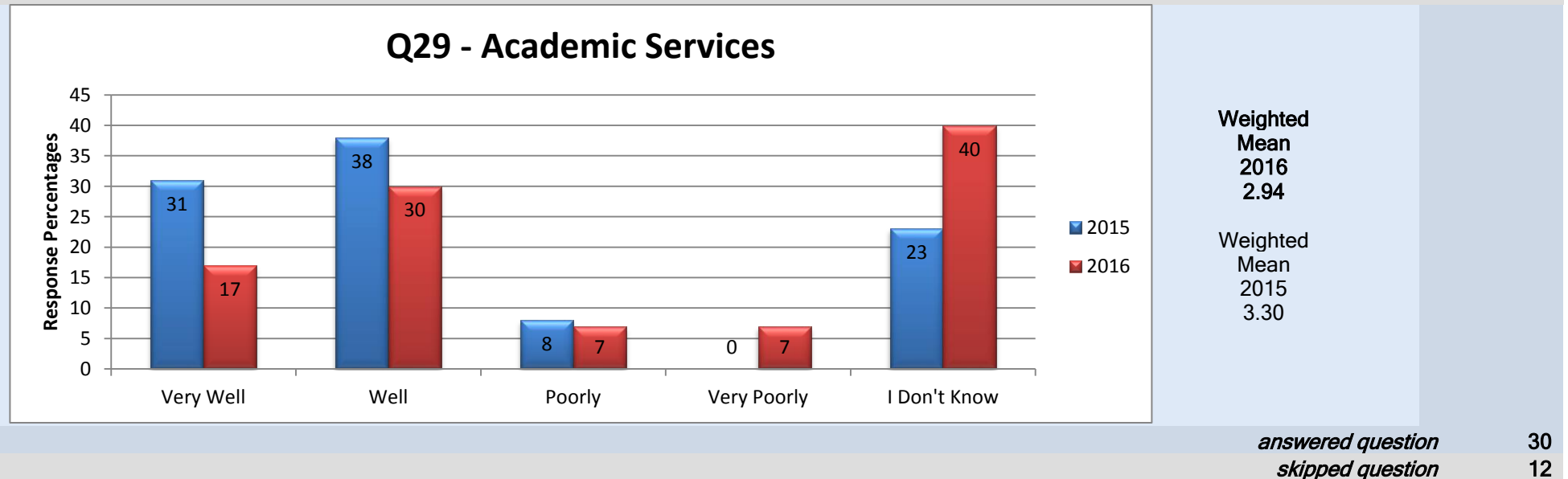
27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?



28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?

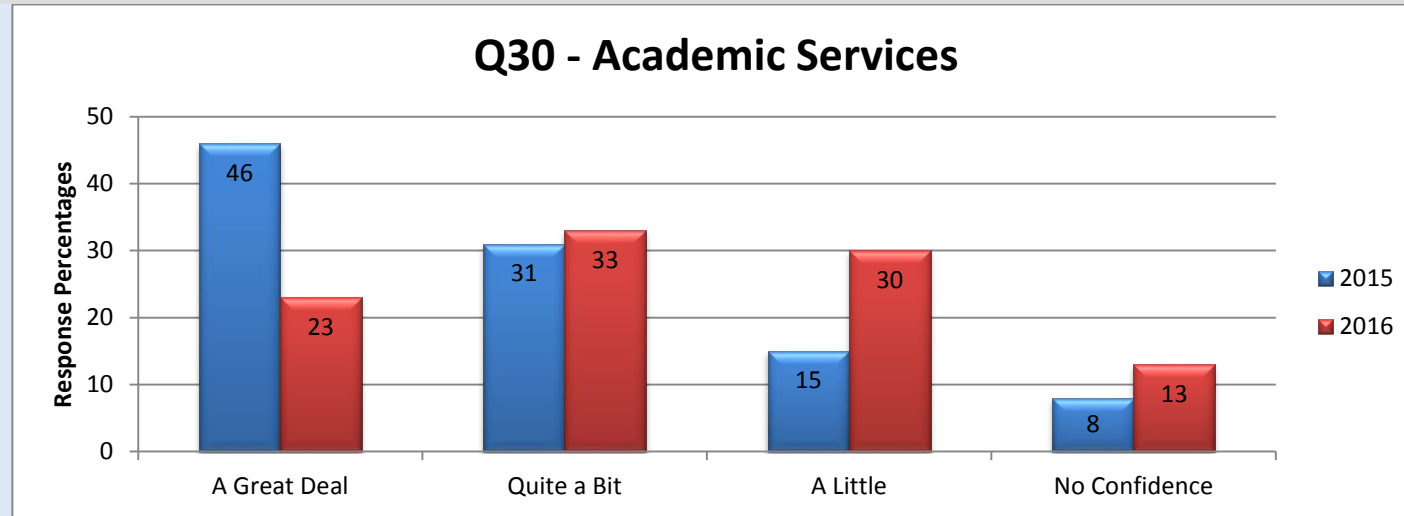


29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?





30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

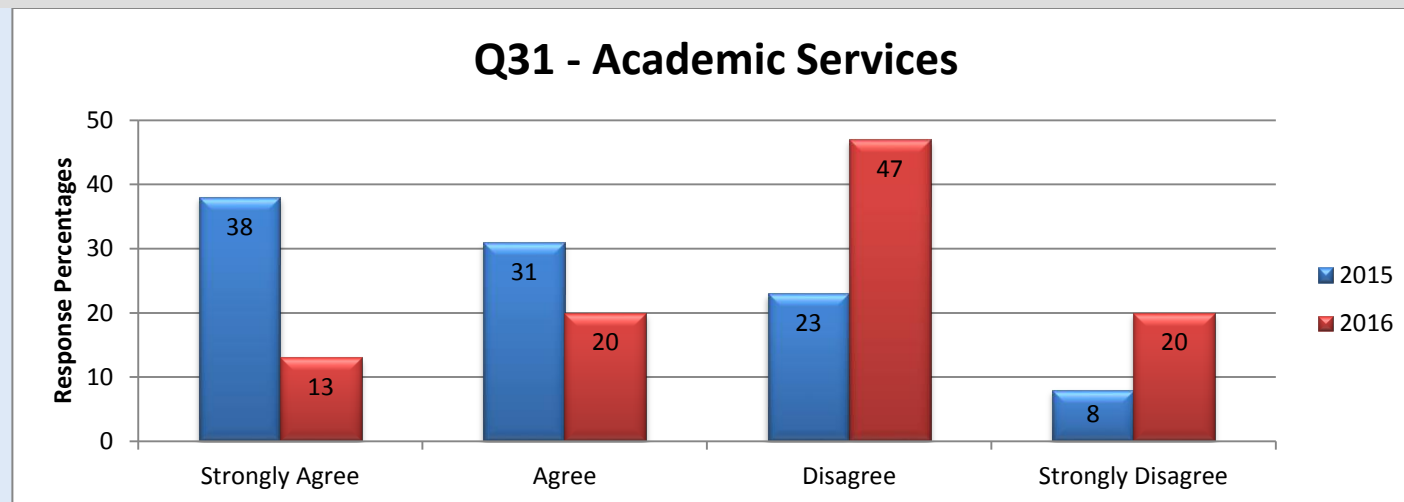


Weighted Mean  
2016  
3.23

Weighted Mean  
2015  
3.46

*answered question* 30  
*skipped question* 12

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



Weighted Mean  
2016  
2.27

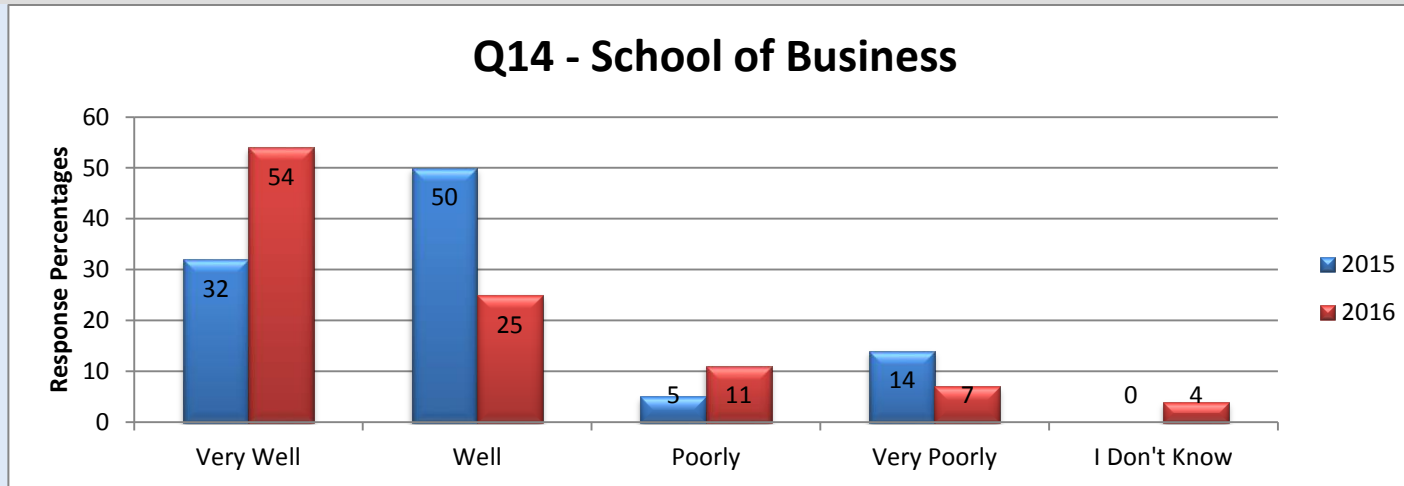
Weighted Mean  
2015  
3.00

*answered question* 30  
*skipped question* 12

School of Business

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

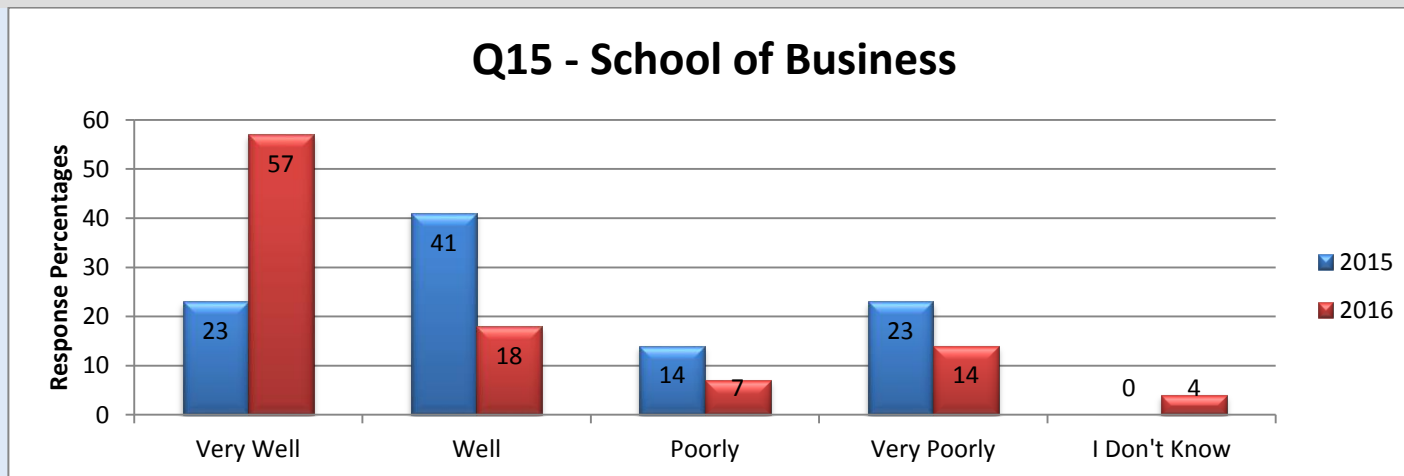


Weighted Mean  
2016  
3.30

Weighted Mean  
2015  
3.00

*answered question* 28  
*skipped question* 2

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?



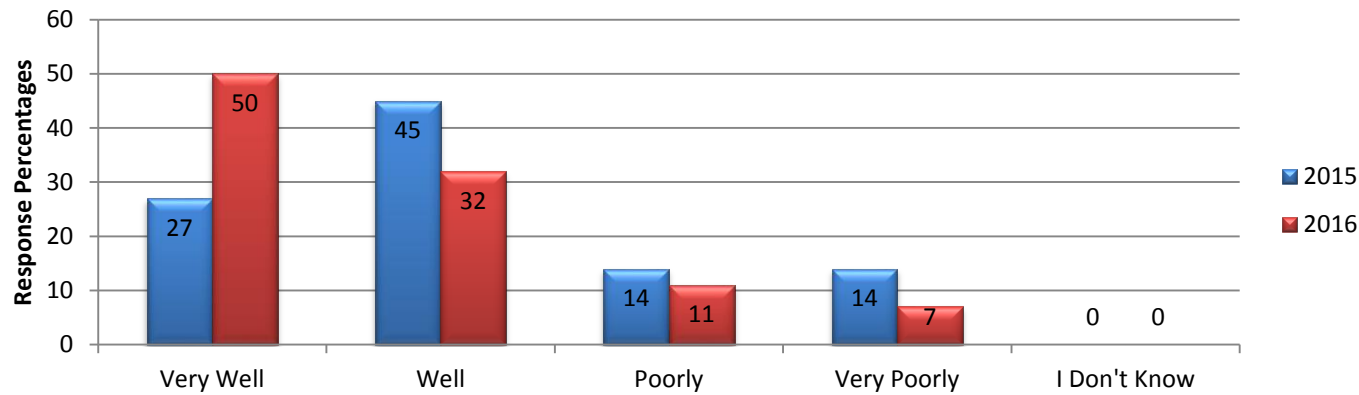
Weighted Mean  
2016  
3.22

Weighted Mean  
2015  
2.64

*answered question* 28  
*skipped question* 2

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

**Q16 - School of Business**



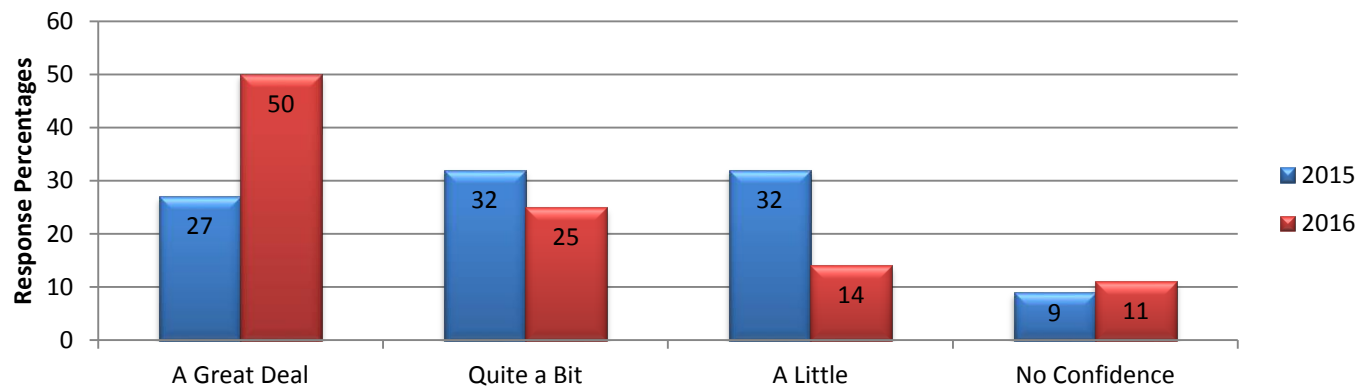
Weighted Mean  
2016  
3.25

Weighted Mean  
2015  
2.86

*answered question* 28  
*skipped question* 2

17. How much trust and confidence do you have in your Academic Chair/Manager?

**Q17 - School of Business**



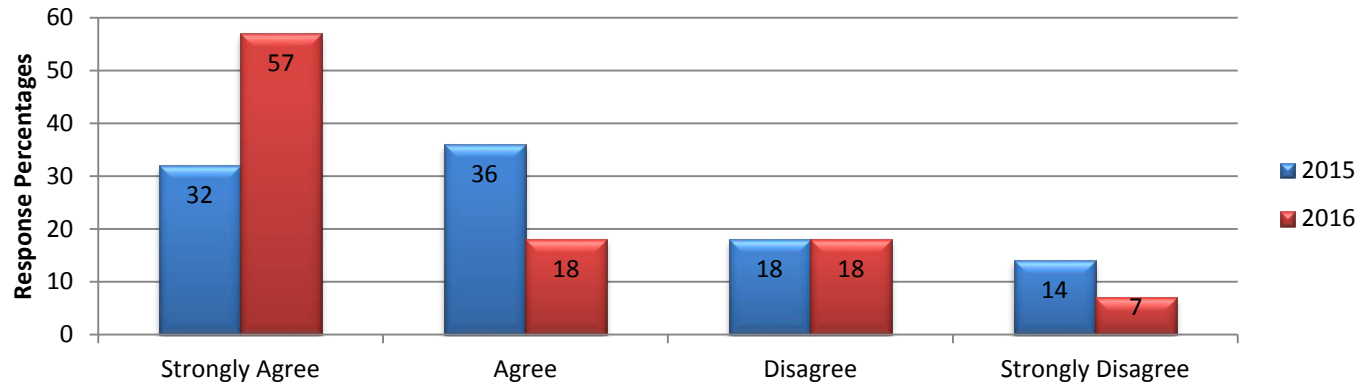
Weighted Mean  
2016  
3.14

Weighted Mean  
2015  
2.77

*answered question* 28  
*skipped question* 2

18. There is effective two-way communication between my Academic Chair/Manager and me.

### Q18 - School of Business



Weighted Mean  
2016  
3.25

Weighted Mean  
2015  
2.86

*answered question*

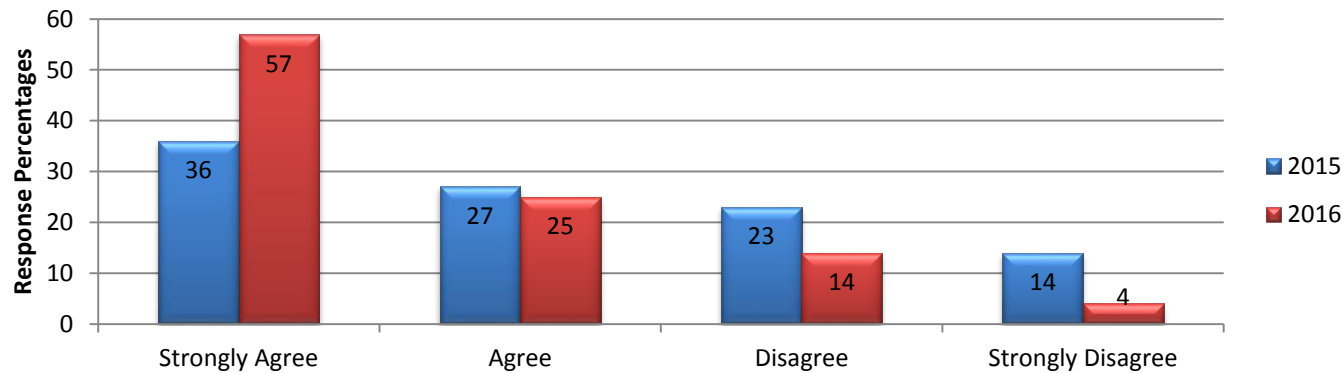
28

*skipped question*

2

19. There is effective support offered by my Academic Chair/Manager.

### Q19 - School of Business



Weighted Mean  
2016  
3.36

Weighted Mean  
2015  
2.86

*answered question*

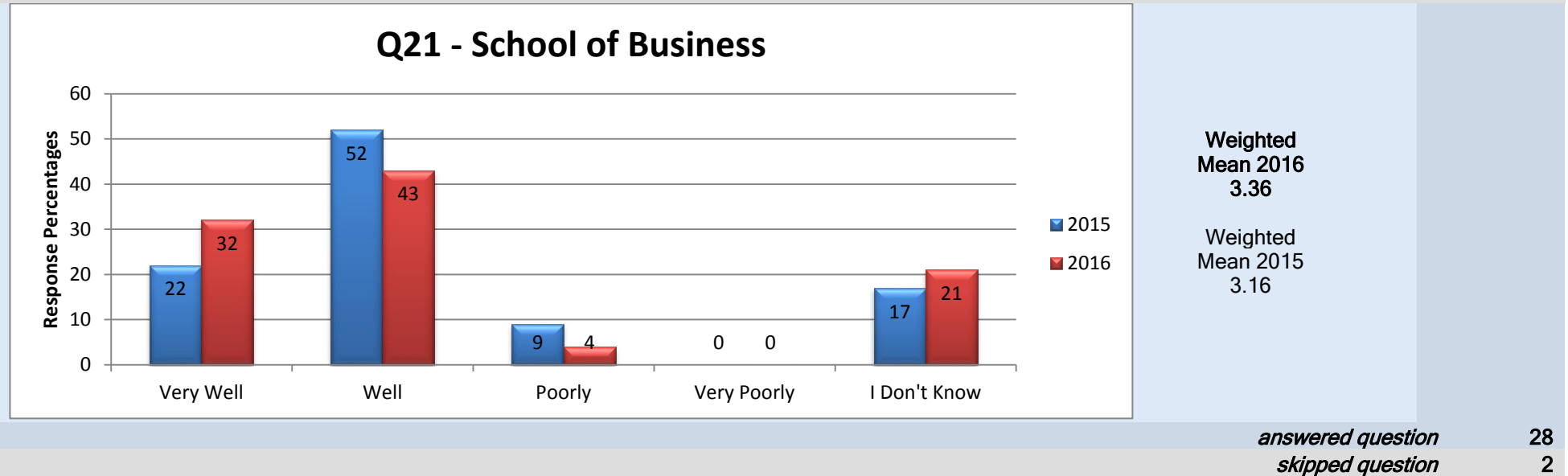
28

*skipped question*

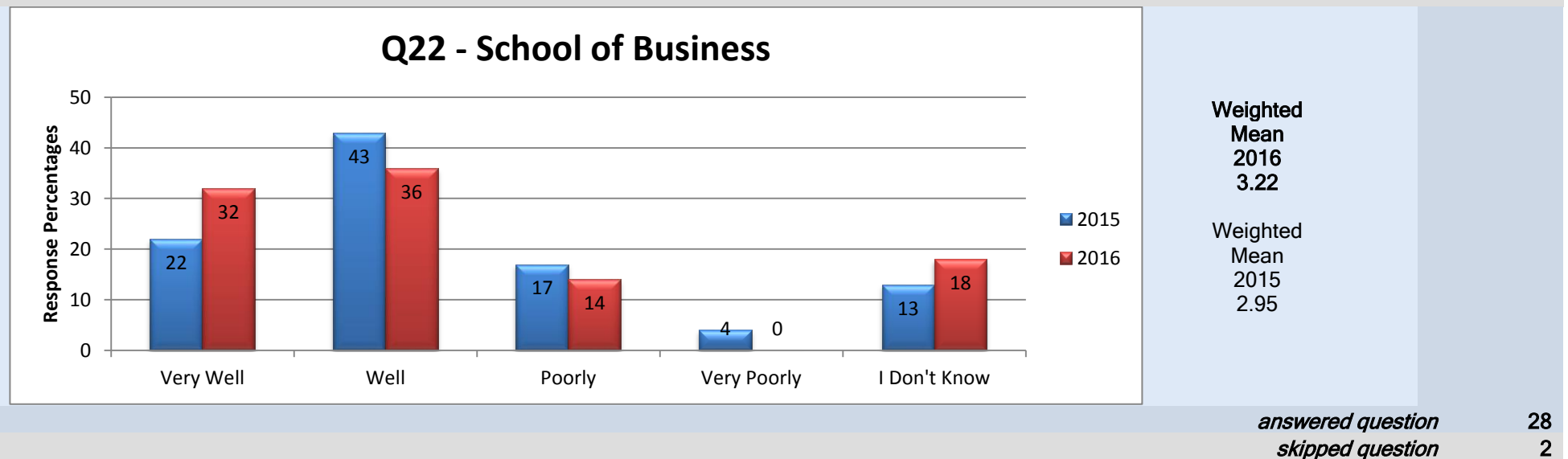
2

Middle Management – Associate Dean

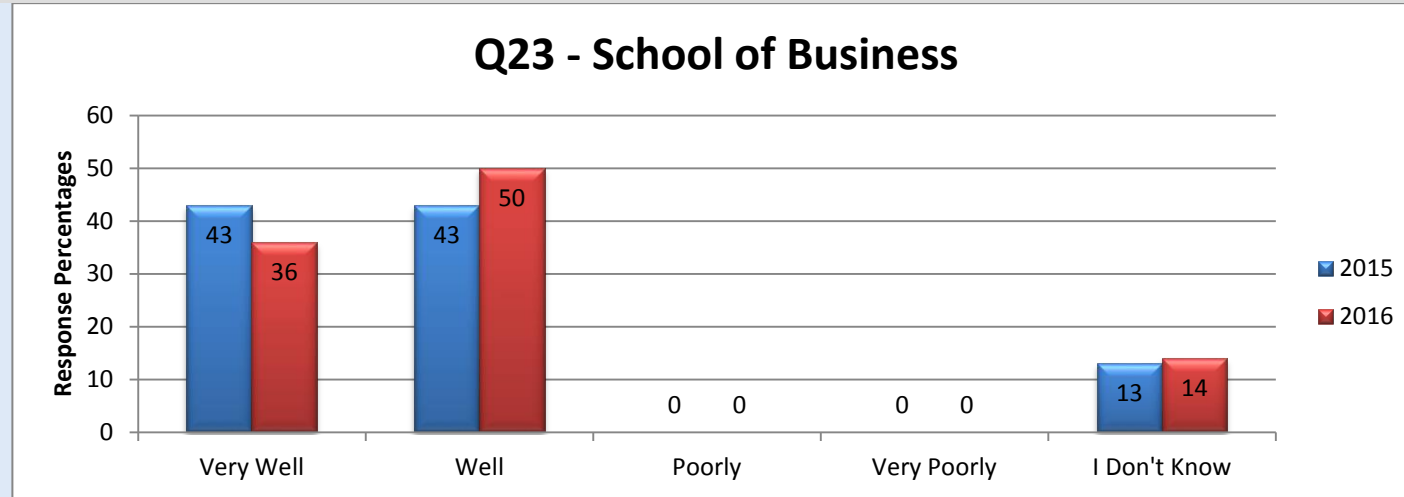
21. Overall do you feel your Associate Dean is doing a good job?



22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?



23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?

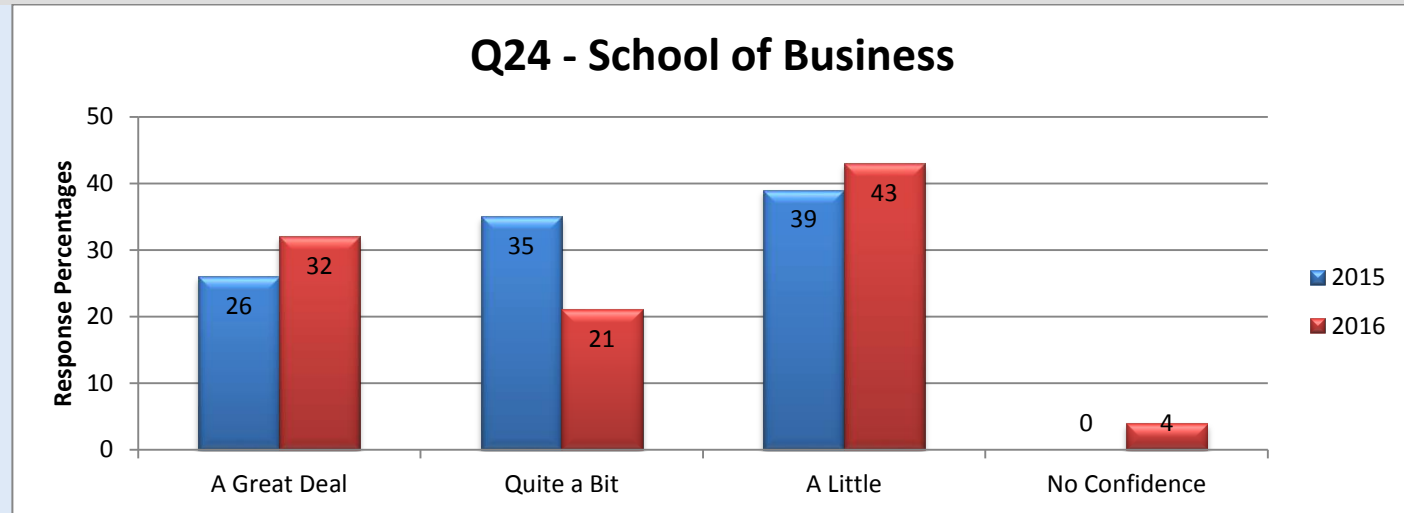


Weighted Mean  
2016  
3.42

Weighted Mean  
2015  
3.50

*answered question* 28  
*skipped question* 2

24. How much trust and confidence do you have in your Associate Dean?

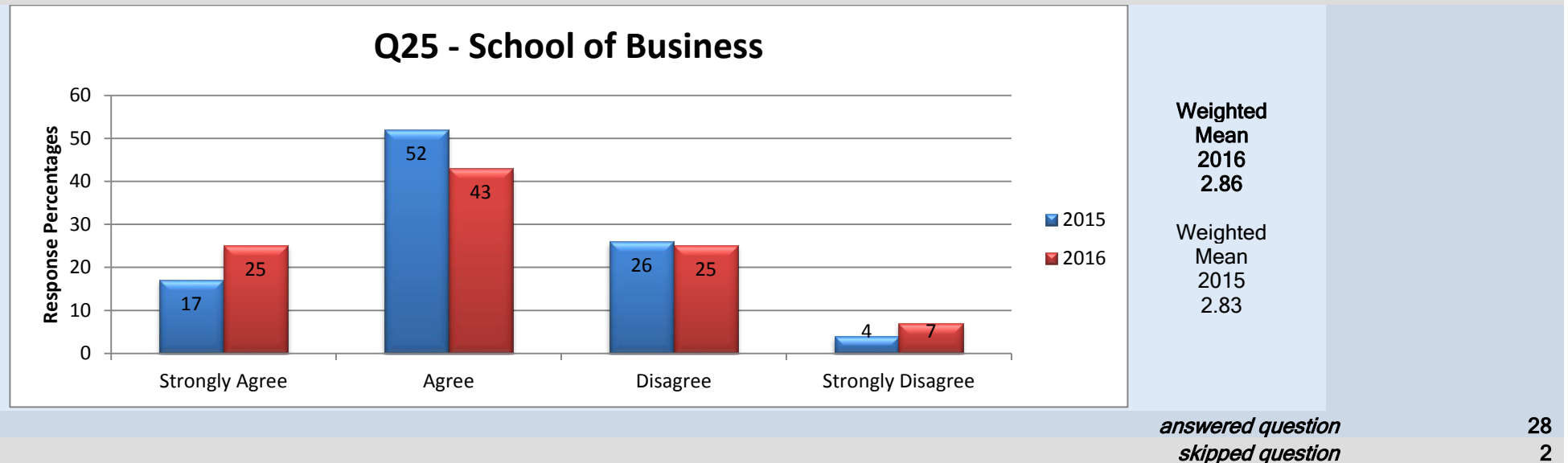


Weighted Mean  
2016  
2.82

Weighted Mean  
2015  
2.87

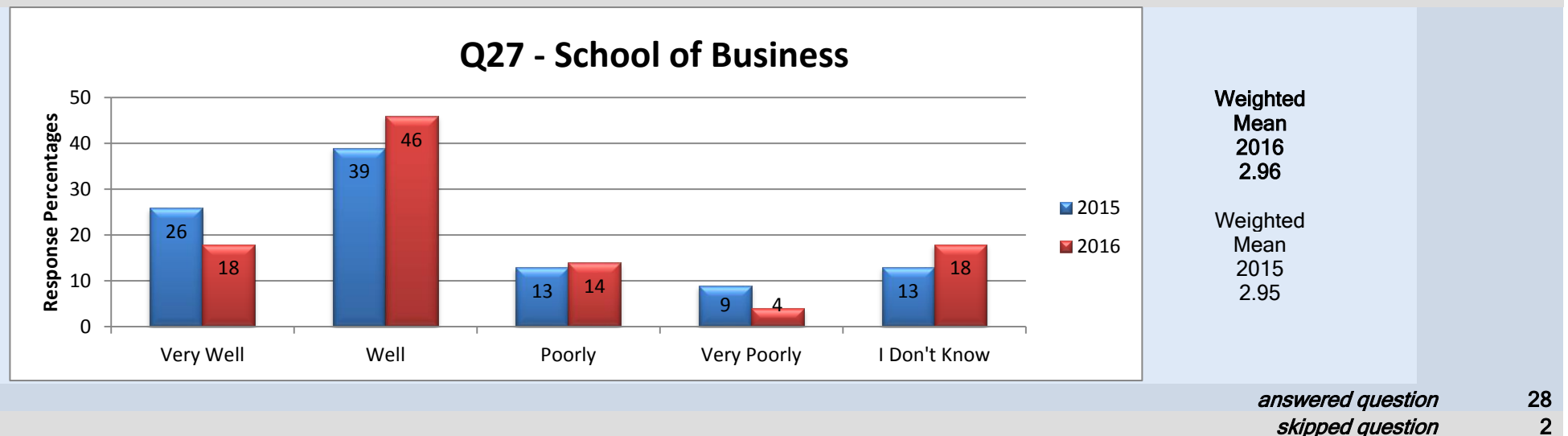
*answered question* 28  
*skipped question* 2

25. There is effective two-way communication between my Associate Dean and me.

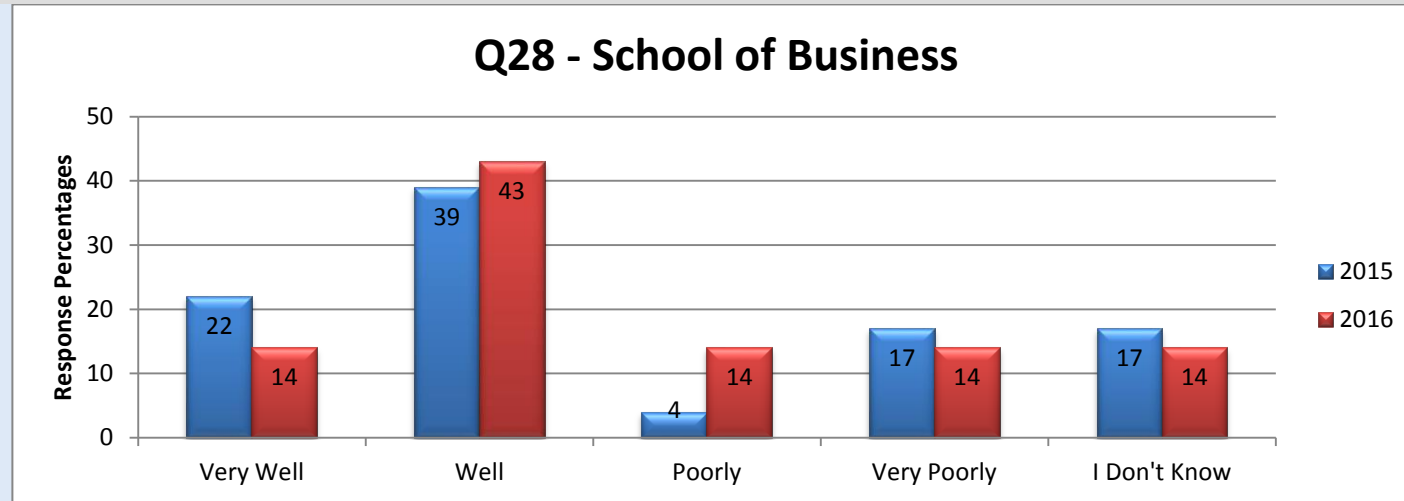


Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?



28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?



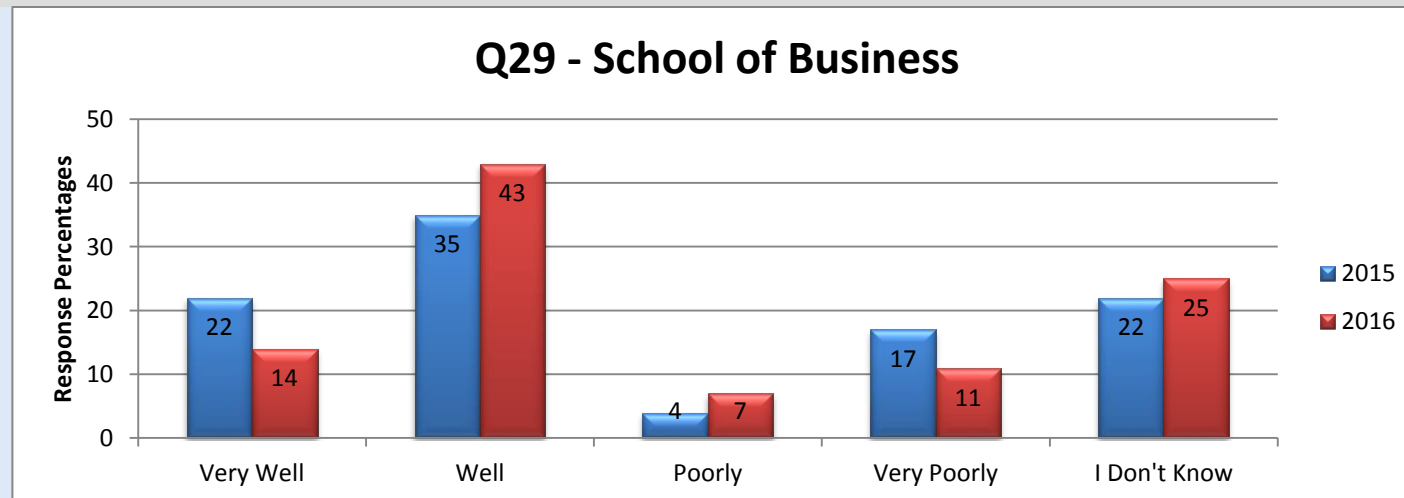
Weighted Mean  
2016  
2.67

Weighted Mean  
2015  
2.79

*answered question* 28

*skipped question* 2

29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?



Weighted Mean  
2016  
2.81

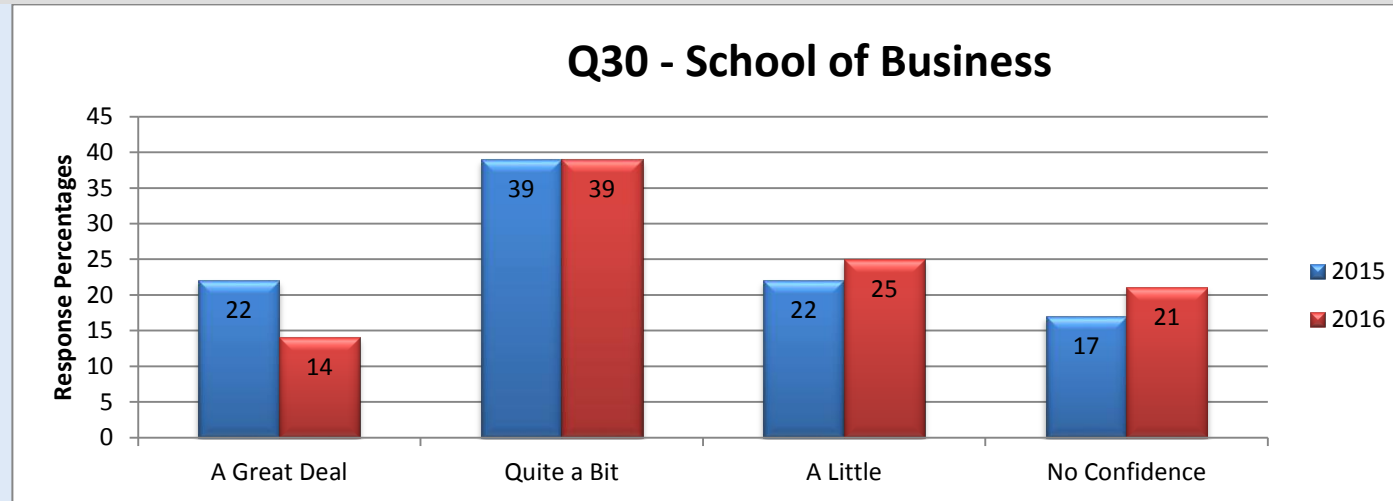
Weighted Mean  
2015  
2.77

*answered question* 28

*skipped question* 2



30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

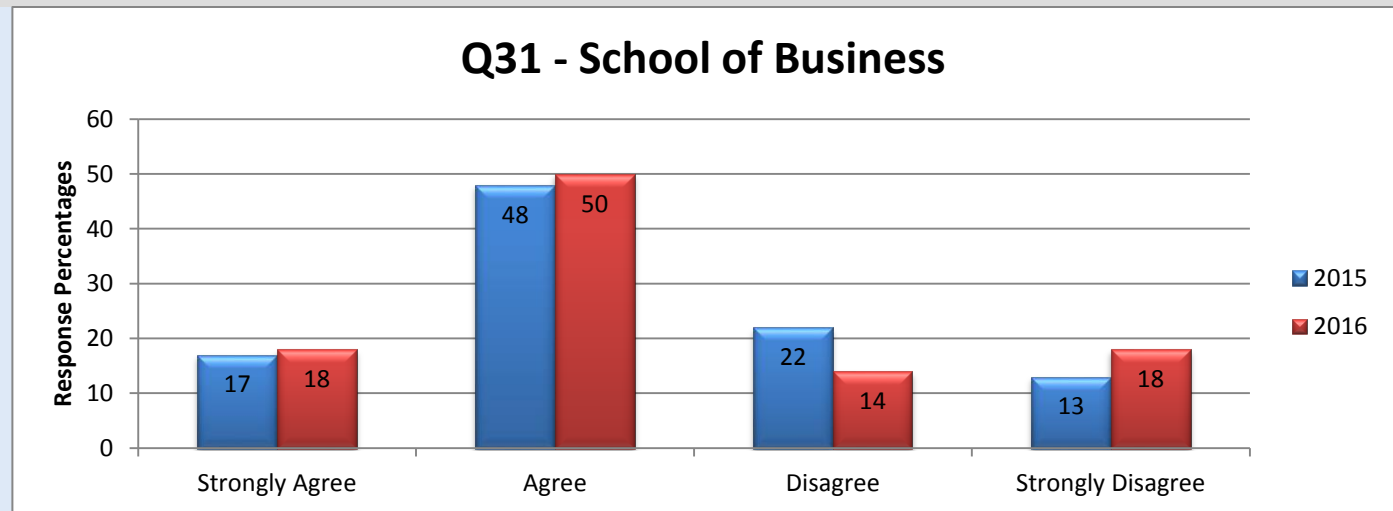


**Weighted Mean 2016**  
3.00

**Weighted Mean 2015**  
2.65

*answered question* 28  
*skipped question* 2

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



**Weighted Mean 2016**  
2.68

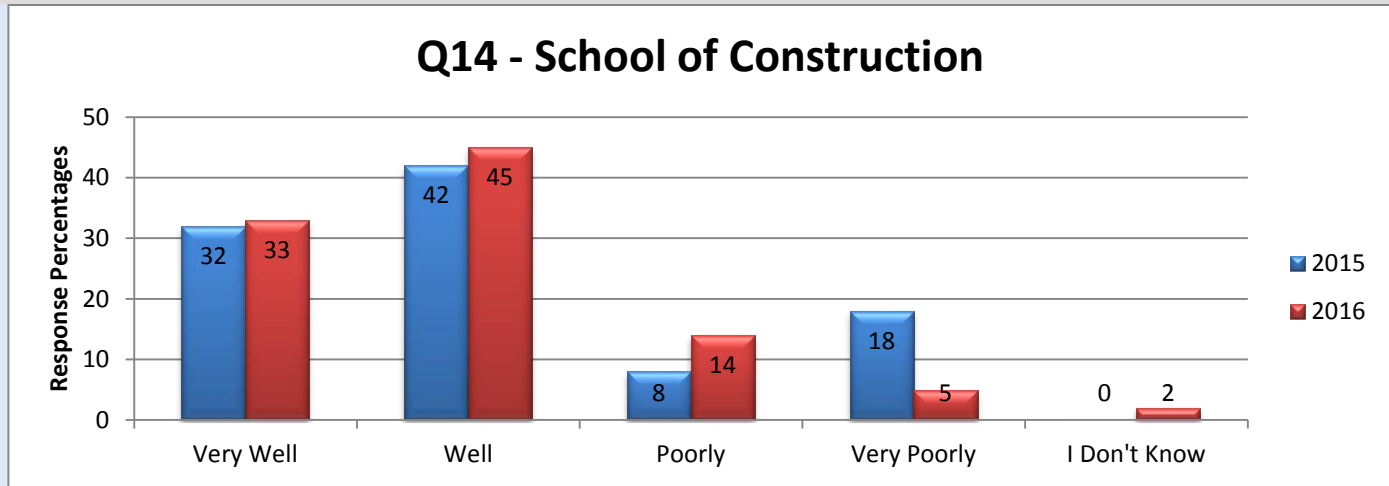
**Weighted Mean 2015**  
2.70

*answered question* 28  
*skipped question* 2

### School of Construction

#### Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

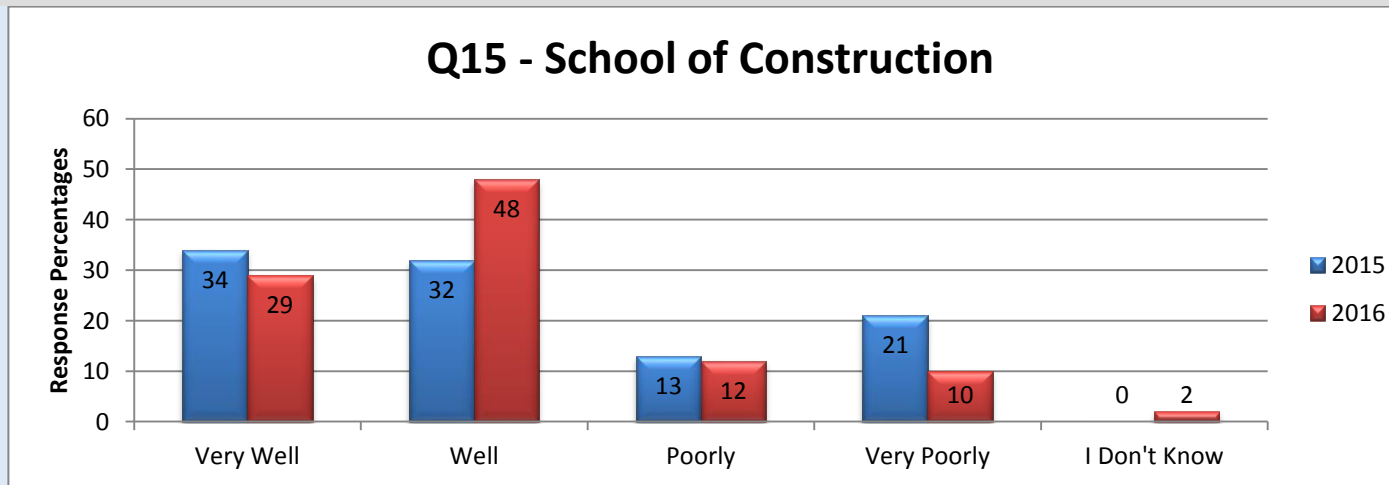


Weighted Mean 2016  
3.10

Weighted Mean 2015  
2.87

*answered question* 42  
*skipped question* 4

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

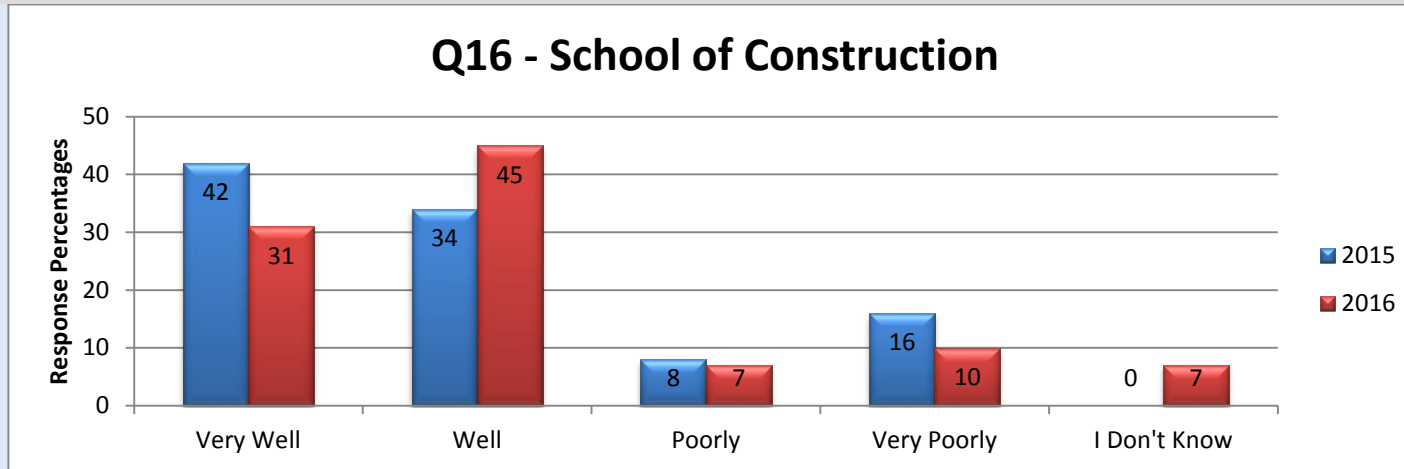


Weighted Mean 2016  
2.98

Weighted Mean 2015  
2.79

*answered question* 42  
*skipped question* 4

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

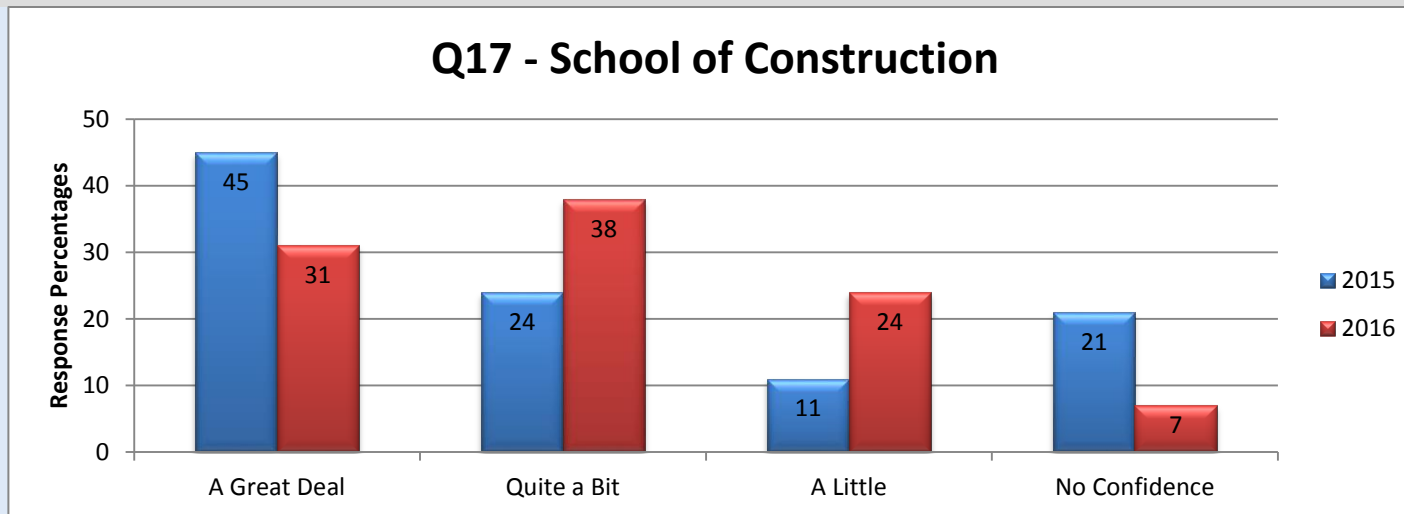


Weighted Mean  
2016  
3.05

Weighted Mean  
2015  
3.03

*answered question* 42  
*skipped question* 4

17. How much trust and confidence do you have in your Academic Chair/Manager?



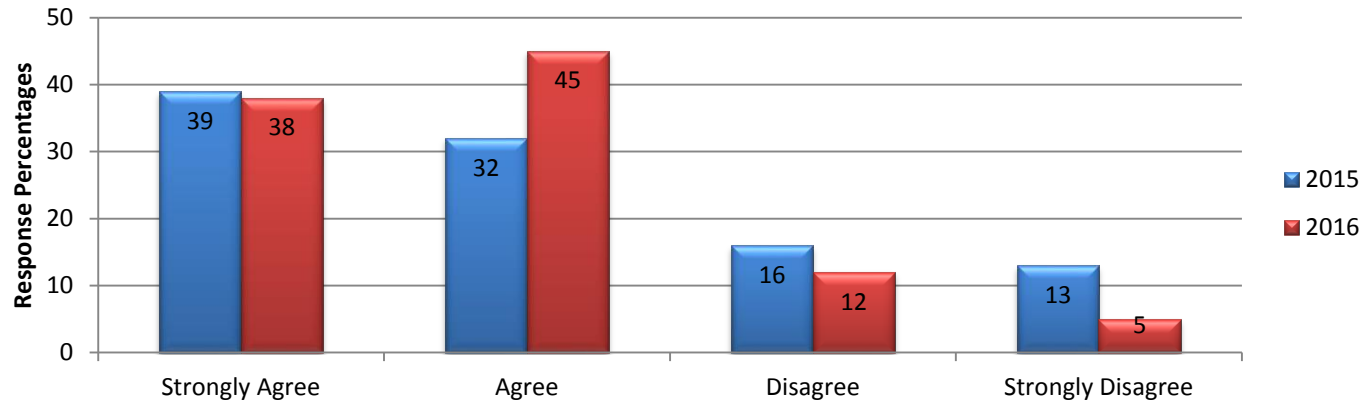
Weighted Mean  
2016  
2.93

Weighted Mean  
2015  
2.92

*answered question* 42  
*skipped question* 4

18. There is effective two-way communication between my Academic Chair/Manager and me.

**Q18 - School of Construction**



Weighted Mean  
2016  
3.17

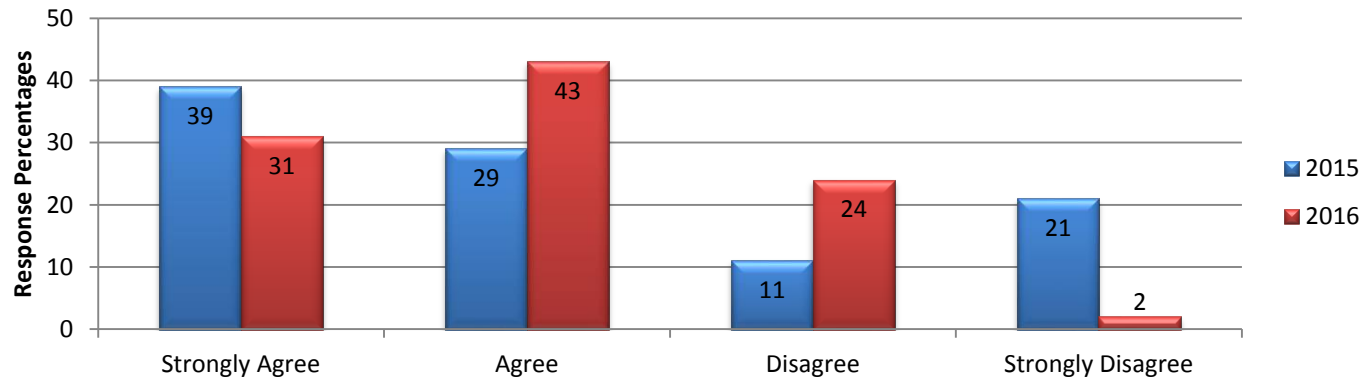
Weighted Mean  
2015  
2.97

*answered question* 42

*skipped question* 4

19. There is effective support offered by my Academic Chair/Manager.

**Q19 - School of Construction**



Weighted Mean  
2016  
3.02

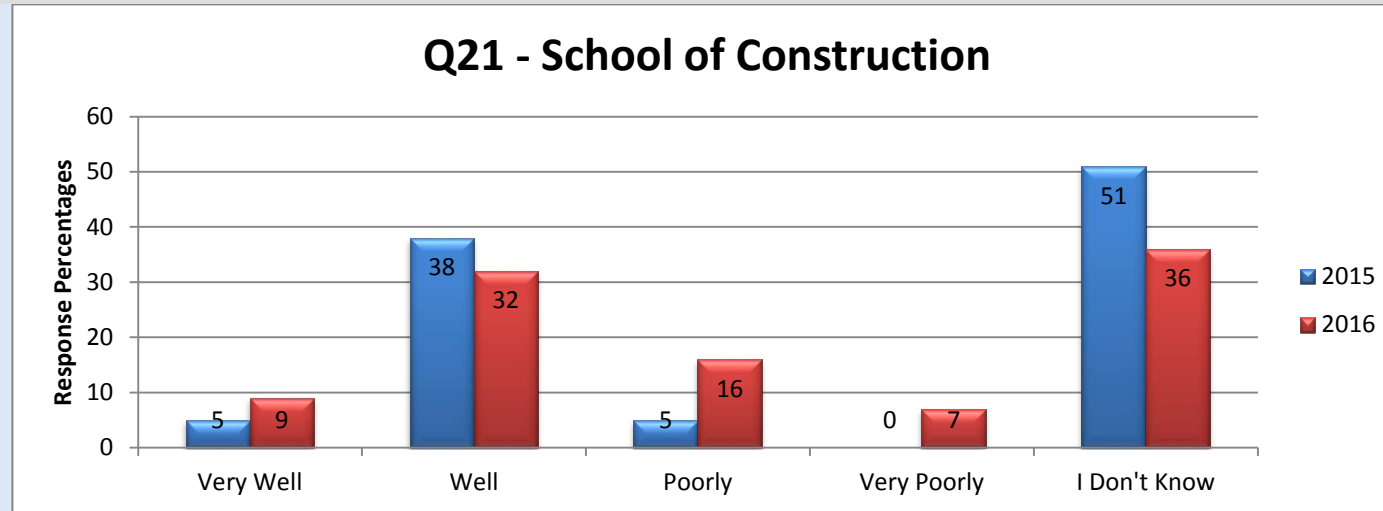
Weighted Mean  
2015  
2.87

*answered question* 42

*skipped question* 4

Middle Management – Associate Dean

21. Overall do you feel your Associate Dean is doing a good job?

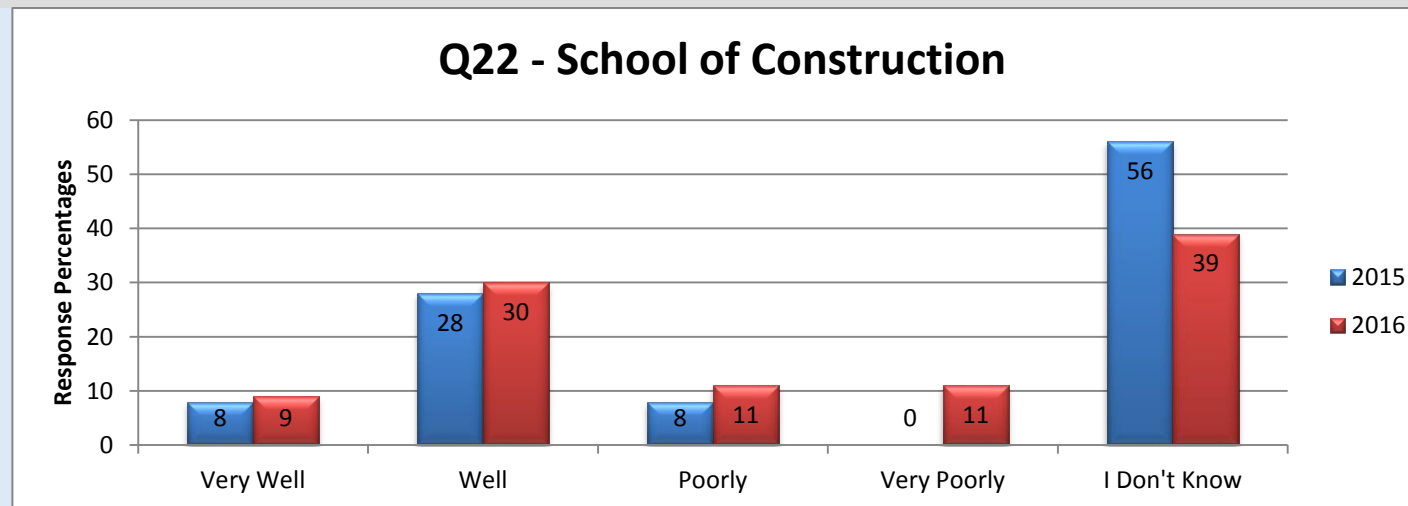


Weighted Mean 2016  
2.68

Weighted Mean 2015  
3.00

*answered question* 44  
*skipped question* 2

22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?

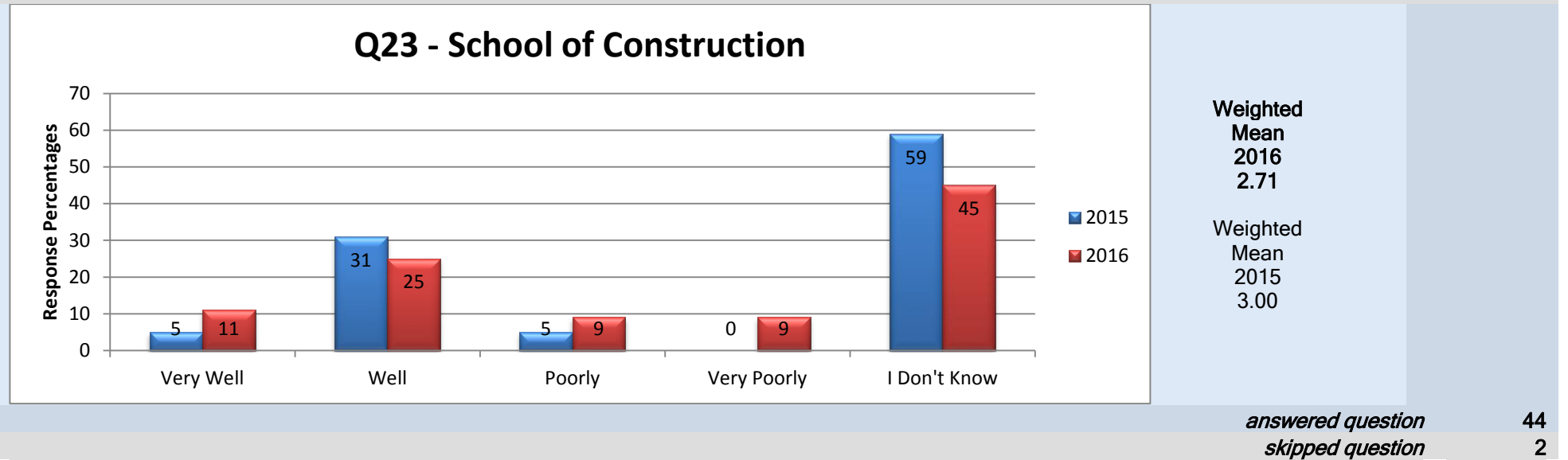


Weighted Mean 2016  
2.59

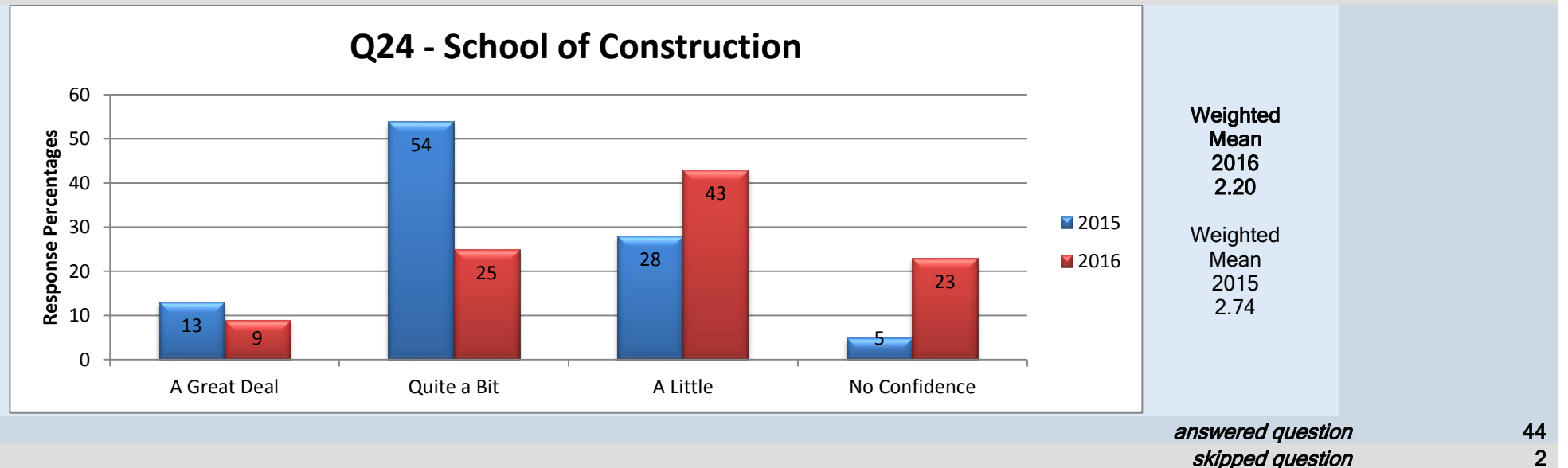
Weighted Mean 2015  
3.00

*answered question* 44  
*skipped question* 2

23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?

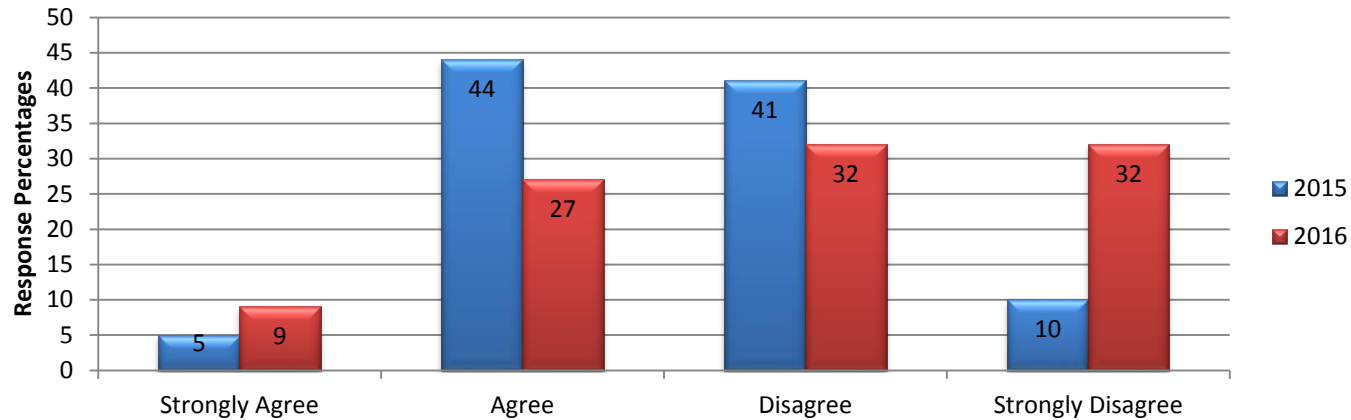


24. How much trust and confidence do you have in your Associate Dean?



25. There is effective two-way communication between my Associate Dean and me.

### Q25 - School of Construction



Weighted Mean  
2016  
2.14

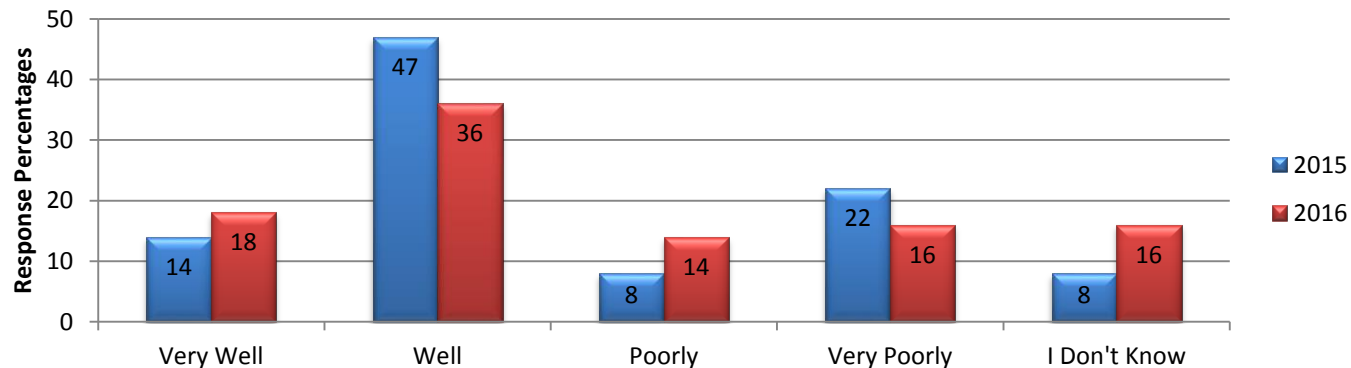
Weighted Mean  
2015  
2.44

*answered question* 44  
*skipped question* 2

### Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

### Q27 - School of Construction

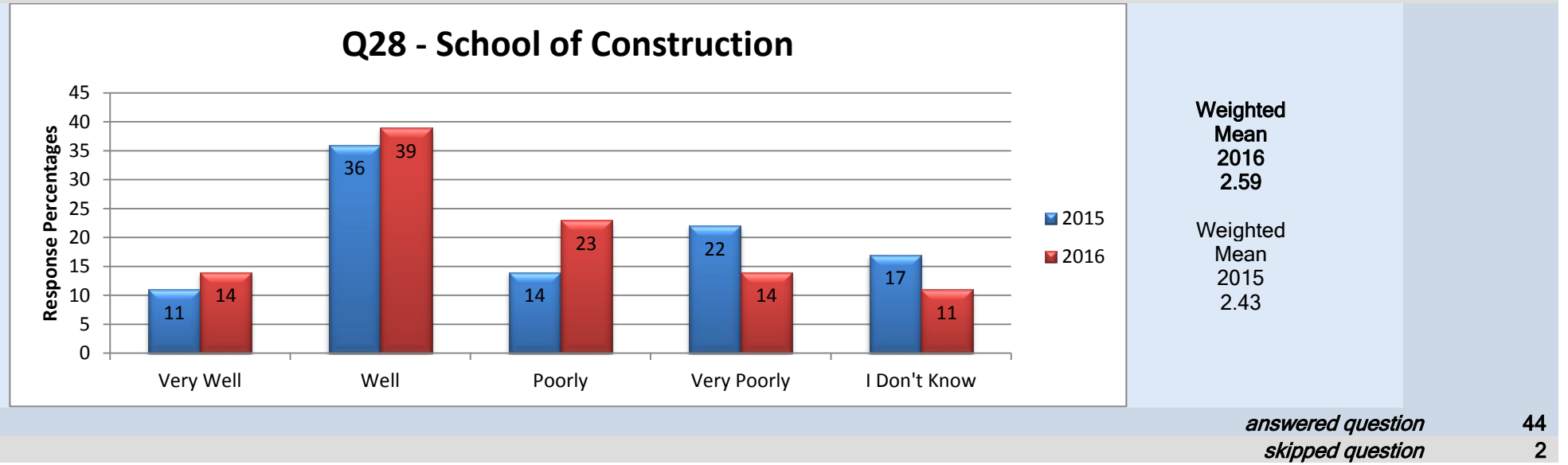


Weighted Mean  
2016  
2.68

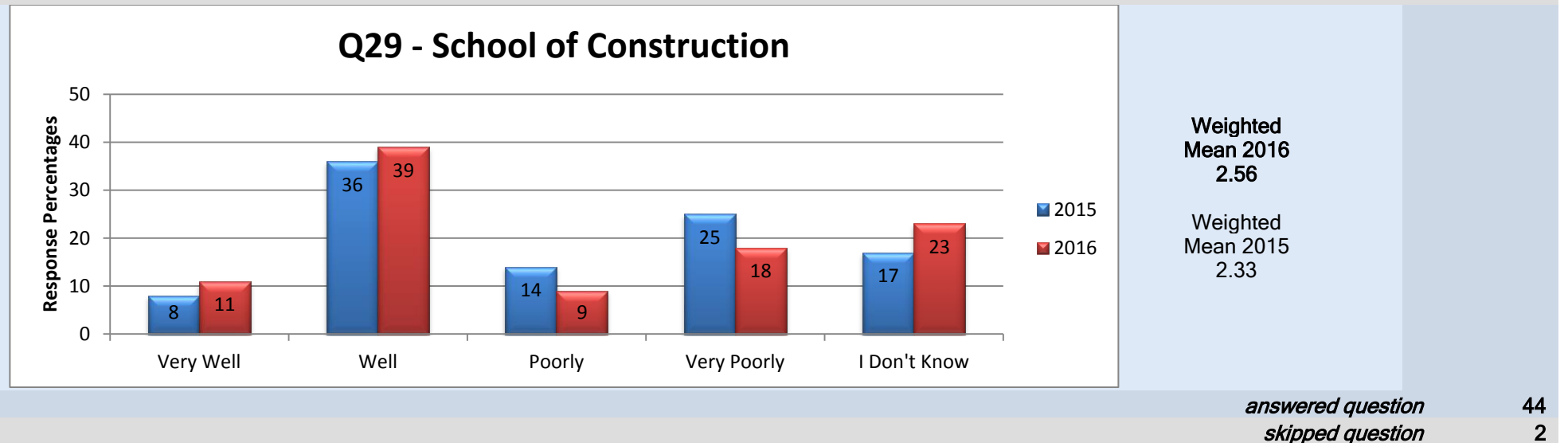
Weighted Mean  
2015  
2.58

*answered question* 44  
*skipped question* 2

28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?



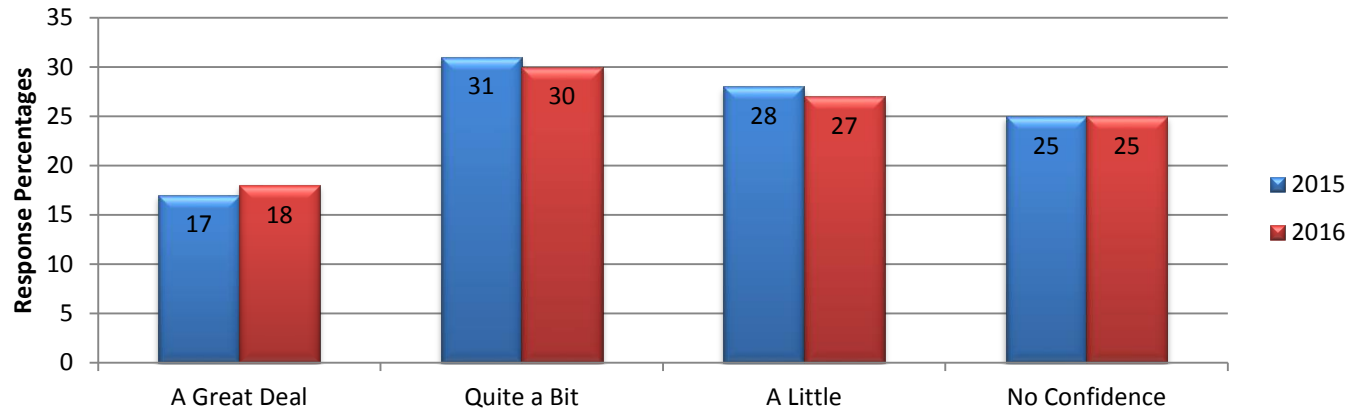
29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?





30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

**Q30 - School of Construction**

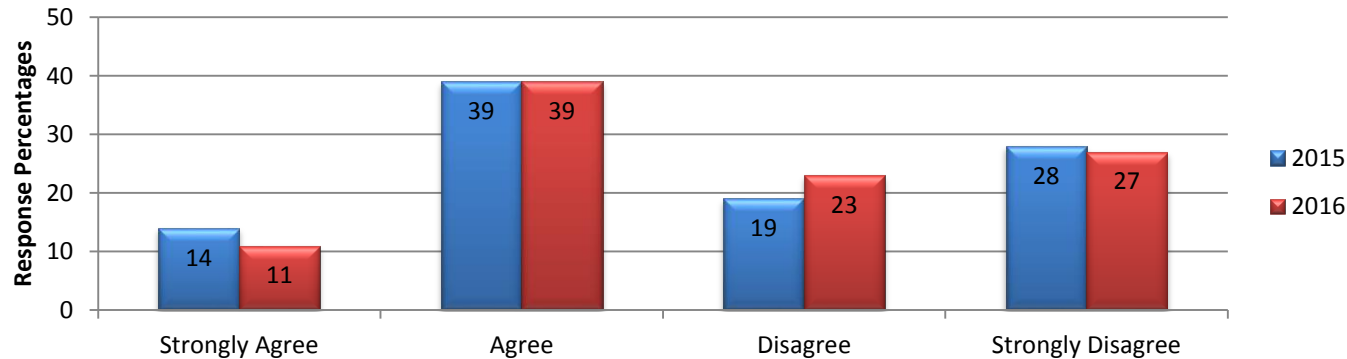


Weighted Mean 2015: 2.89  
 Weighted Mean 2016: 2.78

answered question: 44  
 skipped question: 2

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.

**Q31 - School of Construction**



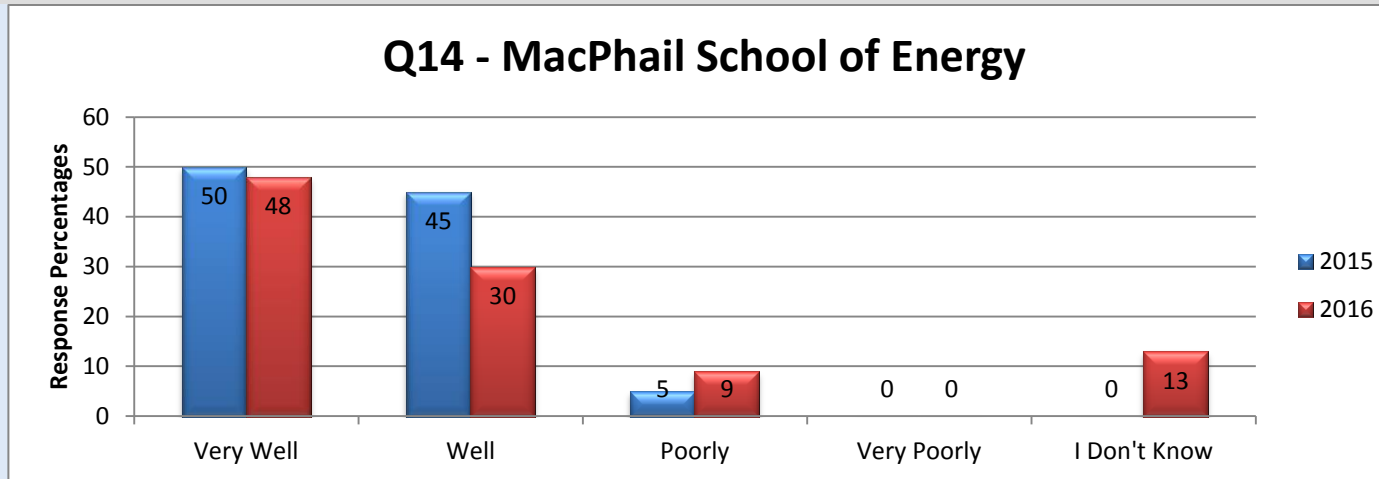
Weighted Mean 2015: 2.39  
 Weighted Mean 2016: 2.34

answered question: 44  
 skipped question: 2

MacPhail School of Energy

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

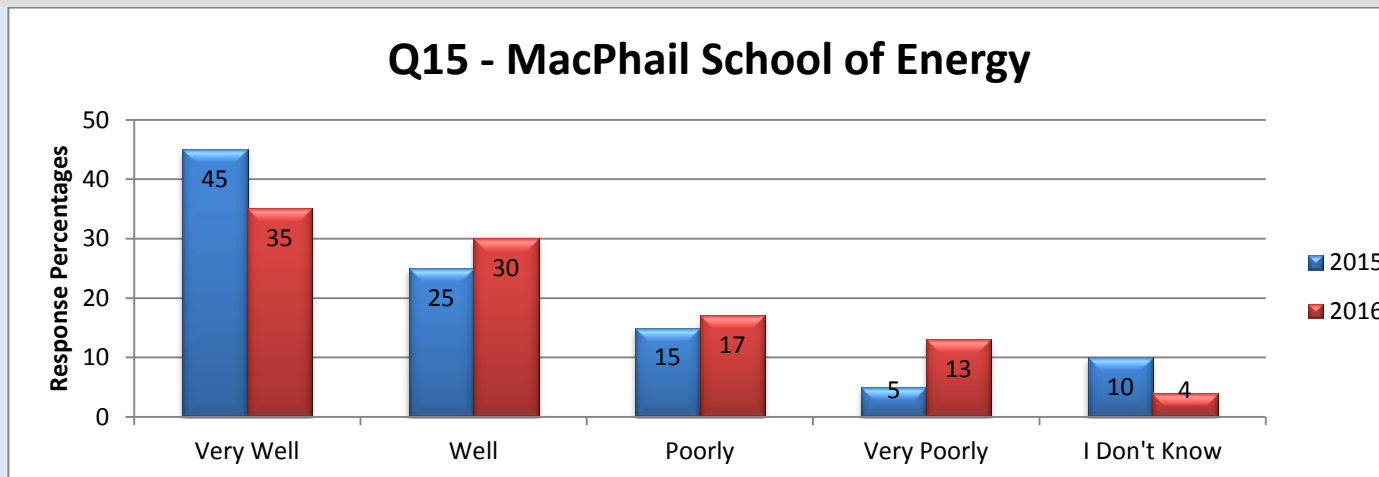


Weighted Mean 2016  
3.45

Weighted Mean 2015  
3.45

answered question 23  
skipped question 0

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?



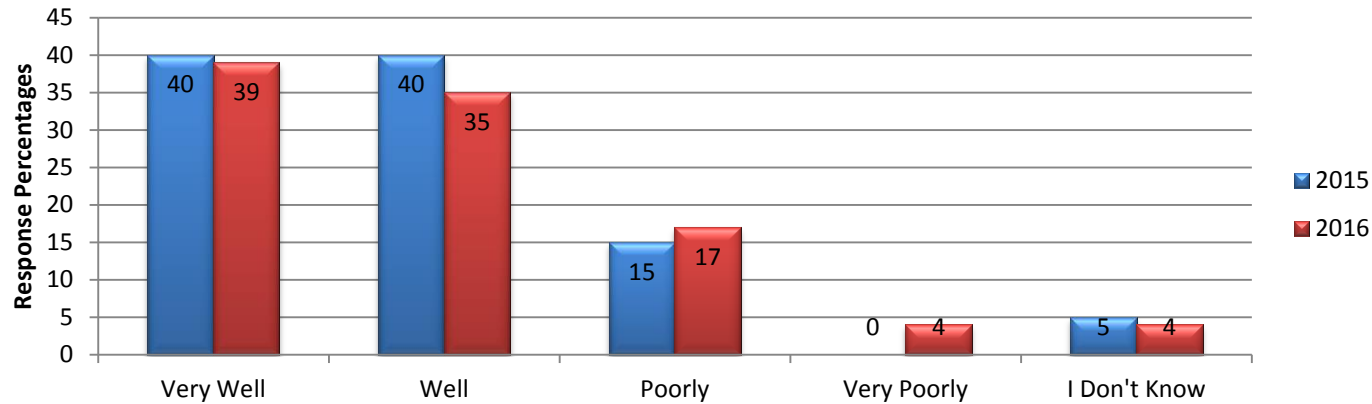
Weighted Mean 2016  
2.91

Weighted Mean 2015  
3.22

answered question 23  
skipped question 0

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

**Q16 - MacPhail School of Energy**



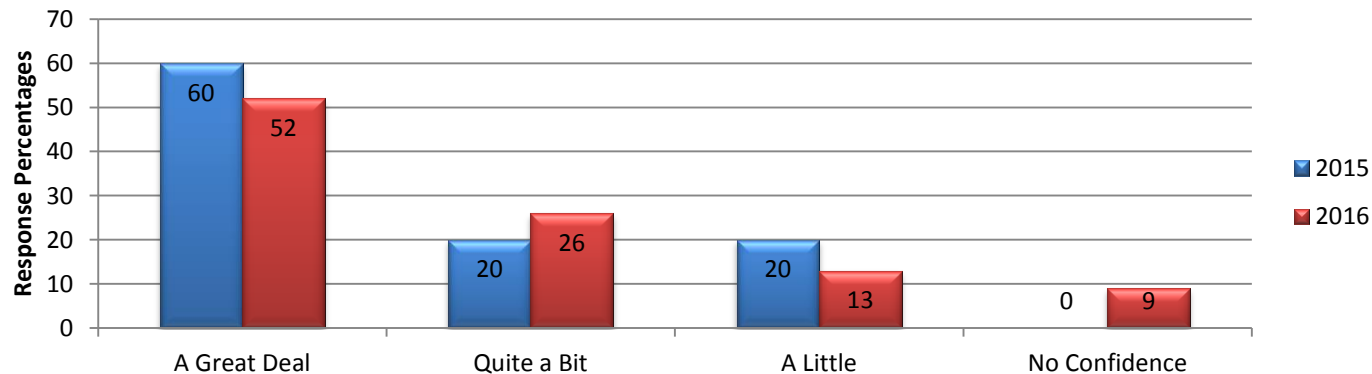
Weighted Mean  
2016  
3.14

Weighted Mean  
2015  
3.26

*answered question* 23  
*skipped question* 0

17. How much trust and confidence do you have in your Academic Chair/Manager?

**Q17 - MacPhail School of Energy**



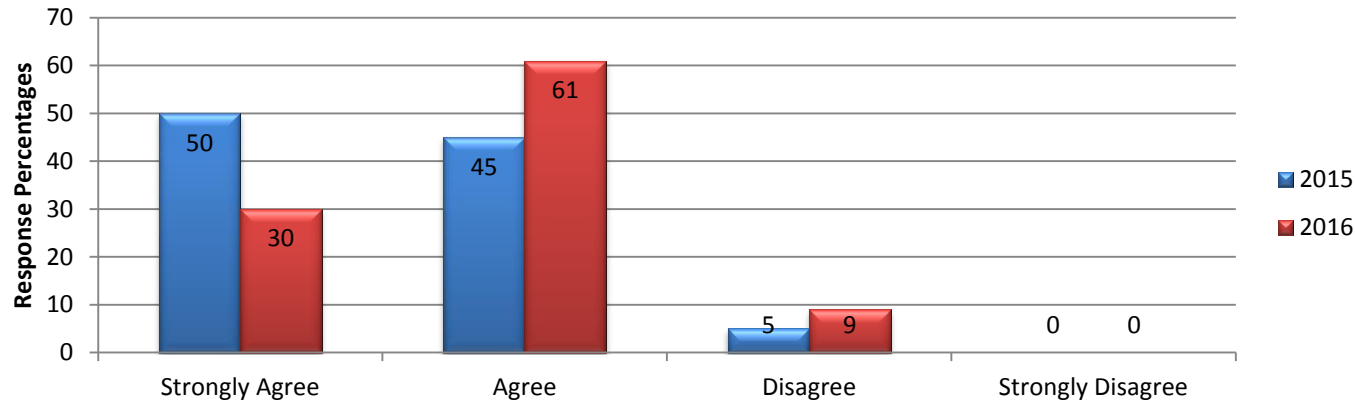
Weighted Mean  
2016  
3.22

Weighted Mean  
2015  
3.40

*answered question* 23  
*skipped question* 0

18. There is effective two-way communication between my Academic Chair/Manager and me.

### Q18 - MacPhail School of Energy



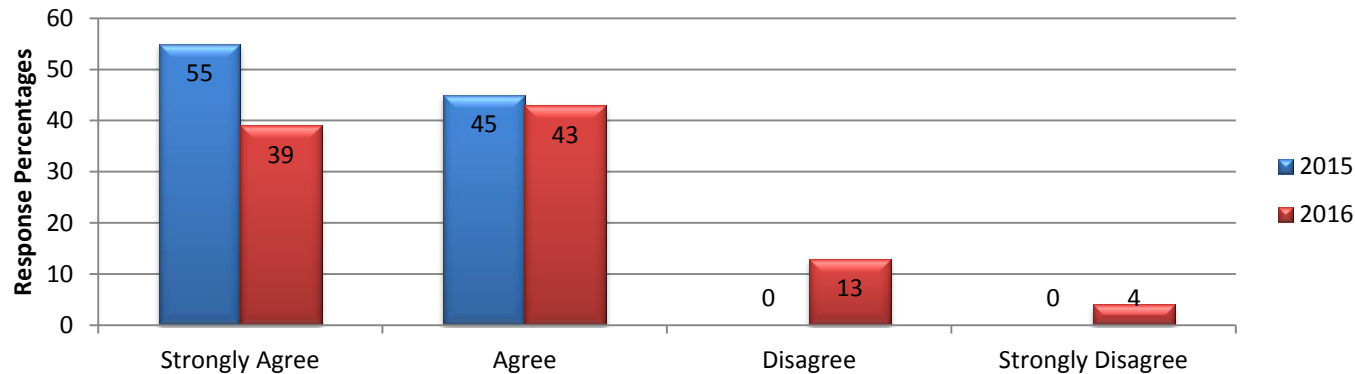
Weighted Mean  
2016  
3.22

Weighted Mean  
2015  
3.45

answered question 23  
skipped question 0

19. There is effective support offered by my Academic Chair/Manager.

### Q19 - MacPhail School of Energy



Weighted Mean  
2016  
3.17

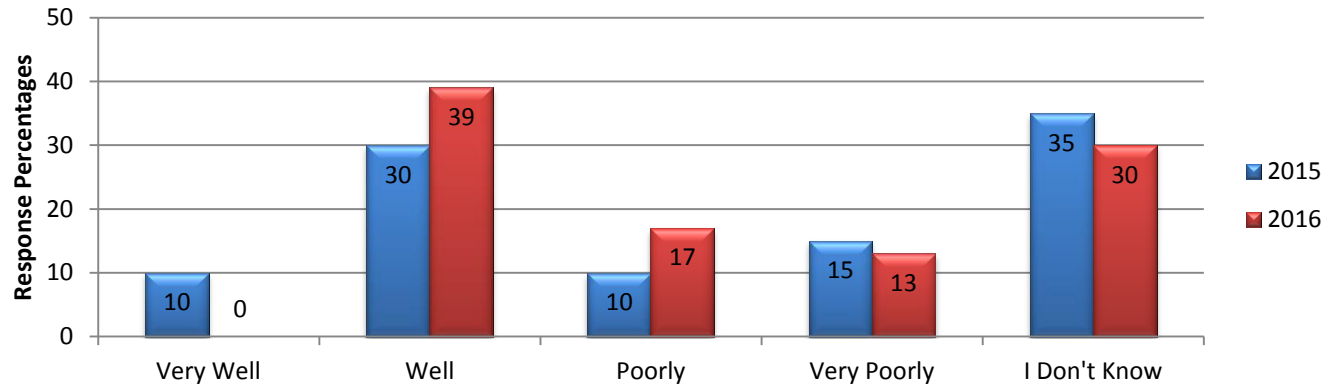
Weighted Mean  
2015  
3.55

answered question 23  
skipped question 0

Middle Management – Associate Dean

21. Overall do you feel your Associate Dean is doing a good job?

**Q21 - MacPhail School of Energy**



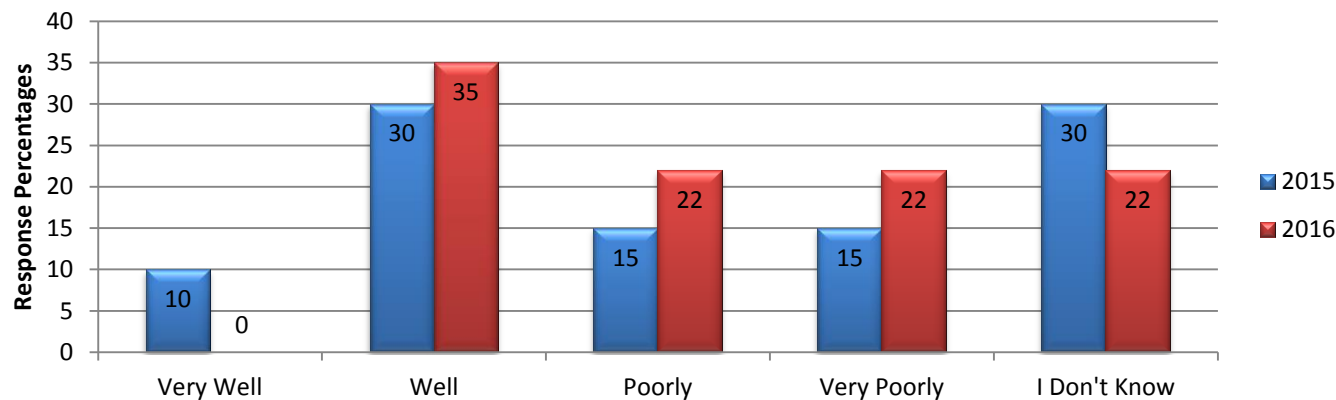
Weighted Mean 2016  
2.38

Weighted Mean 2015  
2.54

*answered question* 23  
*skipped question* 0

22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?

**Q22 - MacPhail School of Energy**



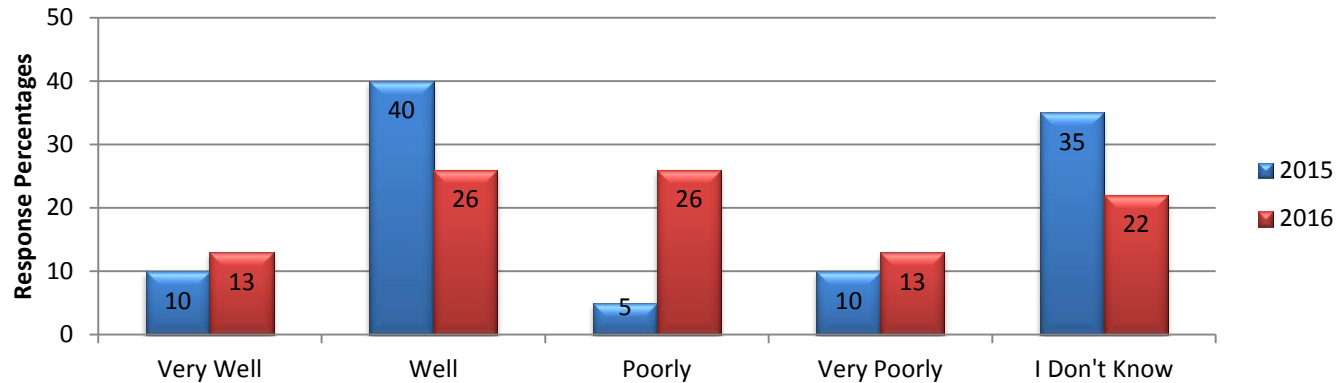
Weighted Mean 2016  
2.17

Weighted Mean 2015  
2.50

*answered question* 23  
*skipped question* 0

23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?

**Q23 - MacPhail School of Energy**



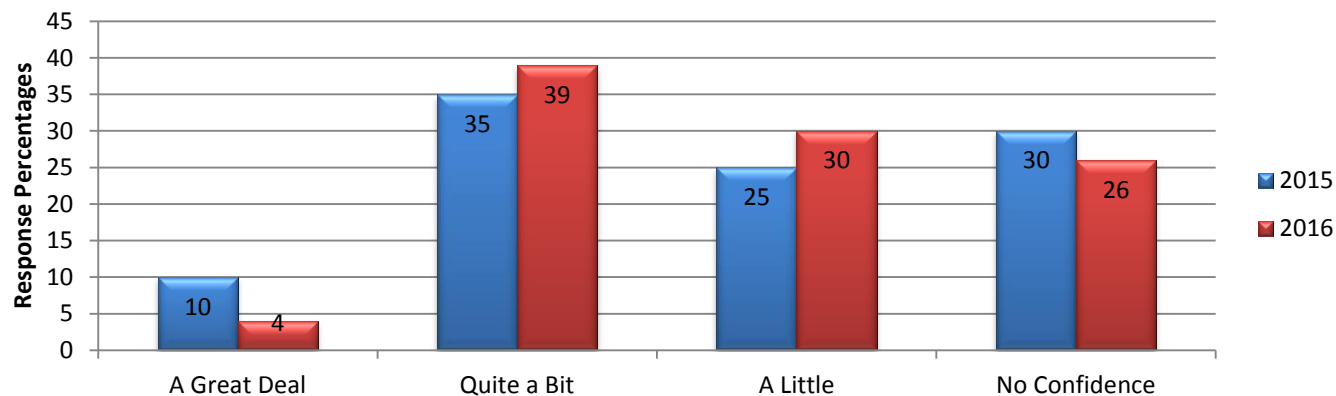
Weighted Mean 2016  
2.50

Weighted Mean 2015  
2.77

answered question 23  
skipped question 0

24. How much trust and confidence do you have in your Associate Dean?

**Q24 - MacPhail School of Energy**



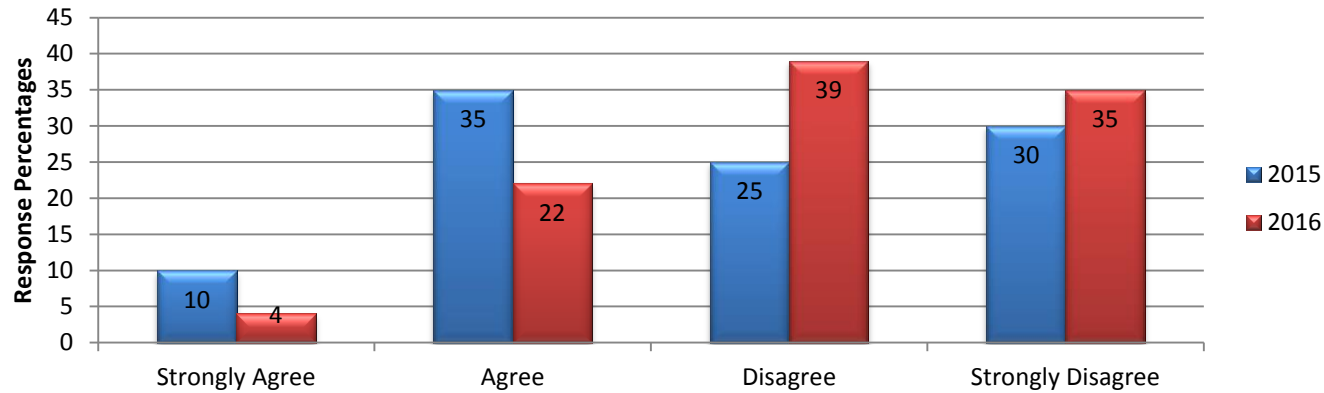
Weighted Mean 2016  
2.22

Weighted Mean 2015  
2.25

answered question 23  
skipped question 0

25. There is effective two-way communication between my Associate Dean and me.

### Q25 - MacPhail School of Energy



Weighted Mean  
2016  
1.96

Weighted Mean  
2015  
2.25

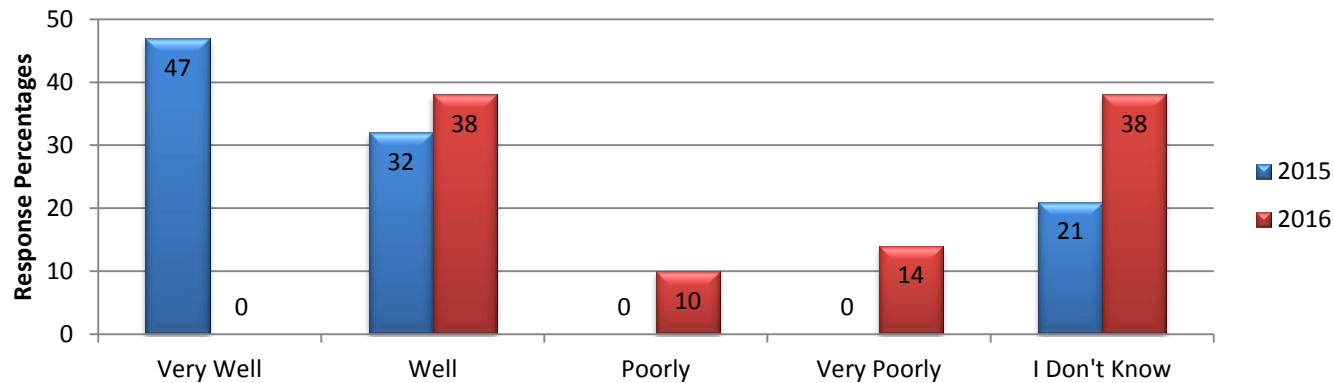
*answered question* 23

*skipped question* 0

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

### Q27 - MacPhail School of Energy



Weighted Mean  
2016  
2.38

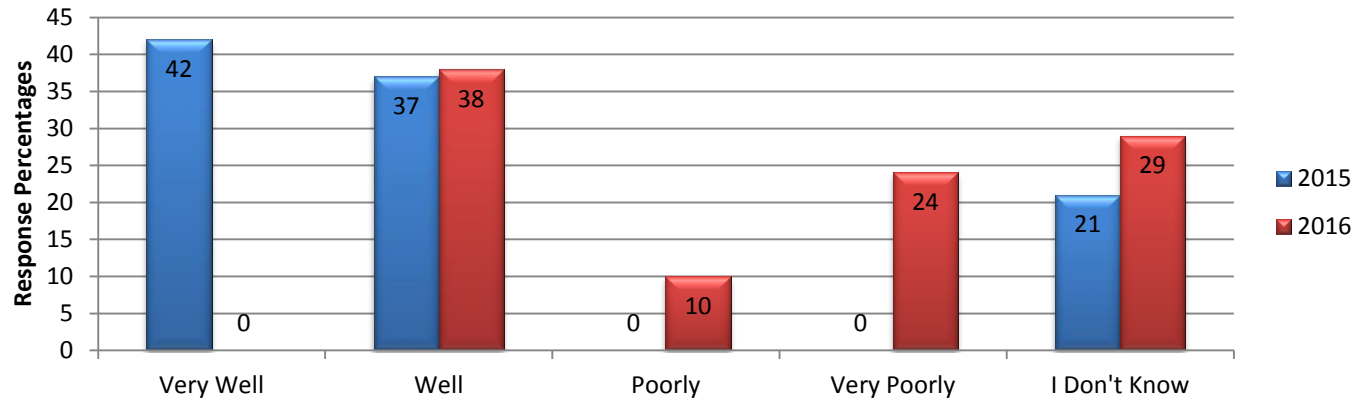
Weighted Mean  
2015  
3.60

*answered question* 21

*skipped question* 2

28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?

**Q28 - MacPhail School of Energy**



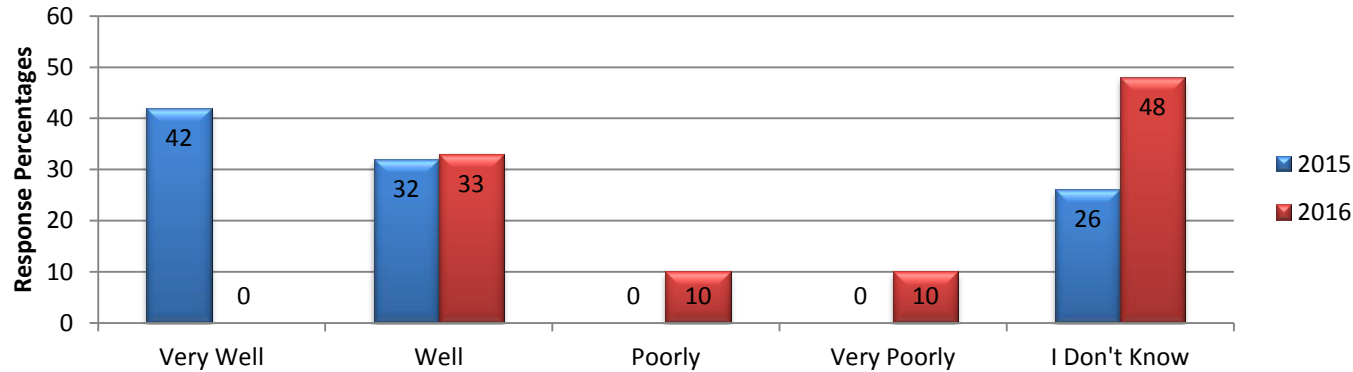
Weighted Mean  
2016  
2.20

Weighted Mean  
2015  
3.53

*answered question* 21  
*skipped question* 2

29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?

**Q29 - MacPhail School of Energy**



Weighted Mean  
2016  
2.45

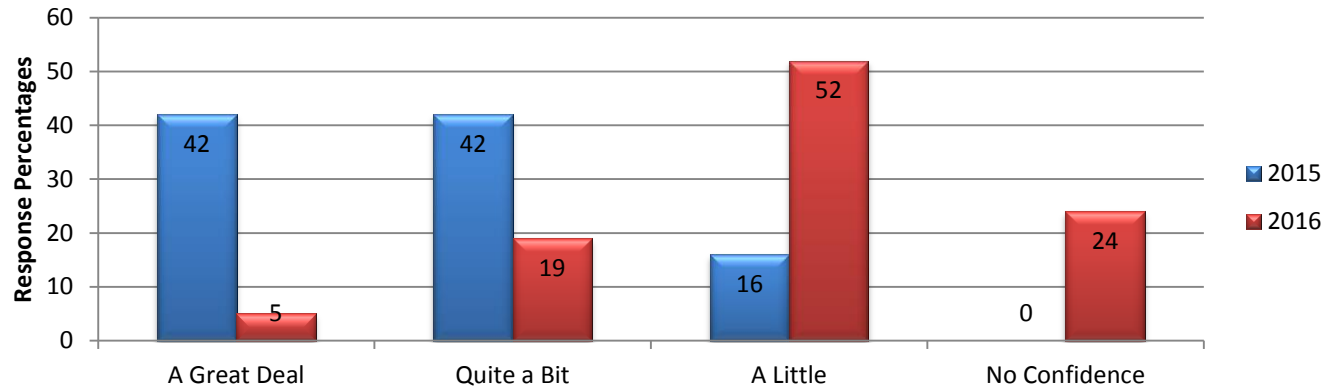
Weighted Mean  
2015  
3.57

*answered question* 21  
*skipped question* 2



30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

**Q30 - MacPhail School of Energy**



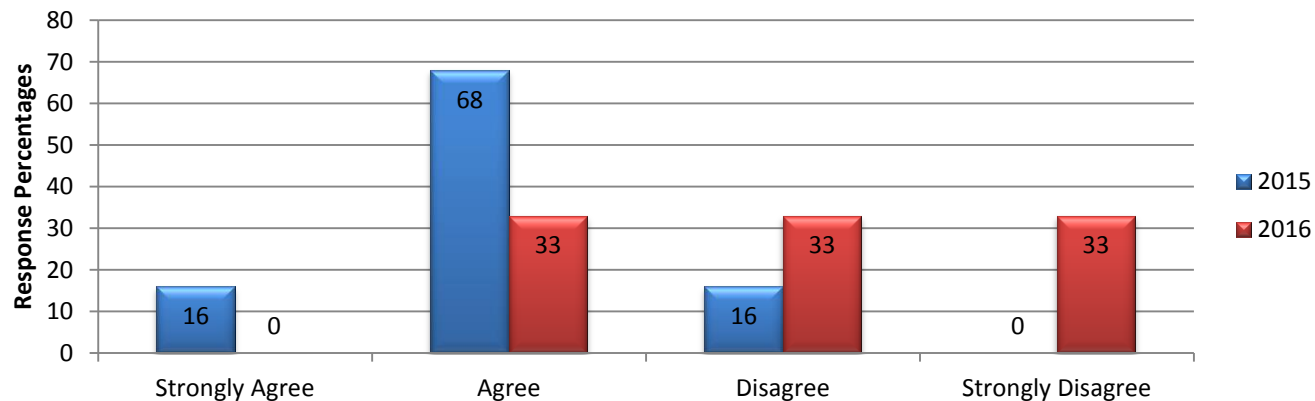
Weighted Mean  
2016  
2.29

Weighted Mean  
2015  
3.26

*answered question* 21  
*skipped question* 2

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.

**Q31 - MacPhail School of Energy**



Weighted Mean  
2016  
2.00

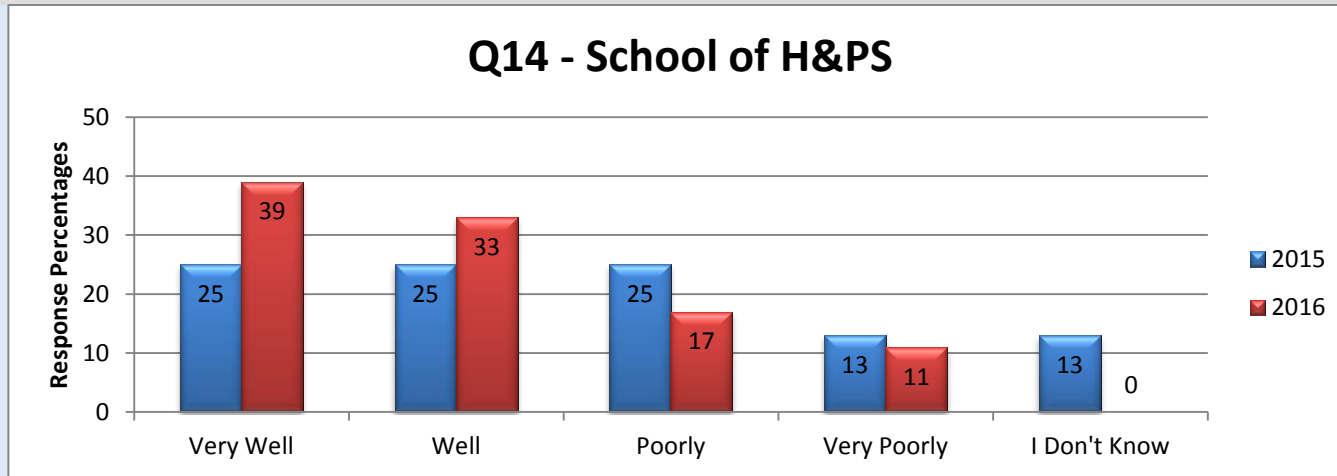
Weighted Mean  
2015  
3.00

*answered question* 21  
*skipped question* 2

School of Health & Public Safety

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

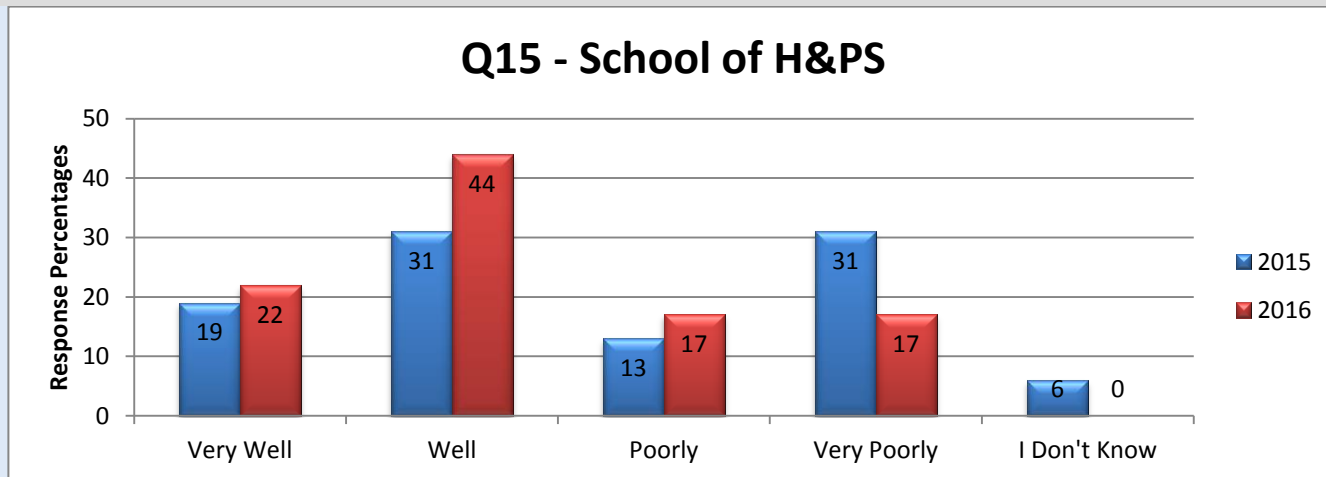


Weighted Mean 2016  
3.00

Weighted Mean 2015  
2.71

*answered question* 18  
*skipped question* 2

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

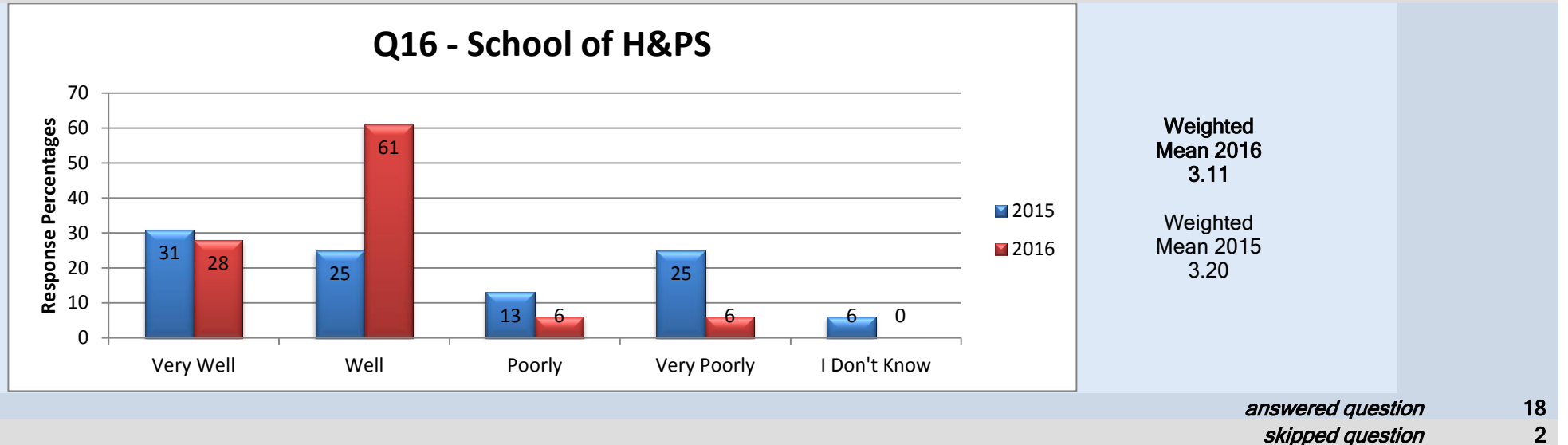


Weighted Mean 2016  
2.72

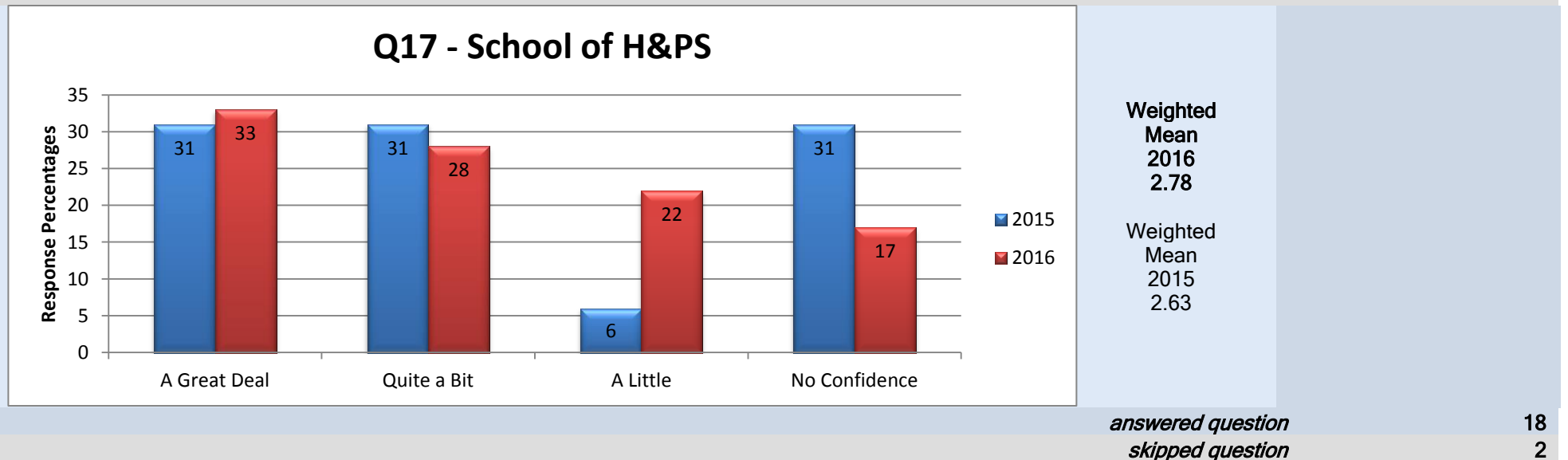
Weighted Mean 2015  
2.40

*answered question* 18  
*skipped question* 2

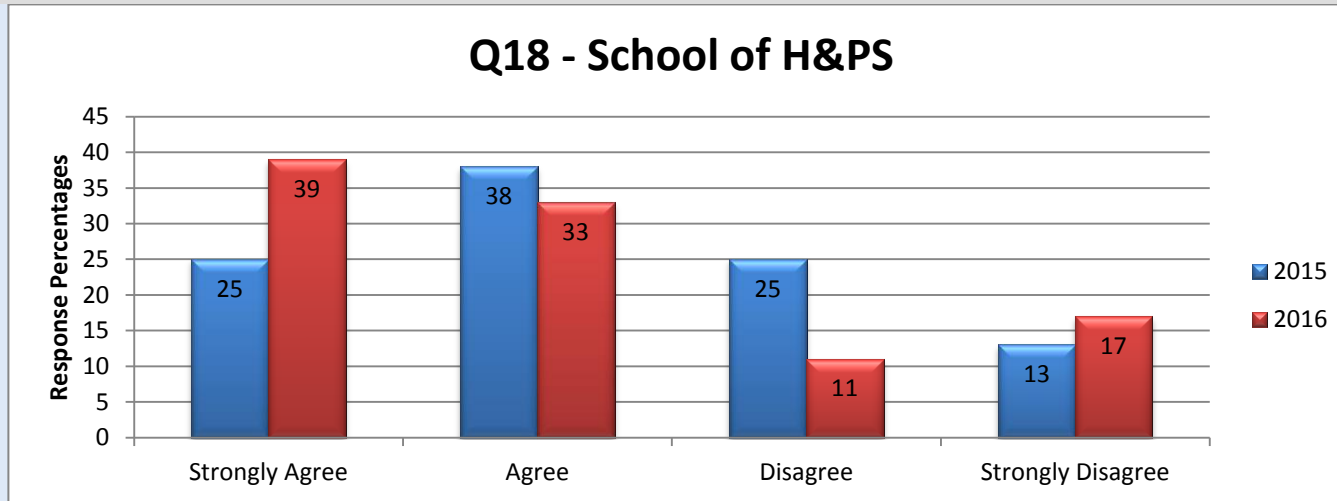
16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?



17. How much trust and confidence do you have in your Academic Chair/Manager?



18. There is effective two-way communication between my Academic Chair/Manager and me.



Weighted Mean  
2016  
2.94

Weighted Mean  
2015  
2.75

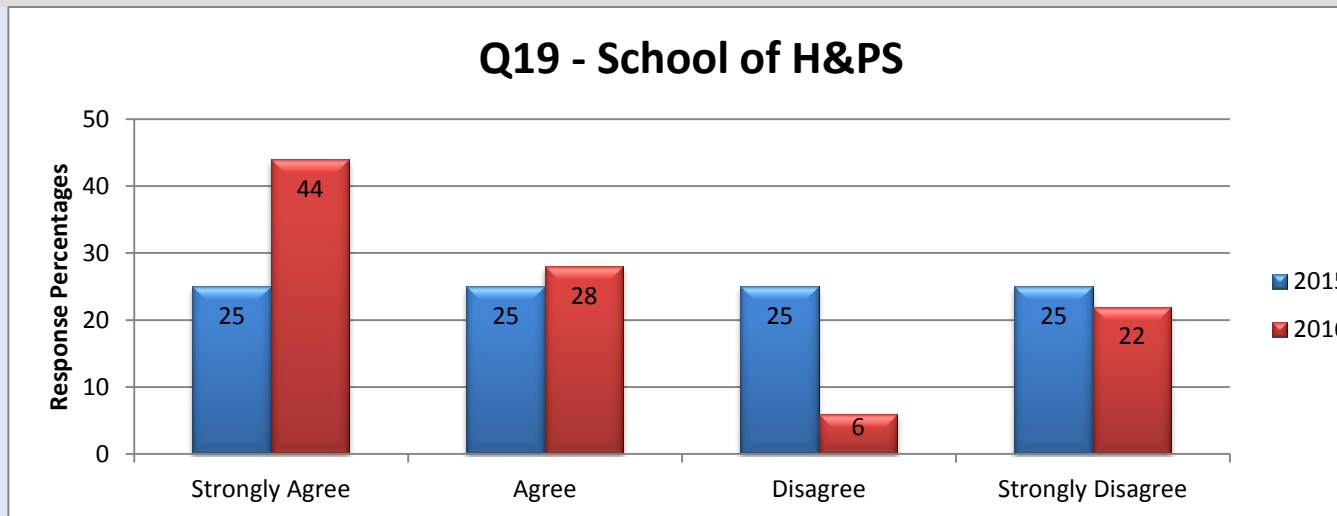
*answered question*

18

*skipped question*

2

19. There is effective support offered by my Academic Chair/Manager.



Weighted Mean  
2016  
2.94

Weighted Mean  
2015  
2.50

*answered question*

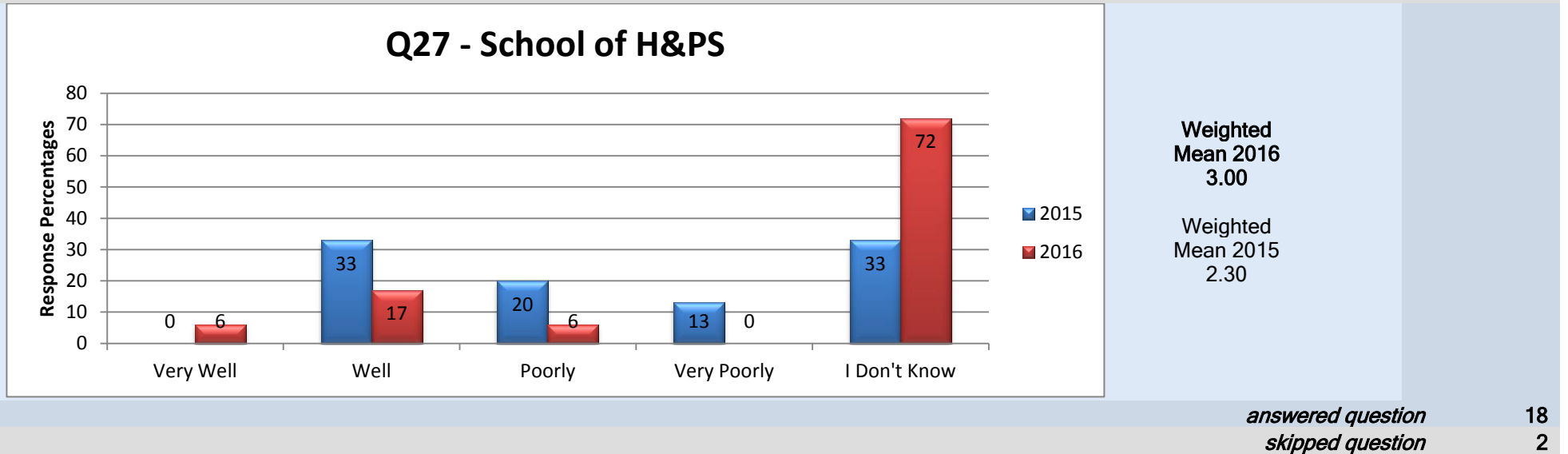
18

*skipped question*

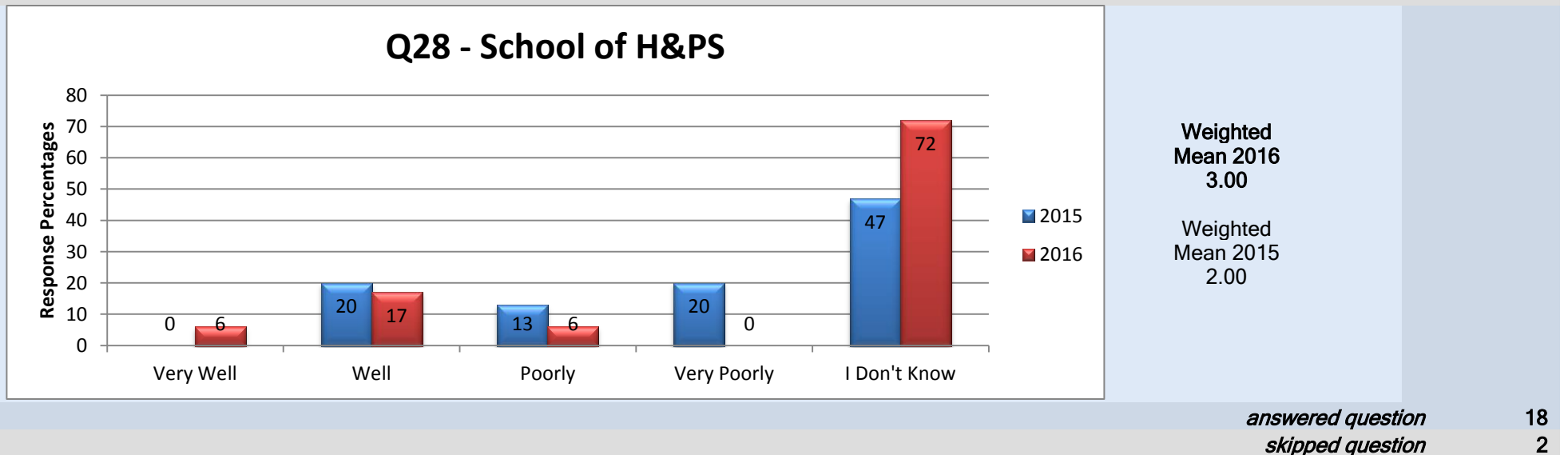
2

Middle Management – Dean/Director/Associate Vice President

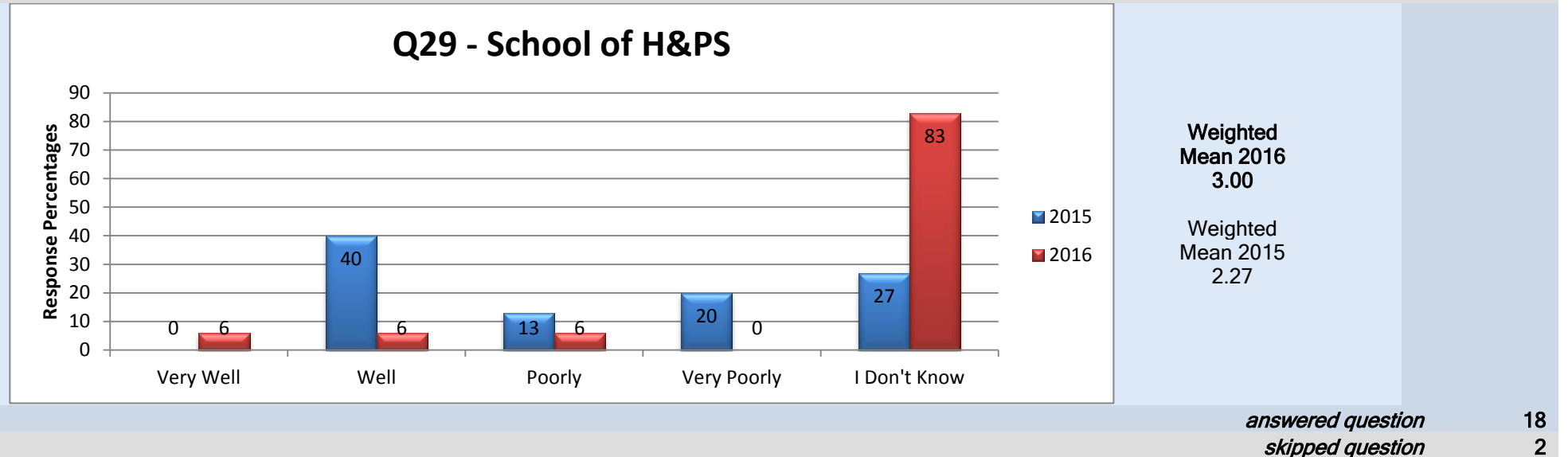
27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?



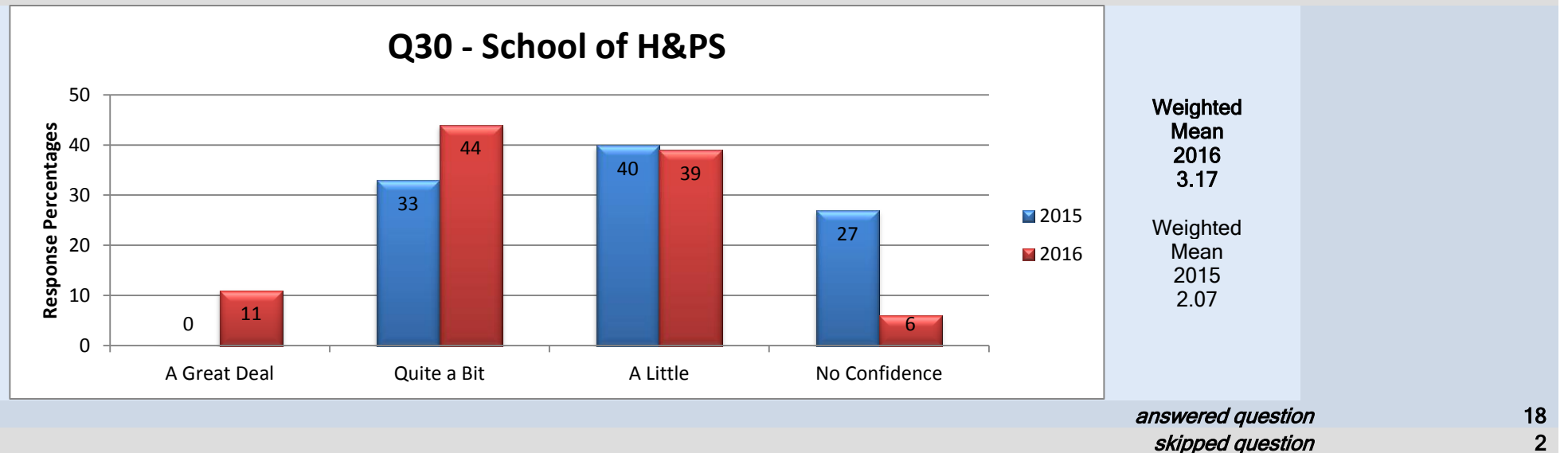
28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?



29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?

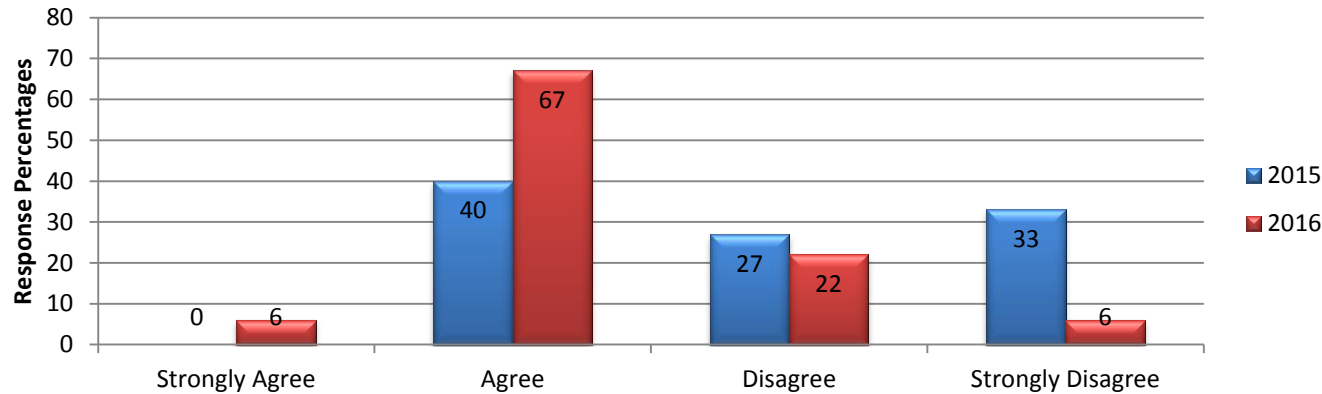


30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?



31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.

### Q31 - School of H&PS



Weighted Mean 2016  
2.72

Weighted Mean 2015  
2.07

answered question 18

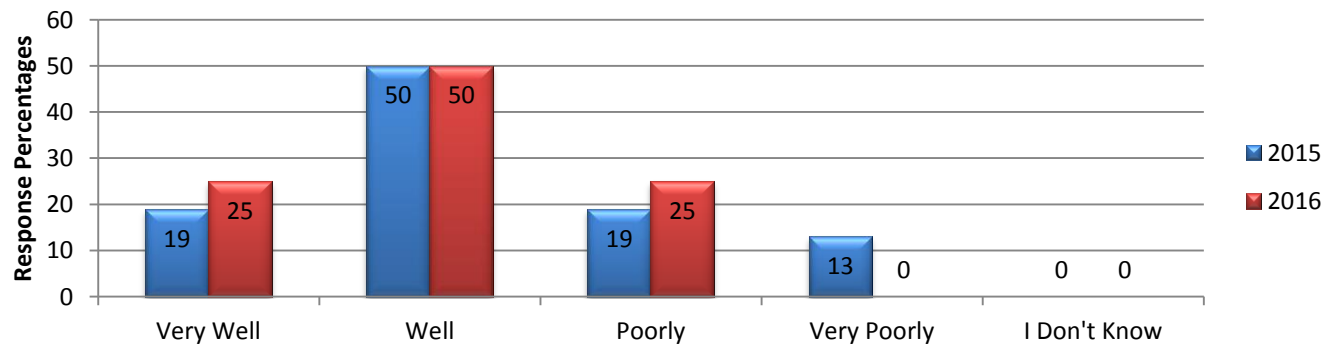
skipped question 2

### School of Hospitality & Tourism

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

### Q14 - School of H&T



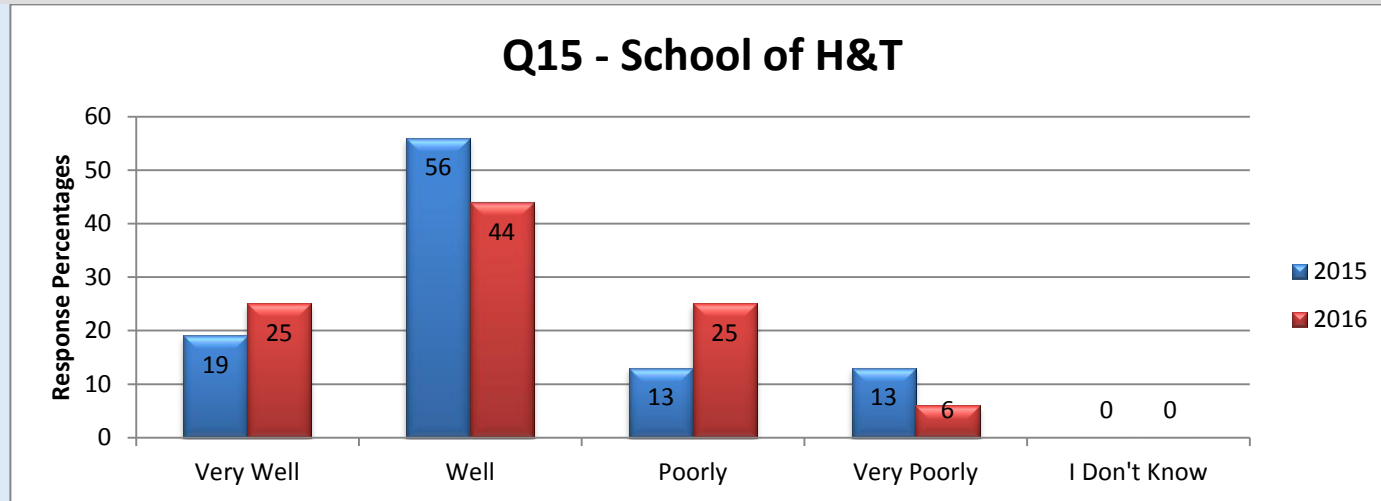
Weighted Mean 2016  
3.00

Weighted Mean 2015  
2.75

answered question 16

skipped question 0

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

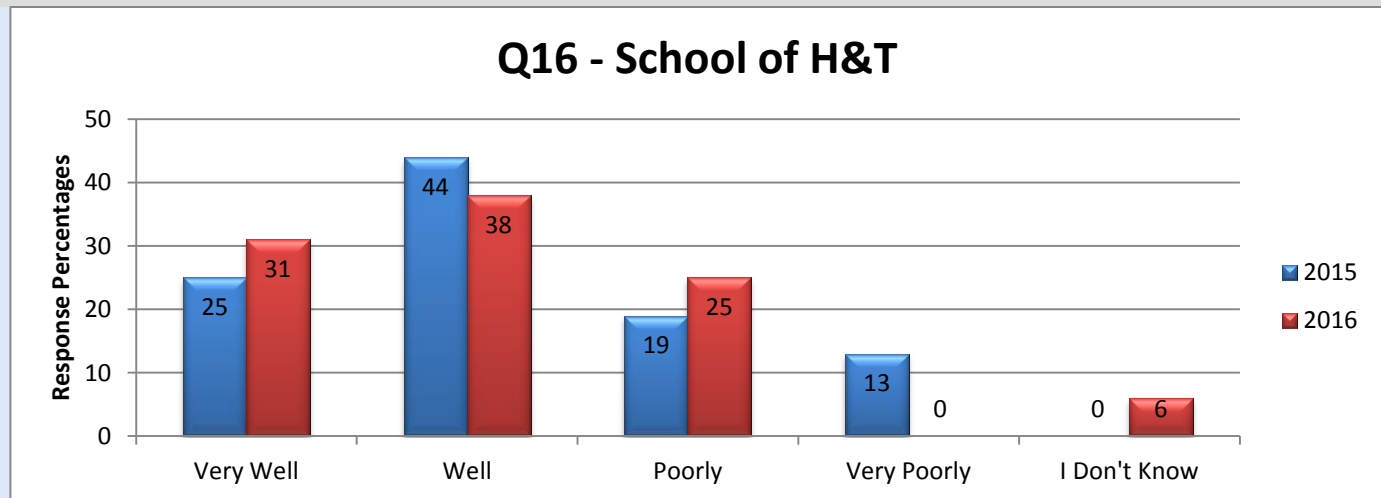


**Weighted Mean 2016**  
2.88

**Weighted Mean 2015**  
2.81

*answered question* 16  
*skipped question* 0

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?



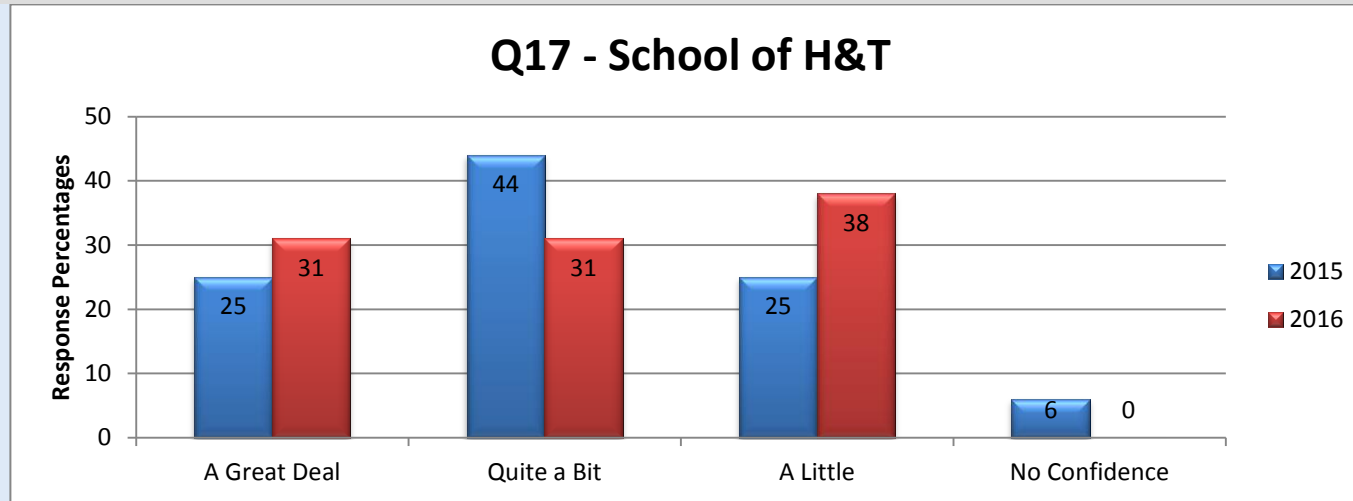
**Weighted Mean 2016**  
3.07

**Weighted Mean 2015**  
2.81

*answered question* 16  
*skipped question* 0



17. How much trust and confidence do you have in your Academic Chair/Manager?



Weighted Mean  
2016  
2.94

Weighted Mean  
2016  
2.88

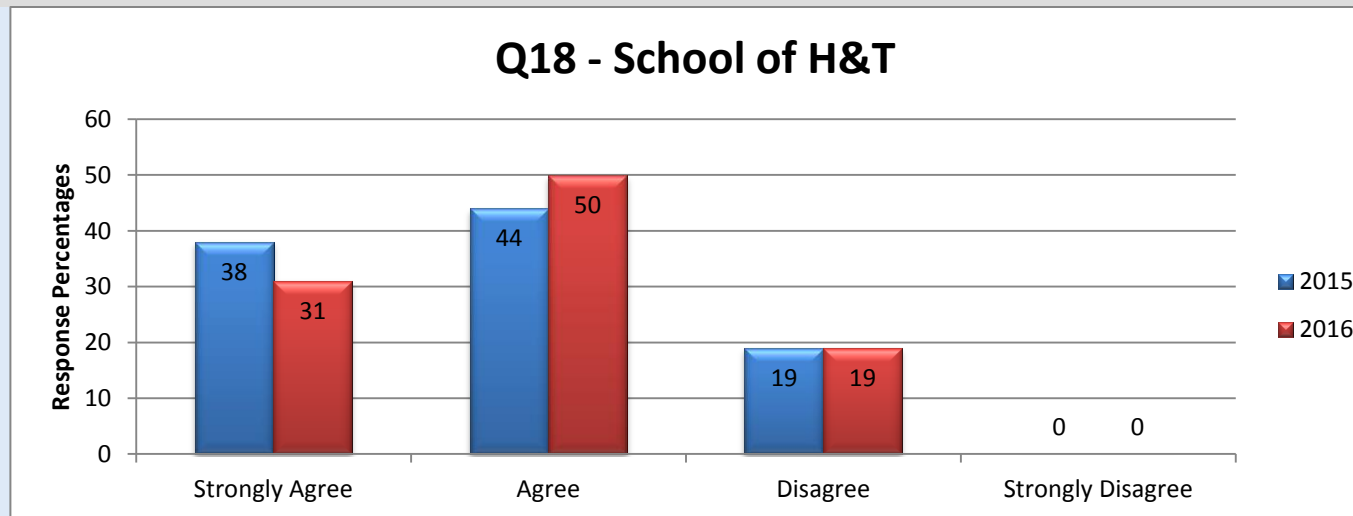
*answered question*

16

*skipped question*

0

18. There is effective two-way communication between my Academic Chair/Manager and me.



Weighted Mean  
2016  
3.13

Weighted Mean  
2015  
3.19

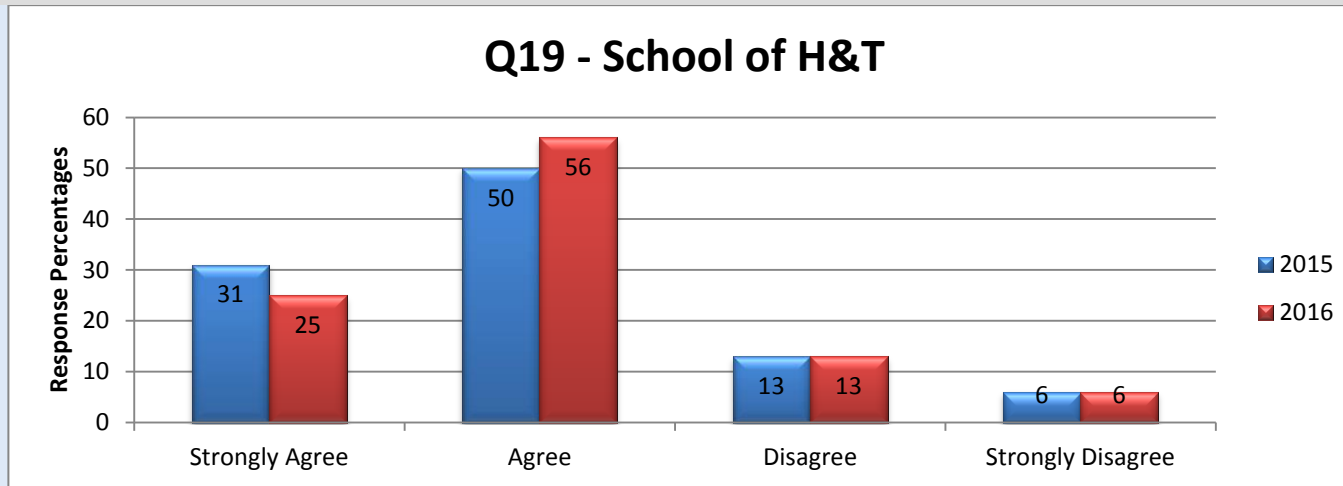
*answered question*

16

*skipped question*

0

19. There is effective support offered by my Academic Chair/Manager.



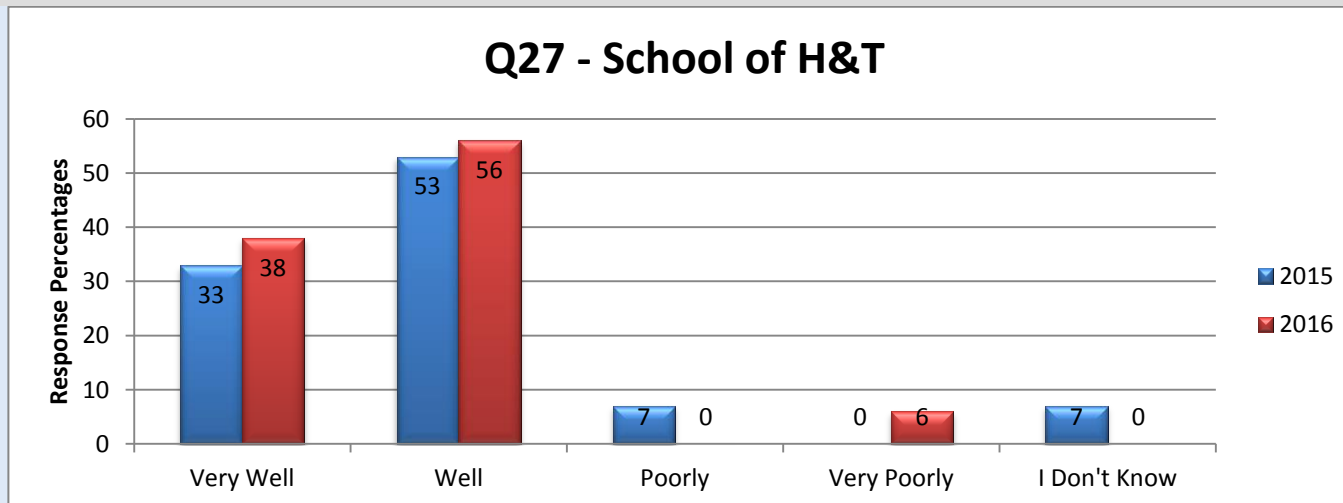
**Weighted Mean 2016**  
3.00

**Weighted Mean 2015**  
3.06

*answered question* 16  
*skipped question* 0

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

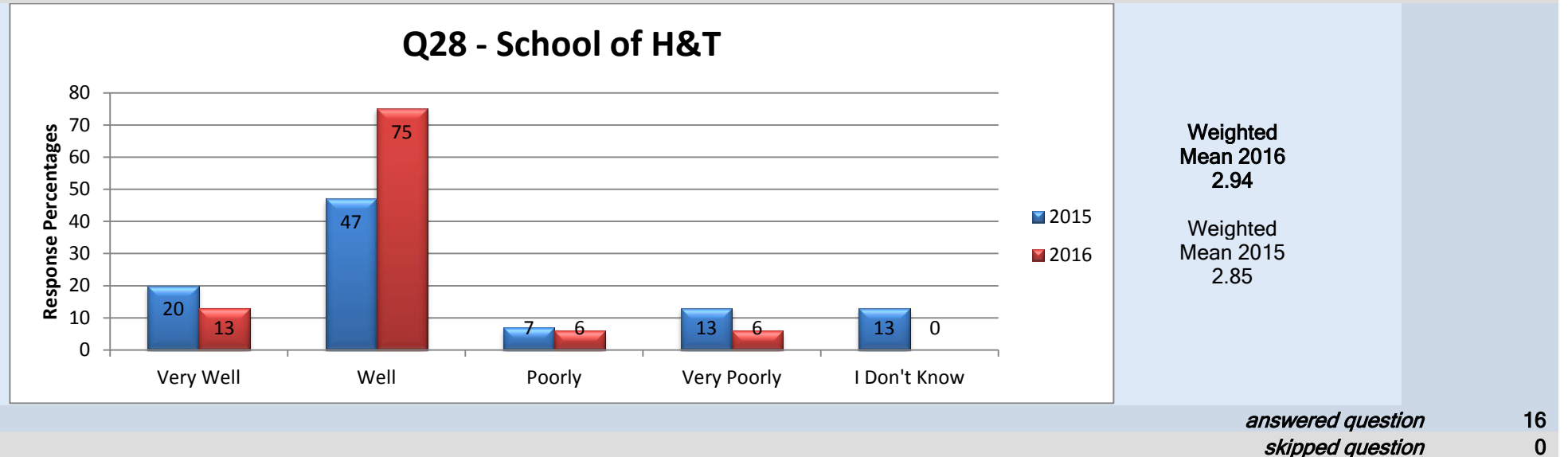


**Weighted Mean 2016**  
3.25

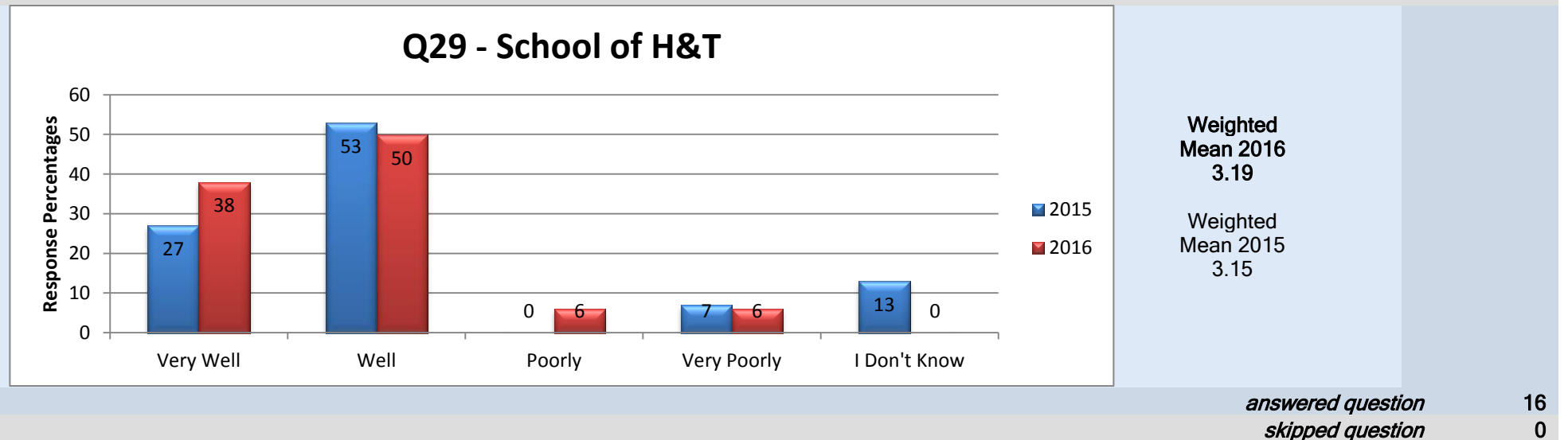
**Weighted Mean 2015**  
3.29

*answered question* 16  
*skipped question* 0

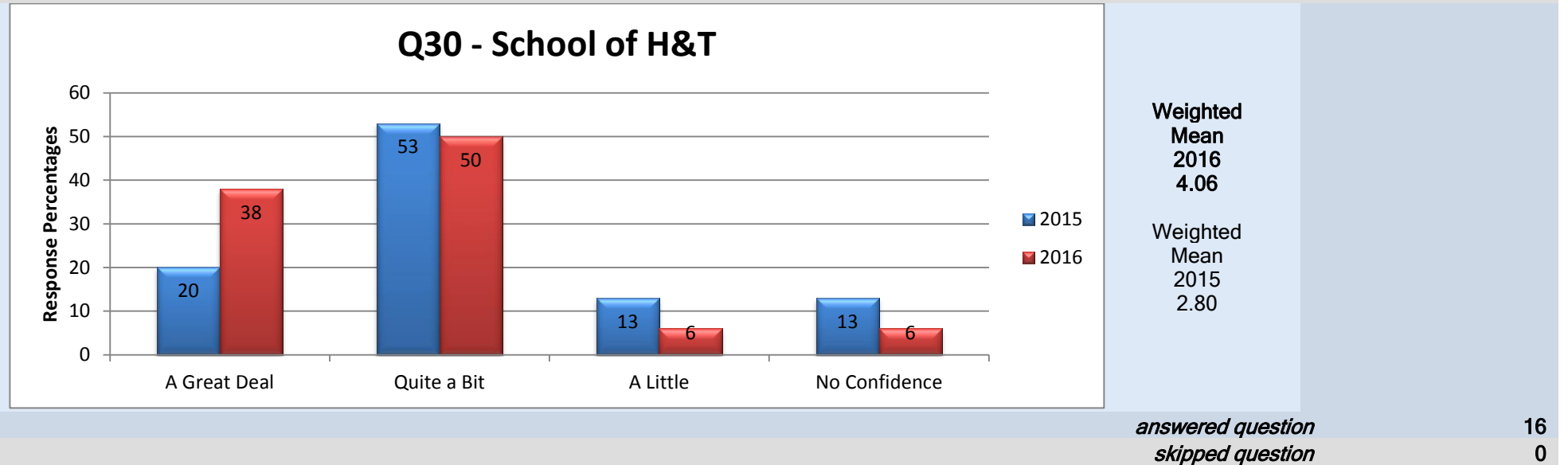
28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?



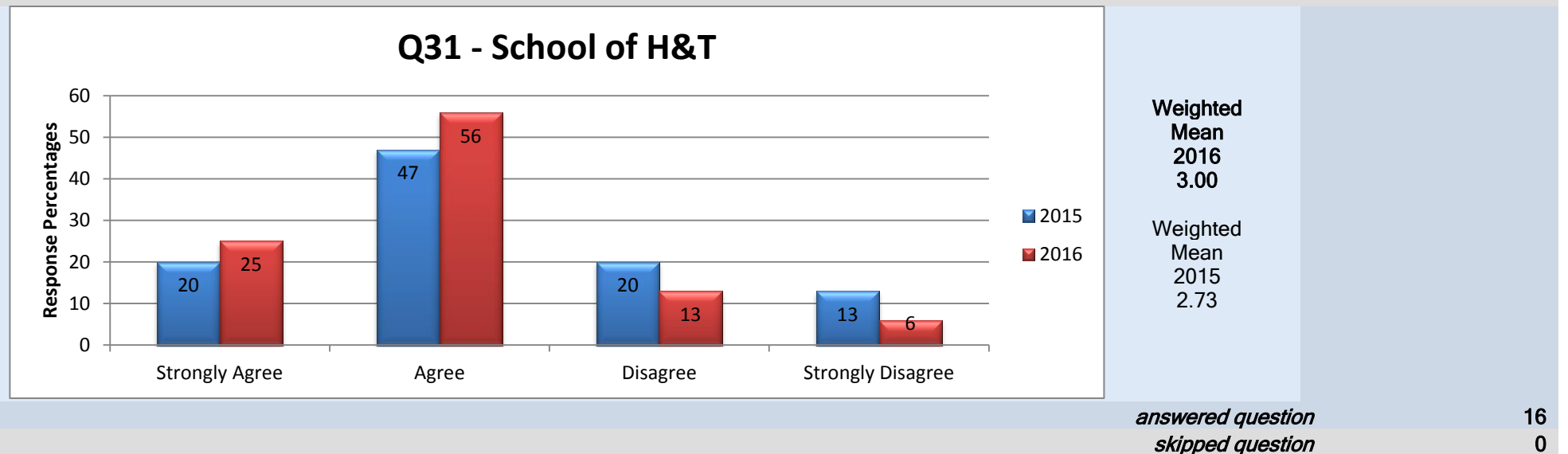
29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?



30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?



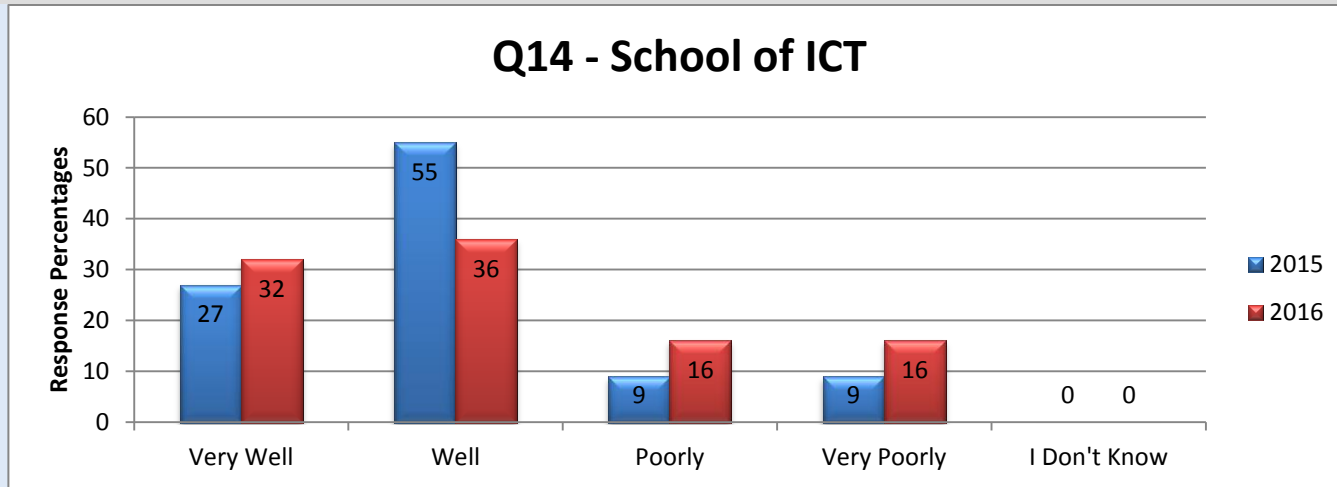
31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



School of Information and Communications Technology

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

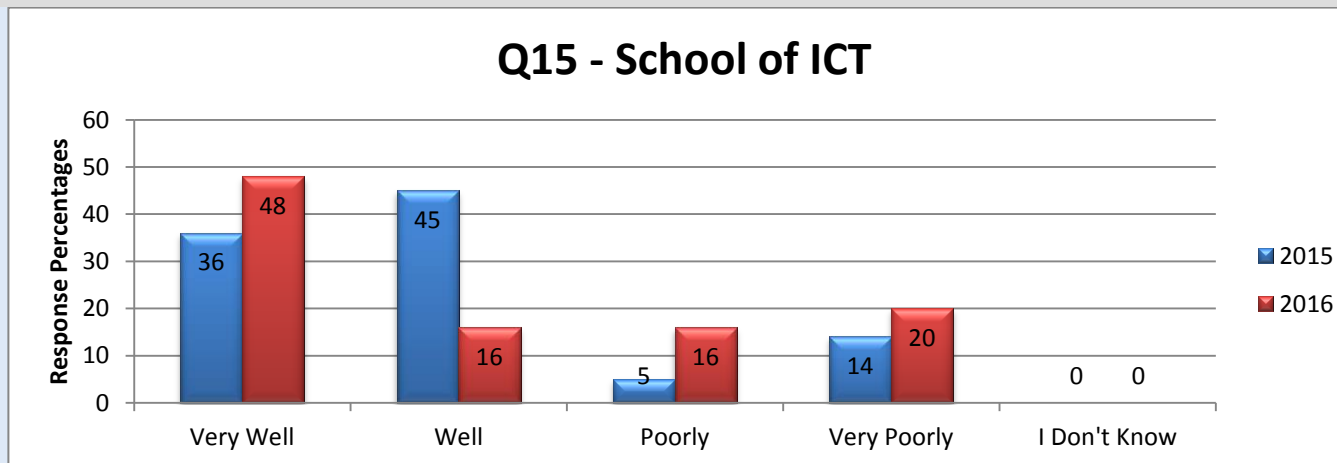


Weighted Mean 2016  
2.84

Weighted Mean 2015  
3.00

answered question 25  
skipped question 4

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

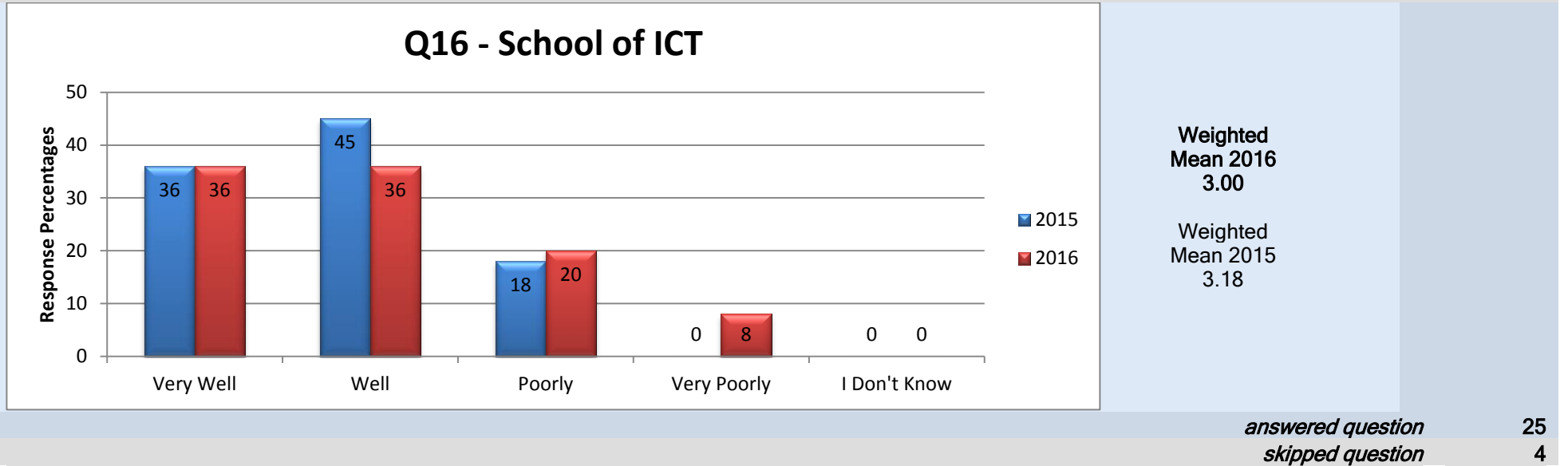


Weighted Mean 2016  
2.92

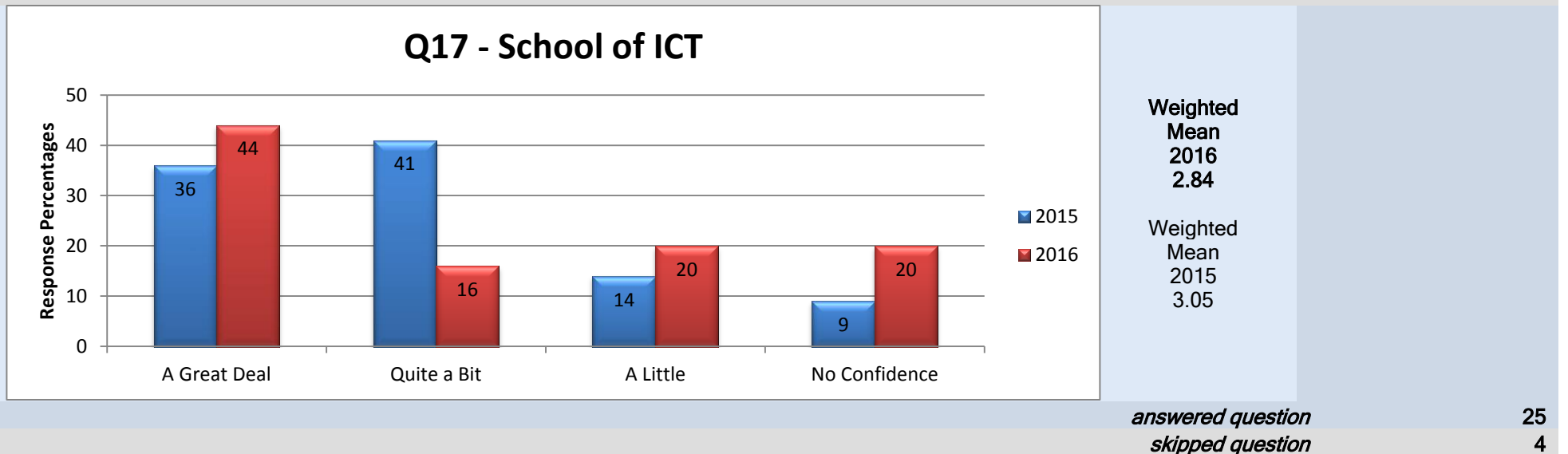
Weighted Mean 2015  
3.05

answered question 25  
skipped question 4

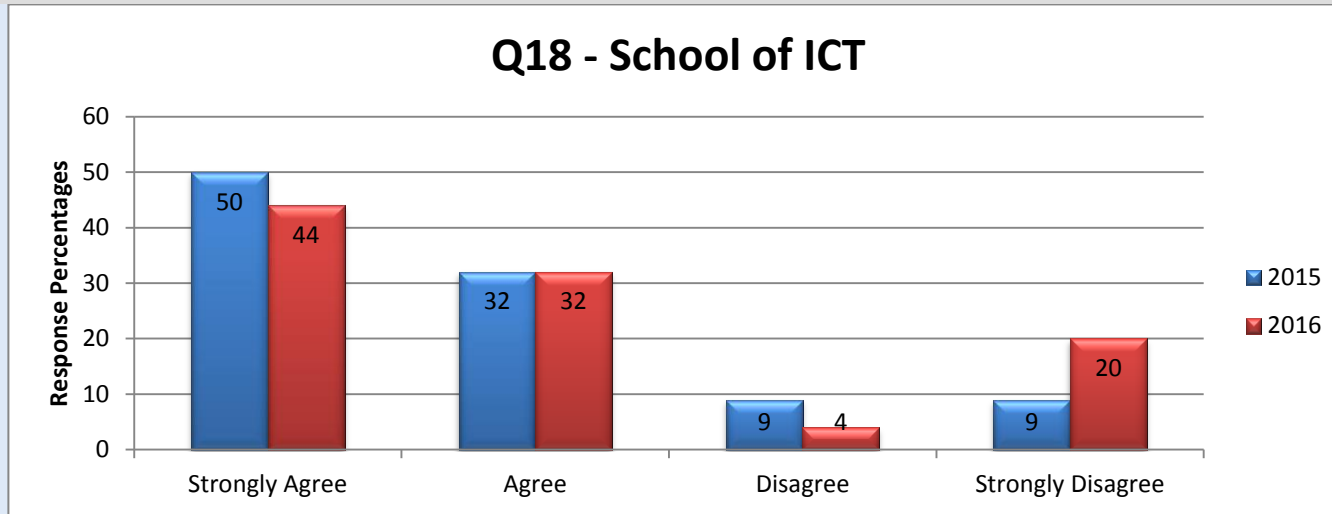
16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?



17. How much trust and confidence do you have in your Academic Chair/Manager?



18. There is effective two-way communication between my Academic Chair/Manager and me.



Weighted Mean  
2016  
3.00

Weighted Mean  
2015  
3.23

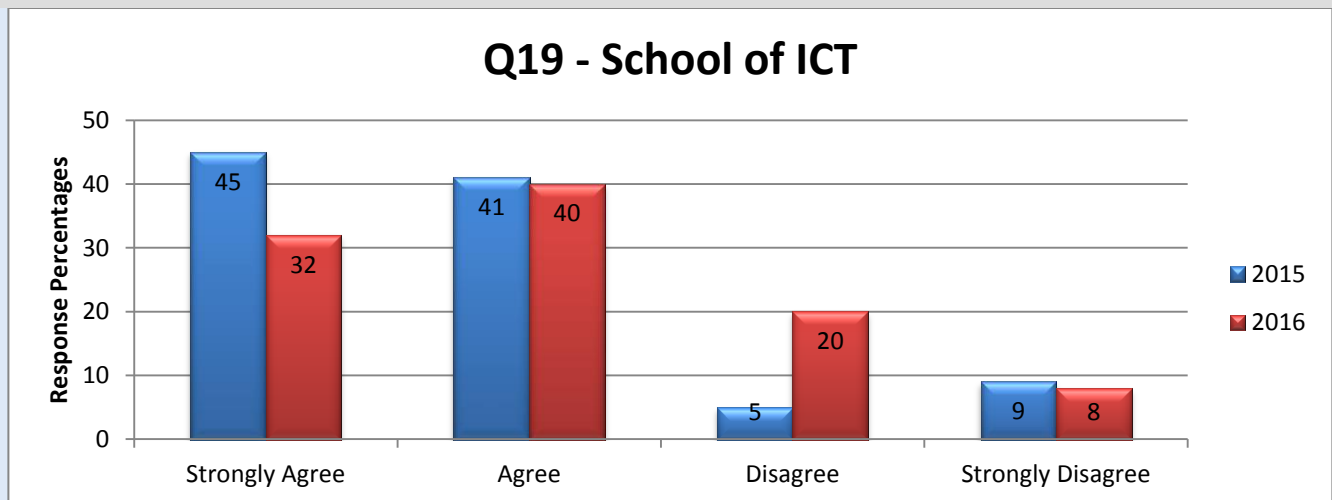
*answered question*

25

*skipped question*

4

19. There is effective support offered by my Academic Chair/Manager.



Weighted Mean  
2016  
2.96

Weighted Mean  
2015  
3.23

*answered question*

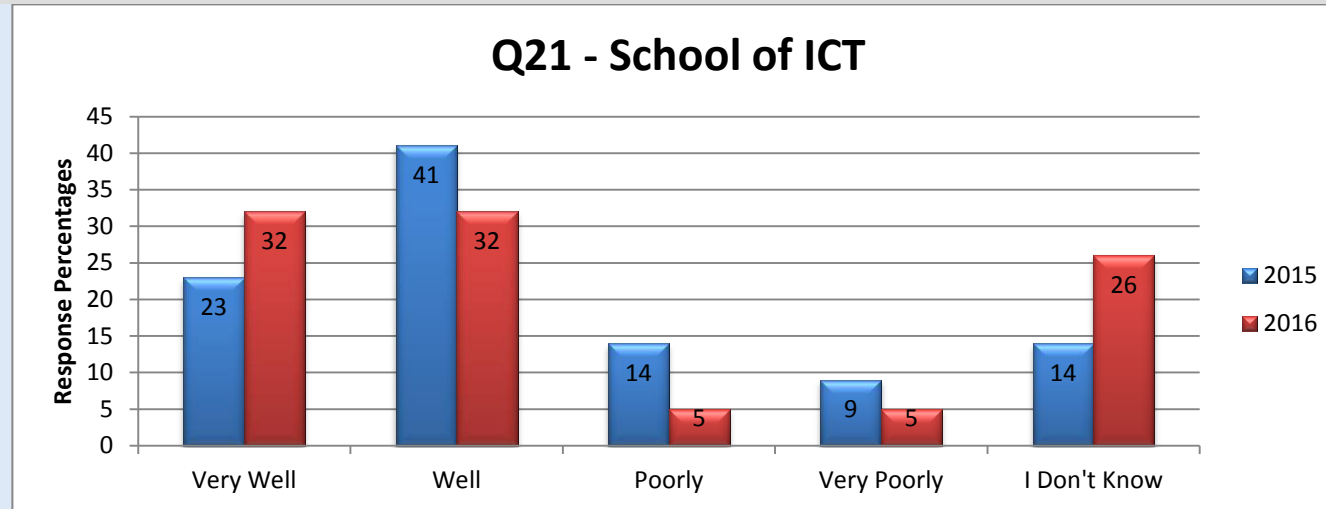
25

*skipped question*

4

Middle Management – Associate Dean

21. Overall do you feel your Associate Dean is doing a good job?



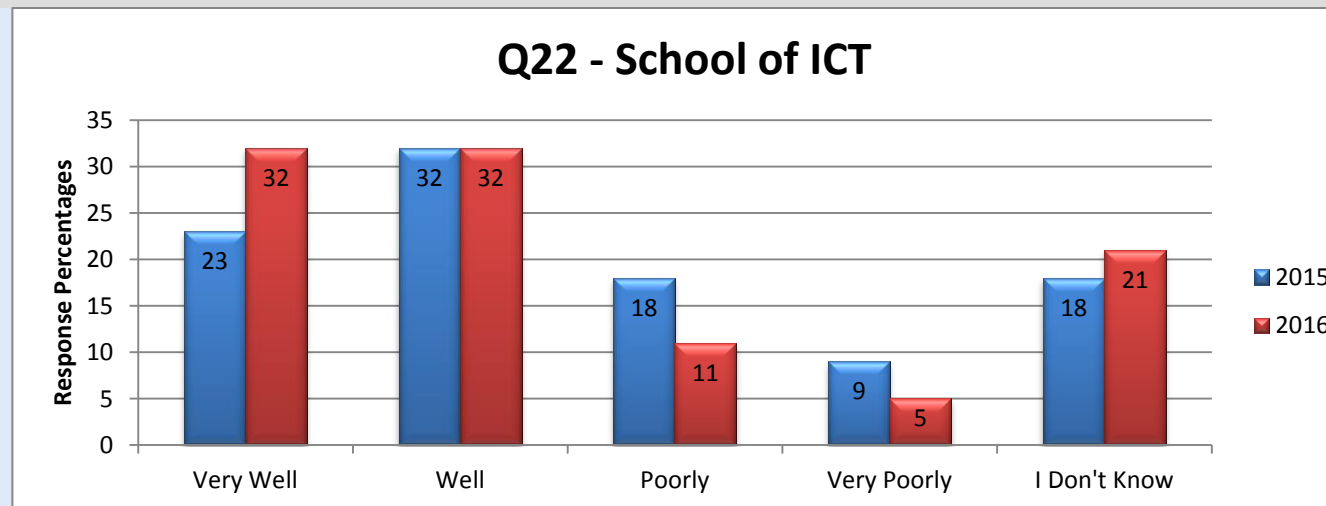
Weighted Mean 2016  
3.21

Weighted Mean 2015  
2.89

*answered question* 19

*skipped question* 10

22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?



Weighted Mean 2016  
3.13

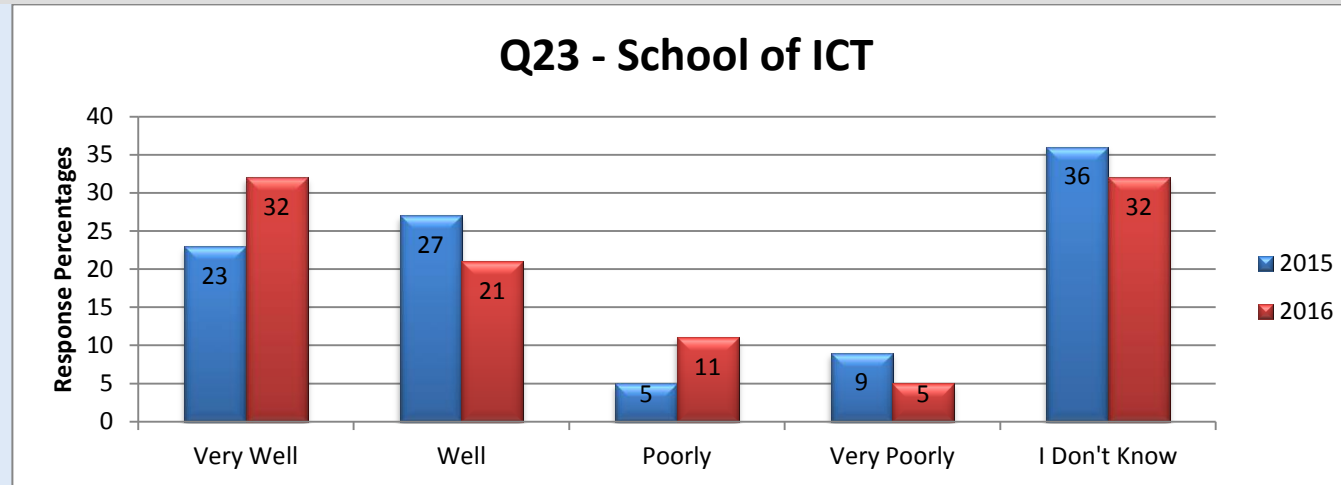
Weighted Mean 2015  
2.83

*answered question* 19

*skipped question* 10



23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?

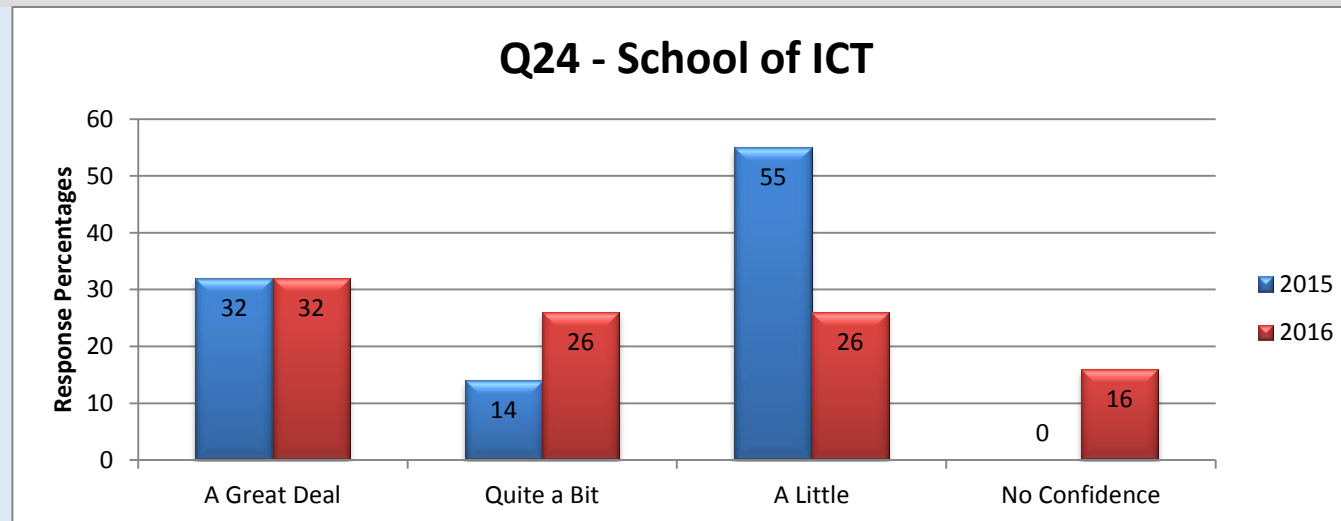


**Weighted Mean 2016**  
3.15

**Weighted Mean 2015**  
3.00

*answered question* 19  
*skipped question* 10

24. How much trust and confidence do you have in your Associate Dean?



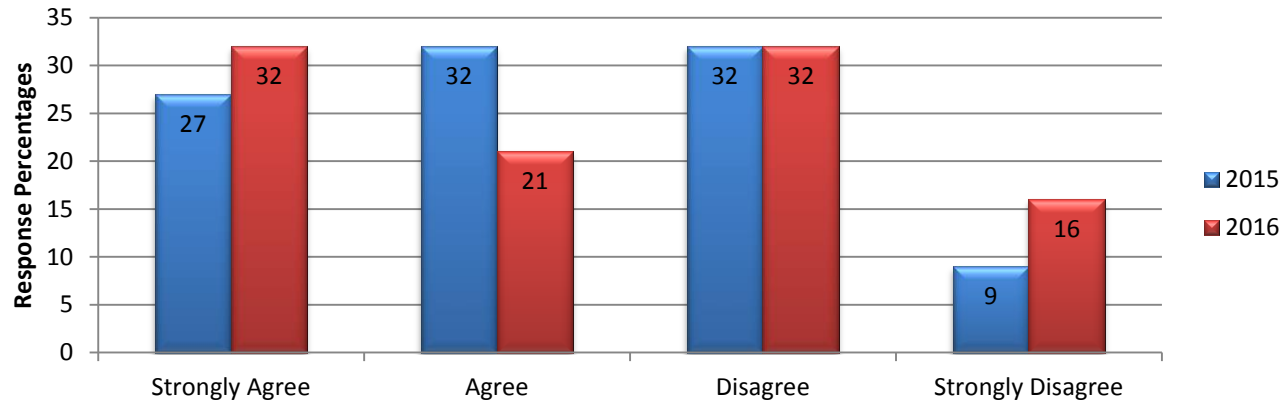
**Weighted Mean 2016**  
2.74

**Weighted Mean 2015**  
2.77

*answered question* 19  
*skipped question* 10

25. There is effective two-way communication between my Associate Dean and me.

**Q25 - School of ICT**



Weighted Mean 2016  
2.68

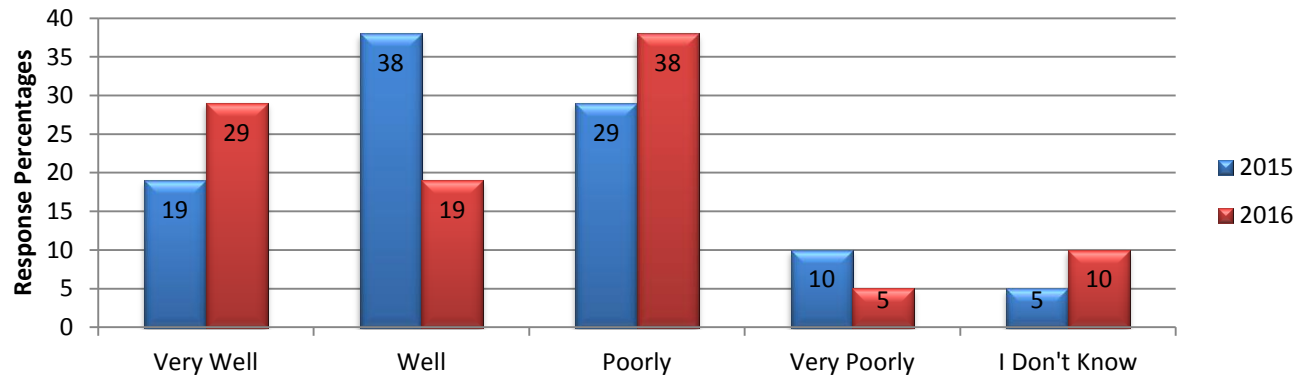
Weighted Mean 2015  
2.77

*answered question* 19  
*skipped question* 10

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

**Q27 - School of ICT**

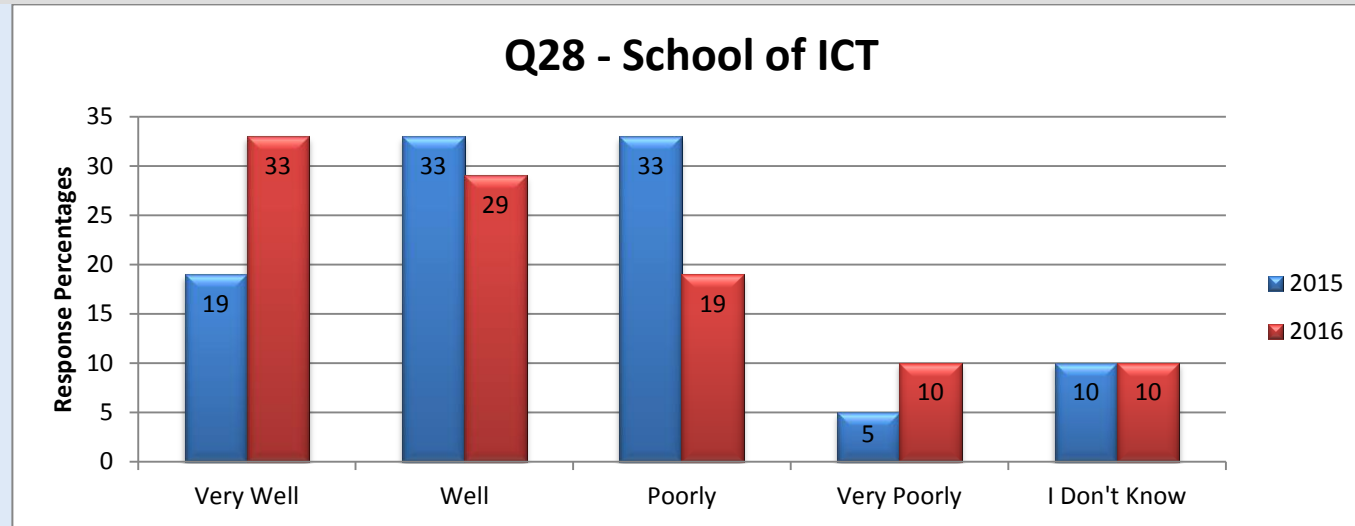


Weighted Mean 2016  
2.79

Weighted Mean 2015  
2.70

*answered question* 21  
*skipped question* 8

28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?

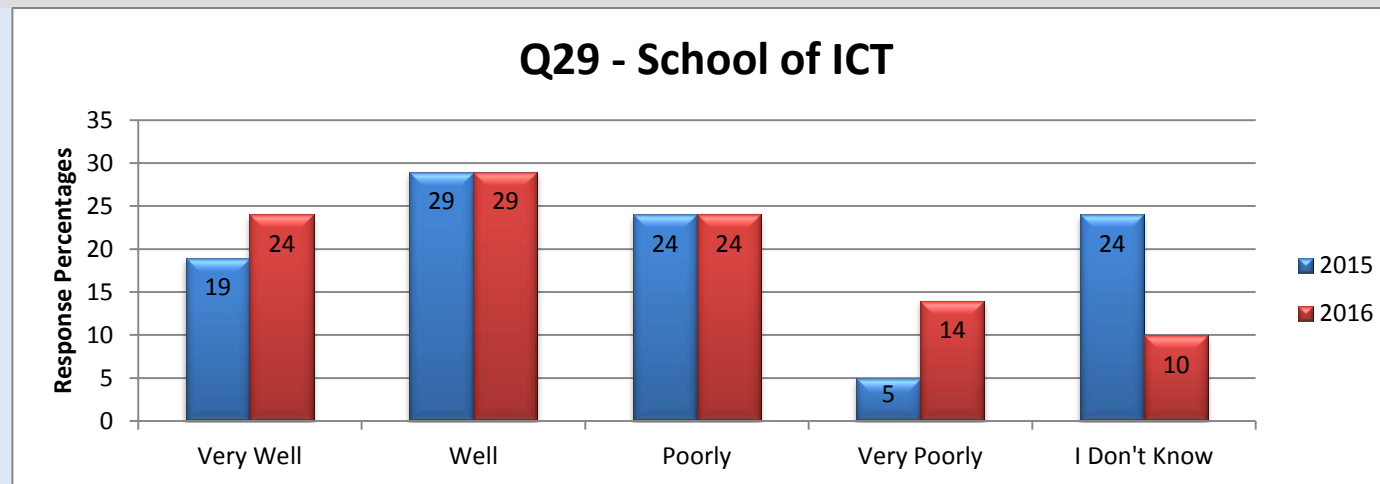


**Weighted Mean 2016**  
2.95

**Weighted Mean 2015**  
2.74

*answered question* 21  
*skipped question* 8

29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?

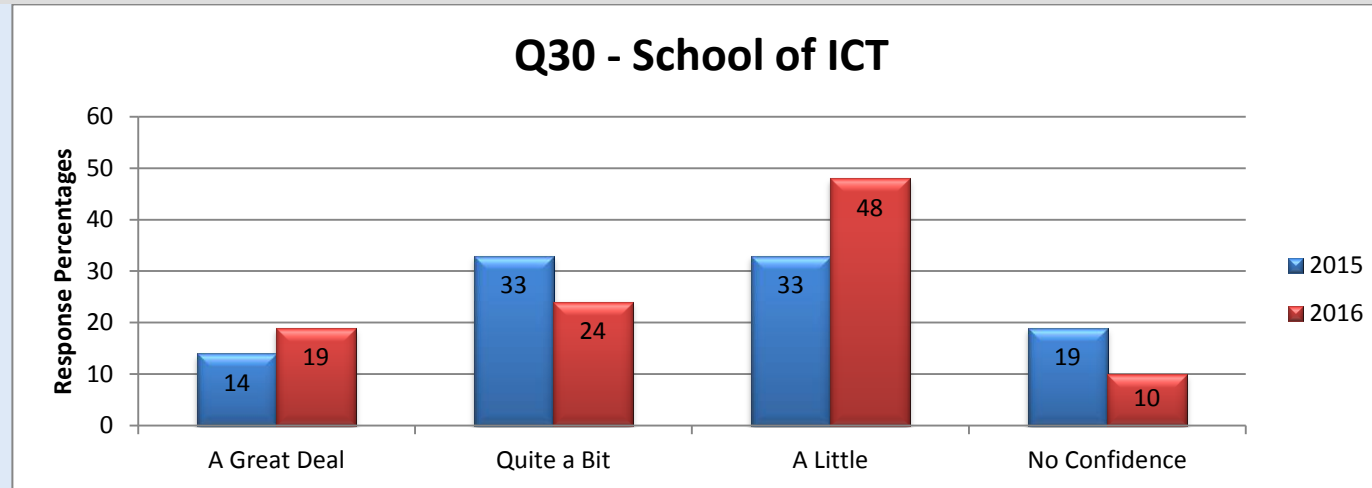


**Weighted Mean 2016**  
2.68

**Weighted Mean 2015**  
2.81

*answered question* 21  
*skipped question* 8

30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?



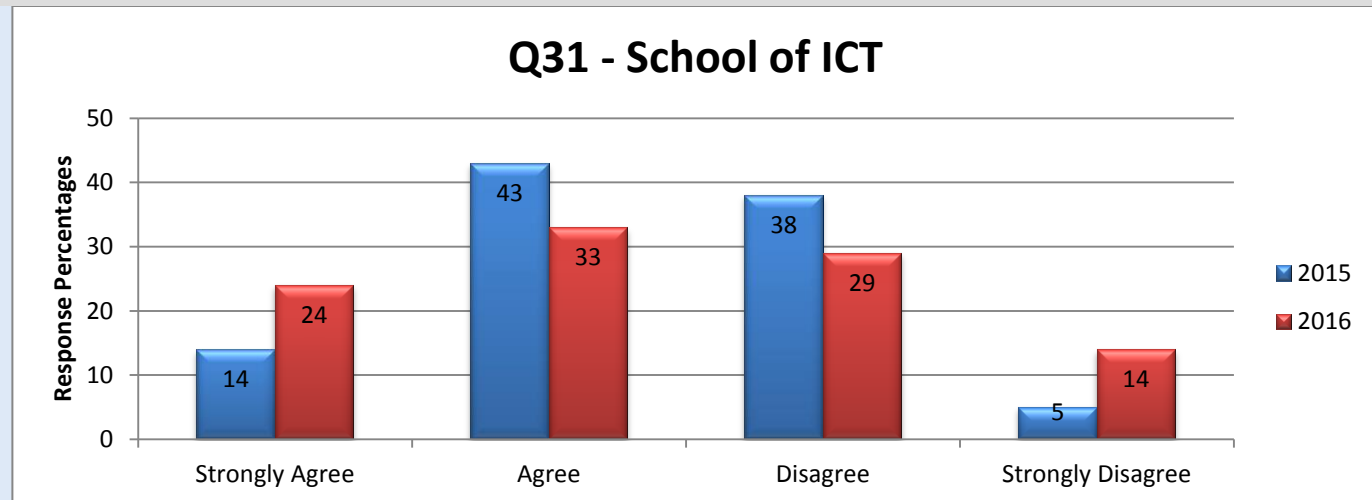
**Weighted Mean 2016**  
2.95

**Weighted Mean 2015**  
2.43

*answered question* 21

*skipped question* 8

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



**Weighted Mean 2016**  
2.67

**Weighted Mean 2015**  
2.67

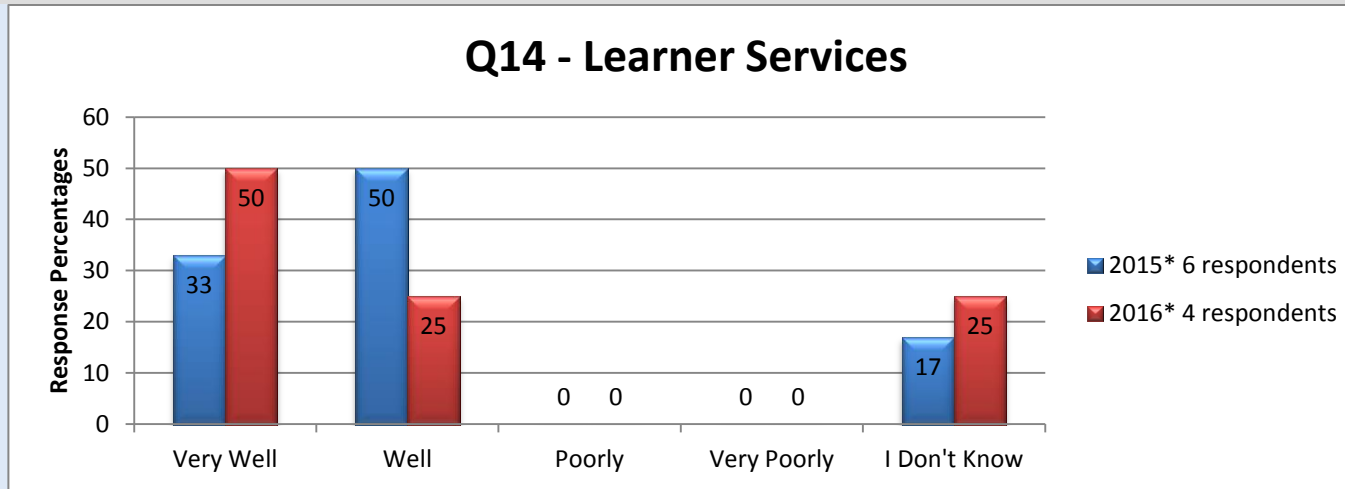
*answered question* 21

*skipped question* 8

Learner Services

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?

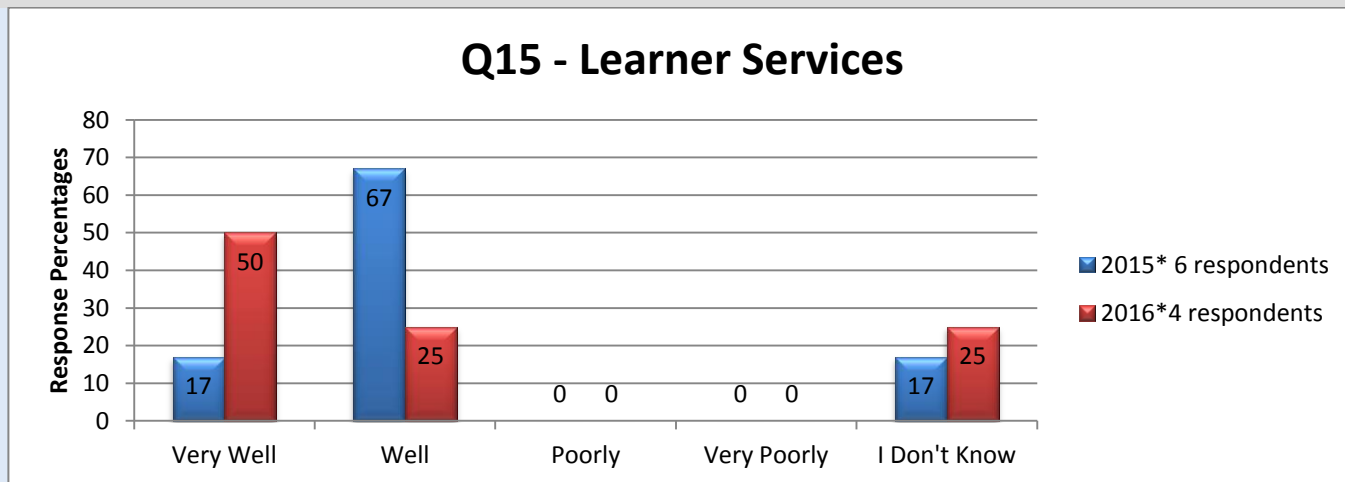


Weighted Mean 2016  
3.67

Weighted Mean 2015  
3.40

*answered question* 4  
*skipped question* 5

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?



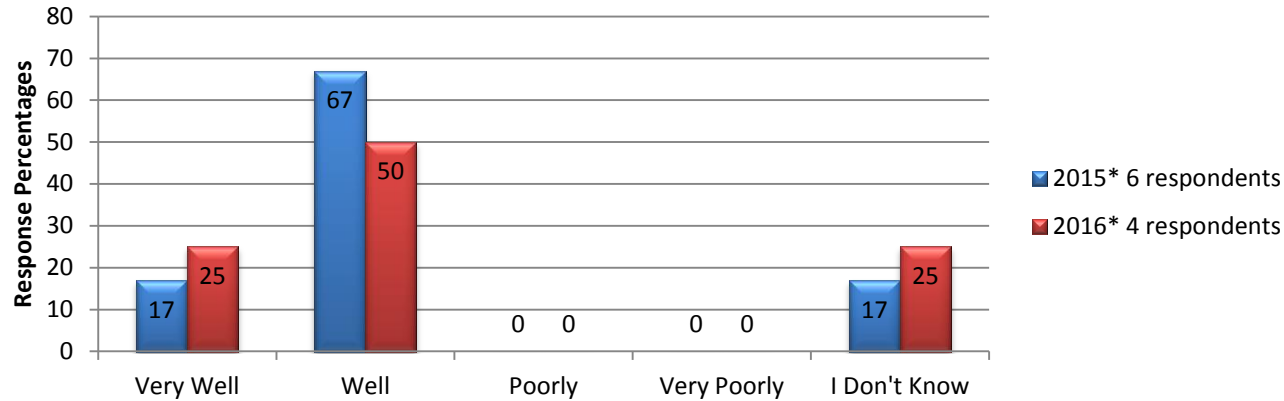
Weighted Mean 2016  
3.67

Weighted Mean 2015  
2.67

*answered question* 4  
*skipped question* 5

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

**Q16 - Learner Services**



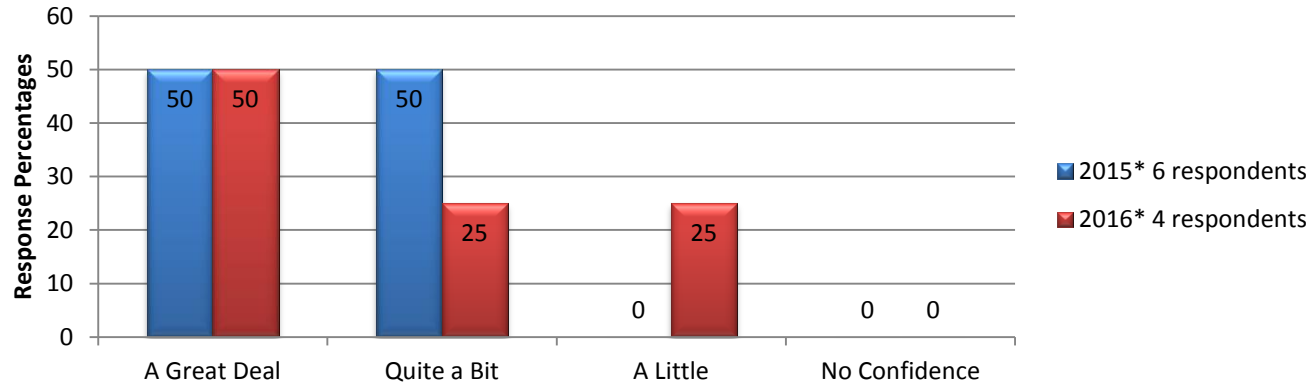
**Weighted Mean 2016**  
3.33

**Weighted Mean 2015**  
2.67

*answered question* 4  
*skipped question* 5

17. How much trust and confidence do you have in your Academic Chair/Manager?

**Q17 - Learner Services**



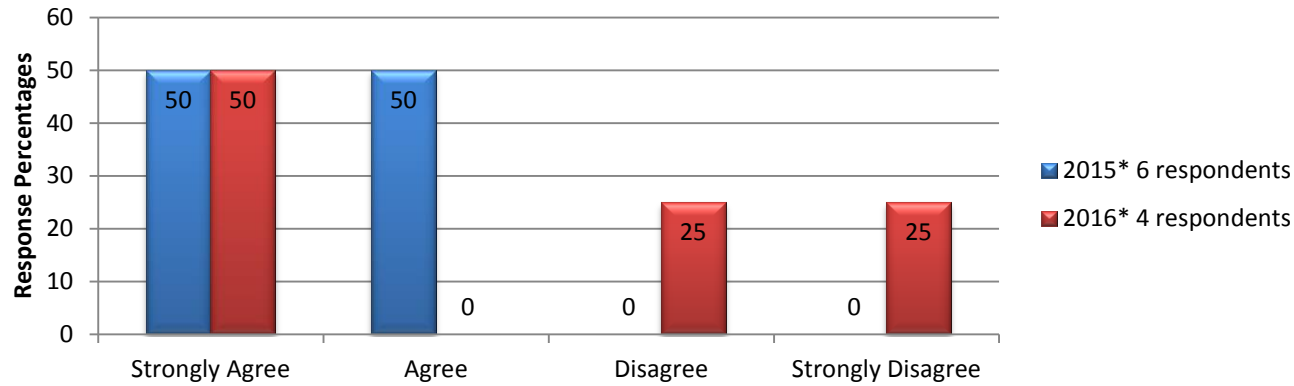
**Weighted Mean 2016**  
3.25

**Weighted Mean 2015**  
3.50

*answered question* 4  
*skipped question* 5

18. There is effective two-way communication between my Academic Chair/Manager and me.

### Q18 - Learner Services



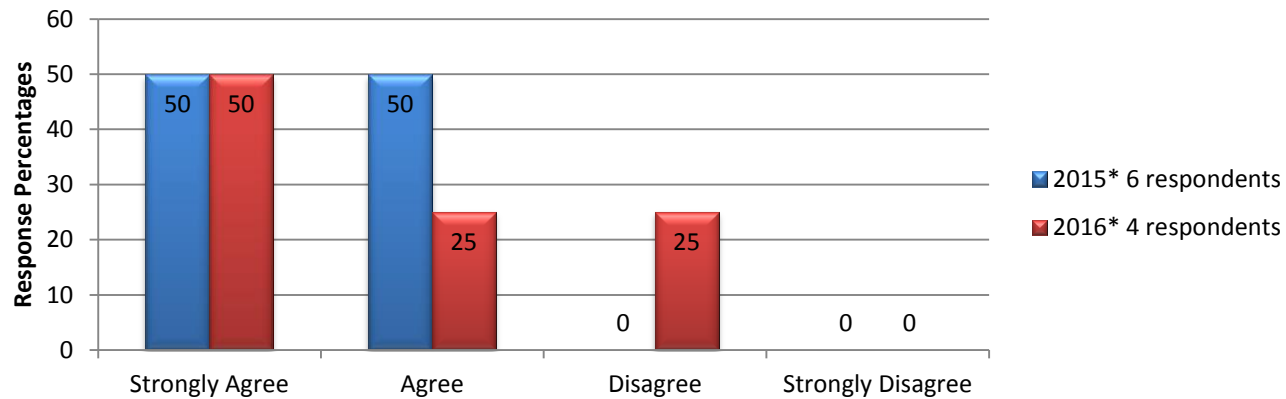
Weighted Mean  
2016  
2.75

Weighted Mean  
2015  
3.50

*answered question* 4  
*skipped question* 5

19. There is effective support offered by my Academic Chair/Manager.

### Q19 - Learner Services



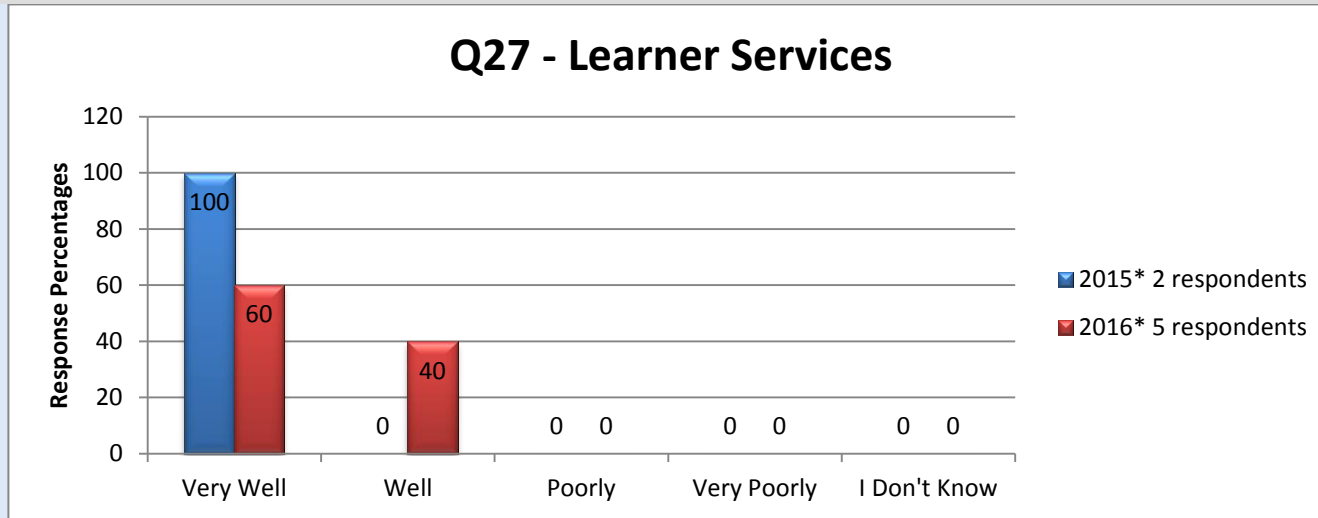
Weighted Mean  
2016  
3.25

Weighted Mean  
2015  
3.50

*answered question* 4  
*skipped question* 5

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

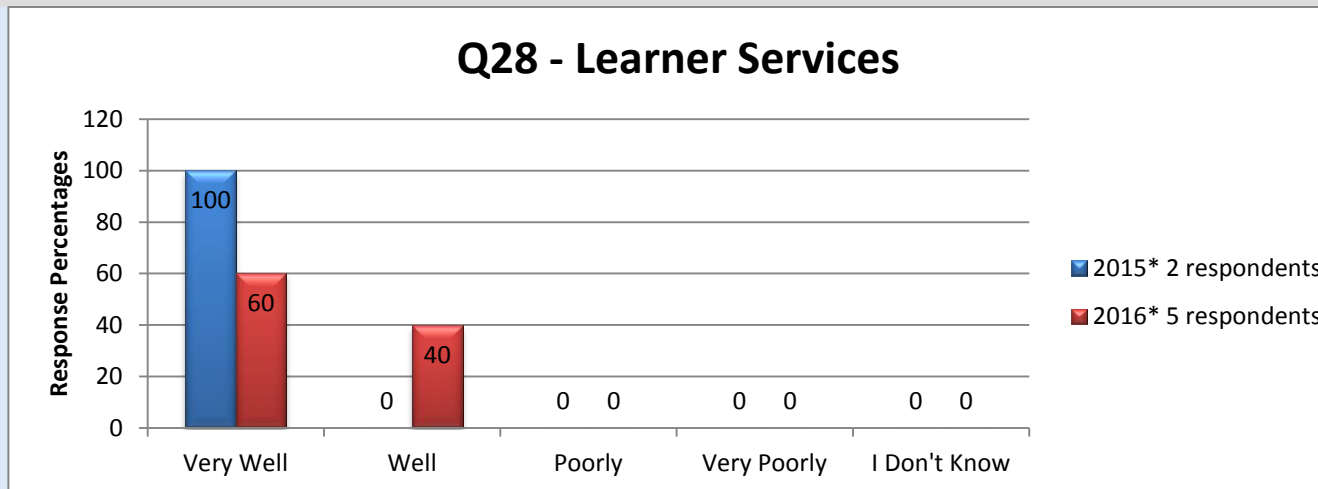


Weighted Mean 2016  
3.60

Weighted Mean 2015  
4.00

*answered question* 5  
*skipped question* 4

28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?



Weighted Mean 2016  
3.60

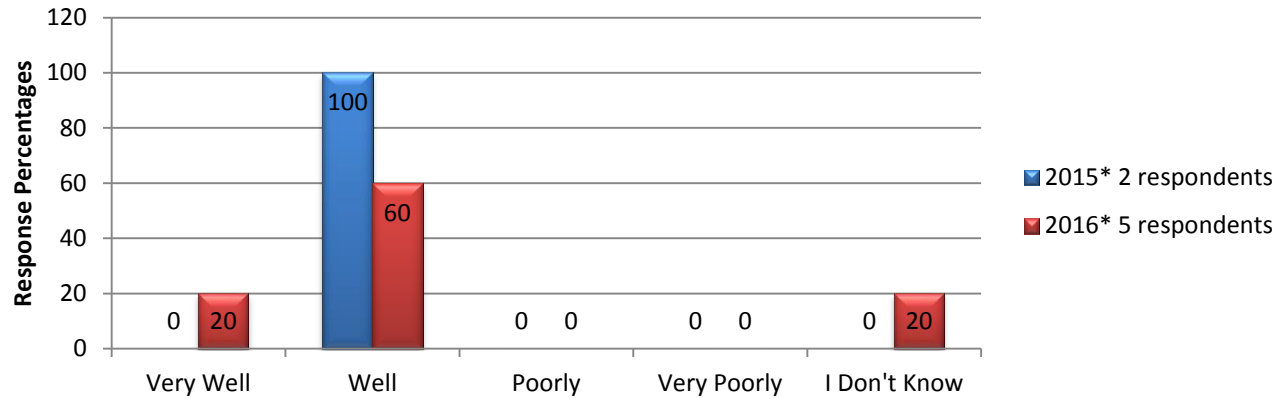
Weighted Mean 2015  
4.00

*answered question* 5  
*skipped question* 4



29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?

**Q29 - Learner Services**



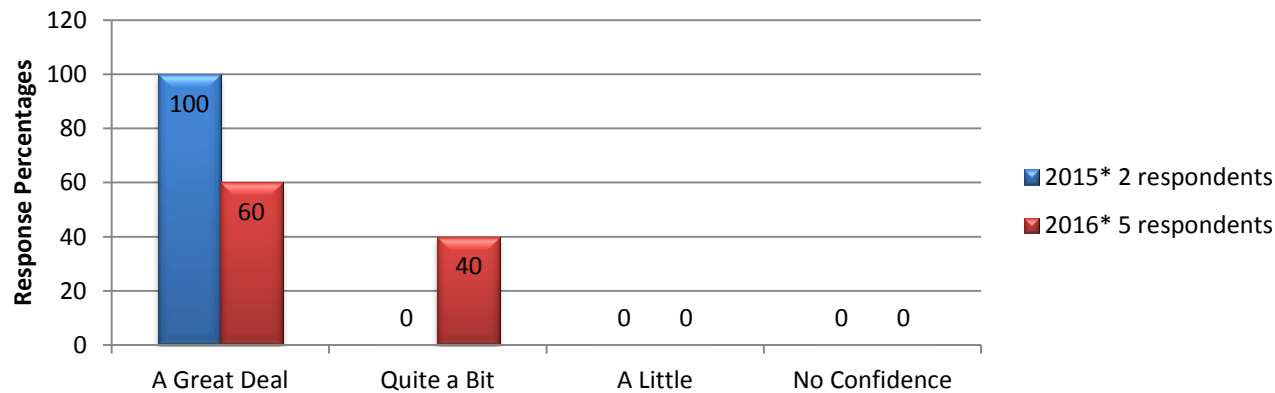
**Weighted Mean 2016**  
3.25

**Weighted Mean 2015**  
3.00

*answered question* 5  
*skipped question* 4

30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

**Q30 - Learner Services**

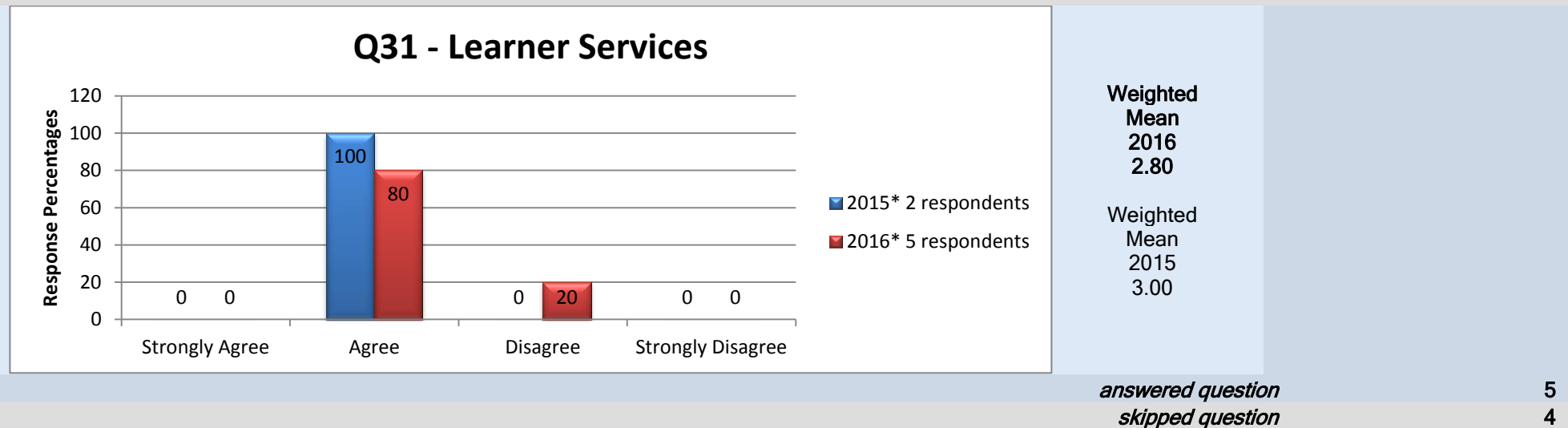


**Weighted Mean 2016**  
4.60

**Weighted Mean 2015**  
4.00

*answered question* 5  
*skipped question* 4

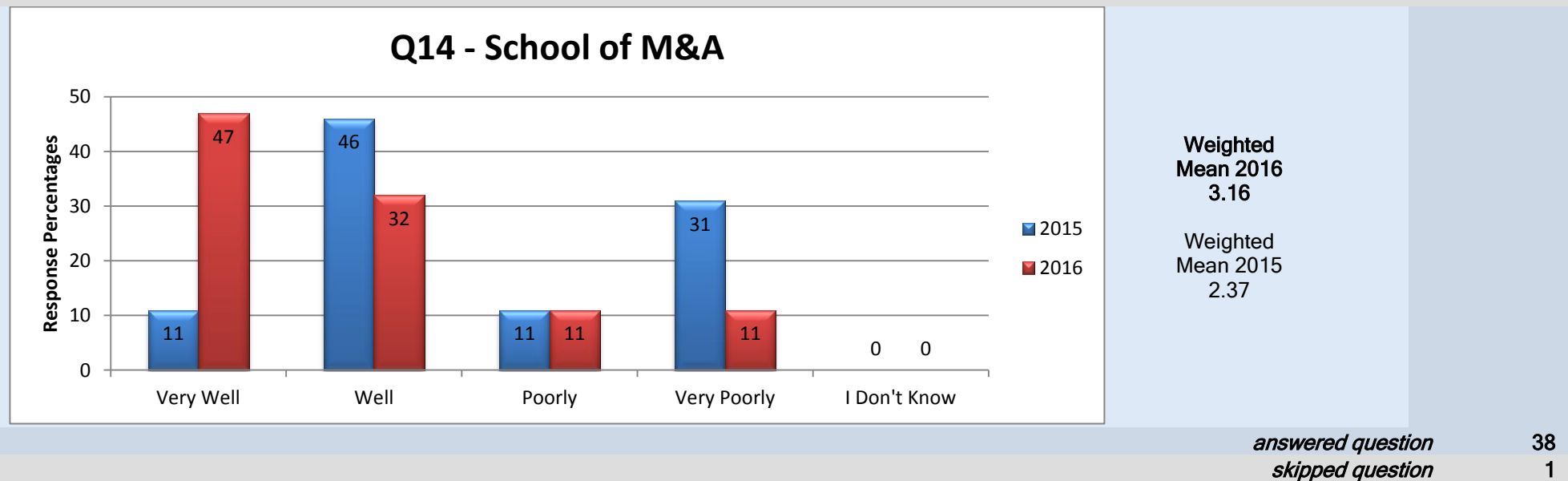
31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



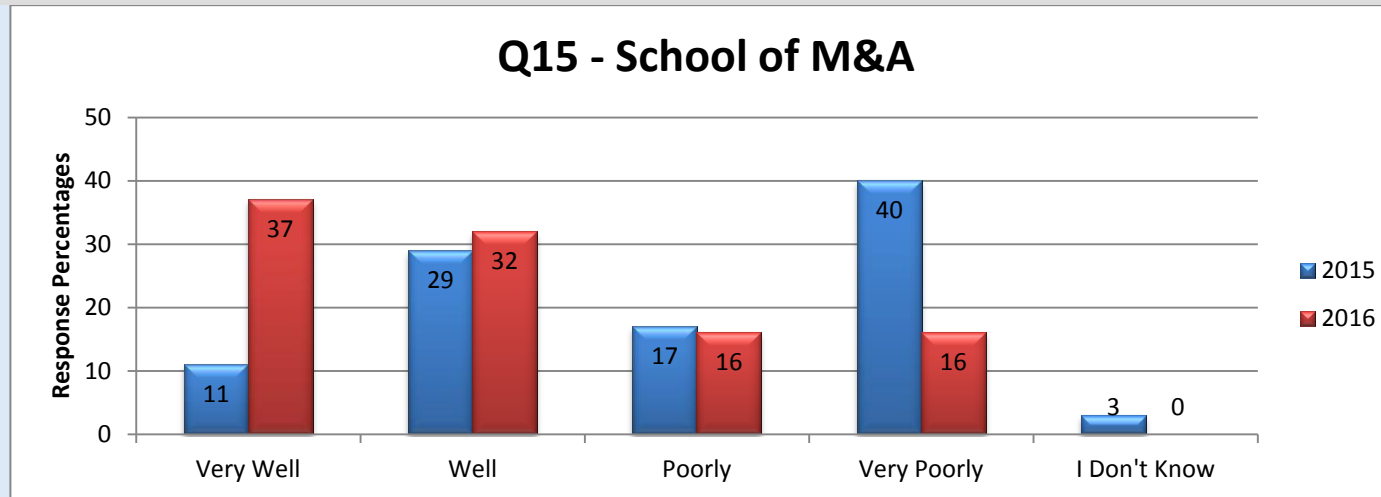
### School of Manufacturing & Automation

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?



15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

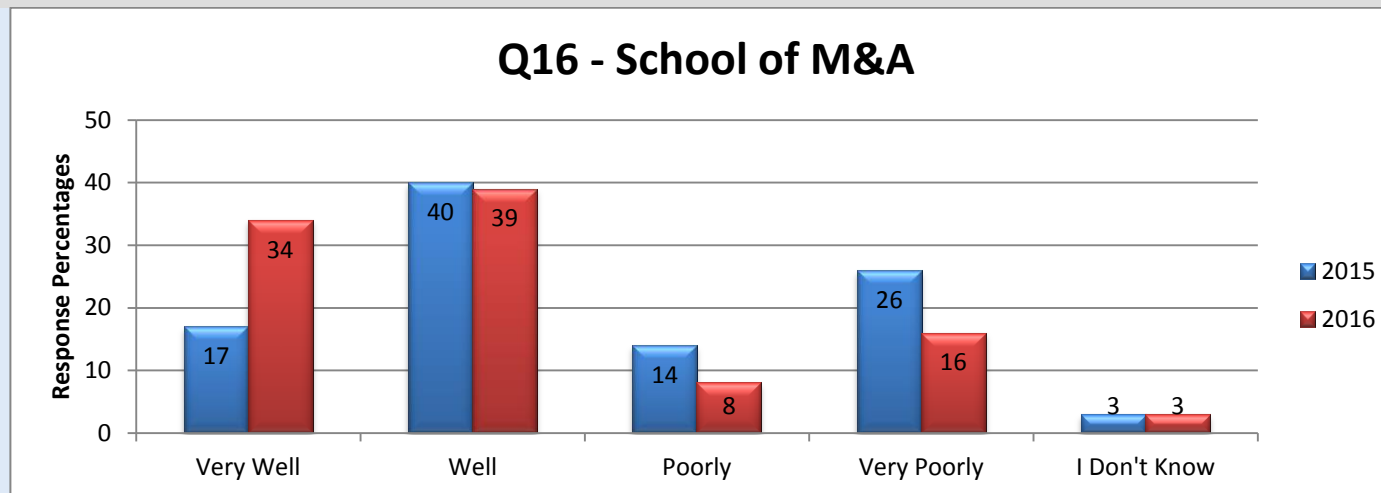


**Weighted Mean 2016**  
2.89

**Weighted Mean 2015**  
2.12

*answered question* 38  
*skipped question* 1

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?



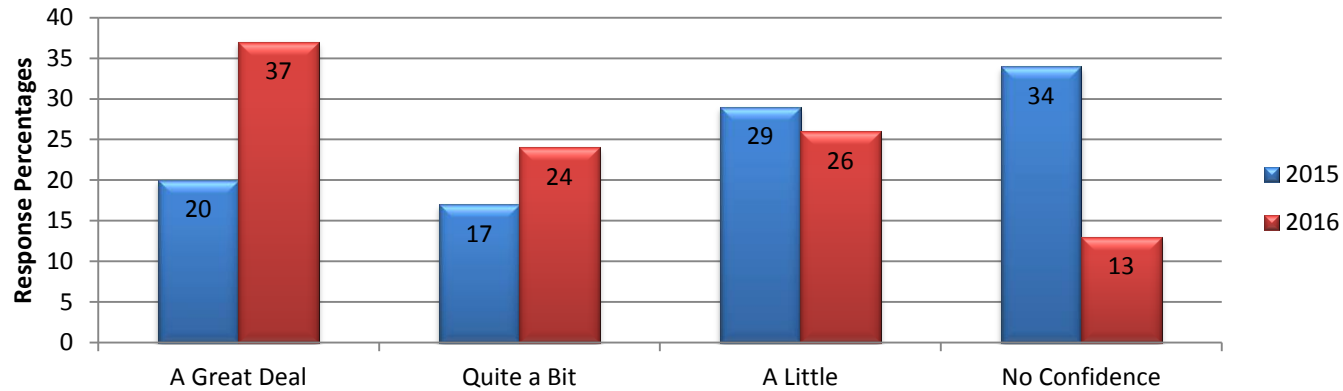
**Weighted Mean 2016**  
2.95

**Weighted Mean 2015**  
2.50

*answered question* 38  
*skipped question* 1

17. How much trust and confidence do you have in your Academic Chair/Manager?

**Q17 - School of M&A**



**Weighted Mean  
2016  
2.84**

**Weighted Mean  
2015  
2.23**

*answered question*

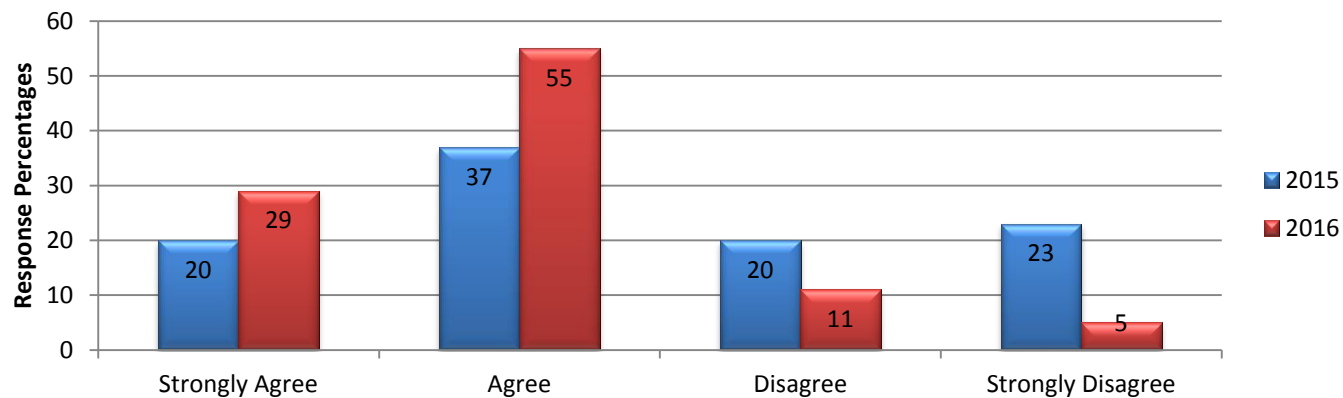
**38**

*skipped question*

**1**

18. There is effective two-way communication between my Academic Chair/Manager and me.

**Q18 - School of M&A**



**Weighted Mean  
2016  
3.08**

**Weighted Mean  
2015  
2.54**

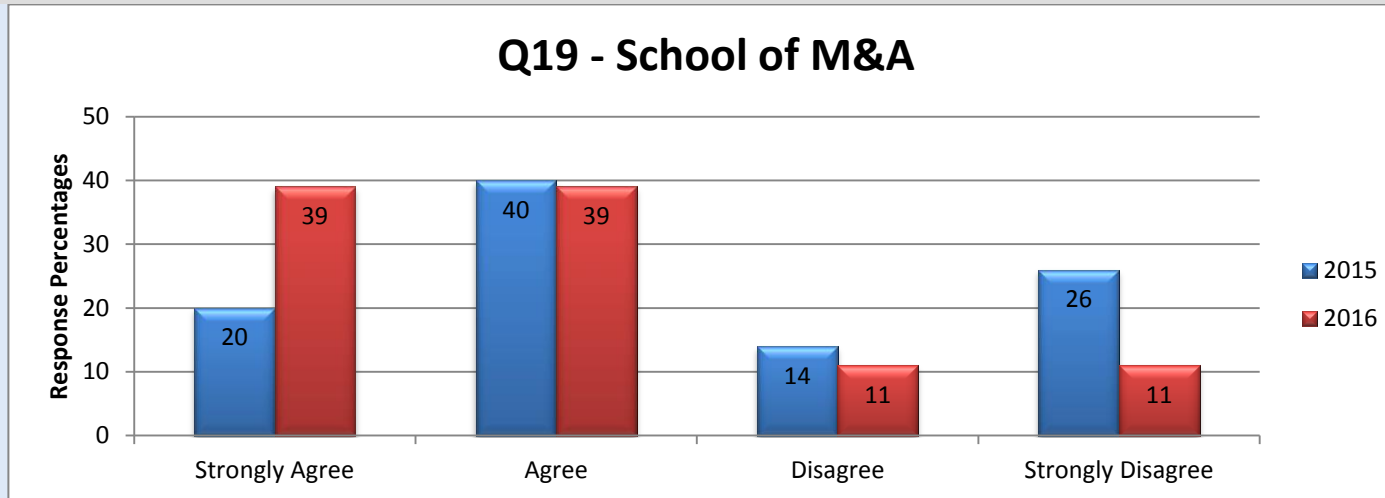
*answered question*

**38**

*skipped question*

**1**

19. There is effective support offered by my Academic Chair/Manager.



Weighted Mean  
2016  
3.08

Weighted Mean  
2015  
2.54

*answered question*

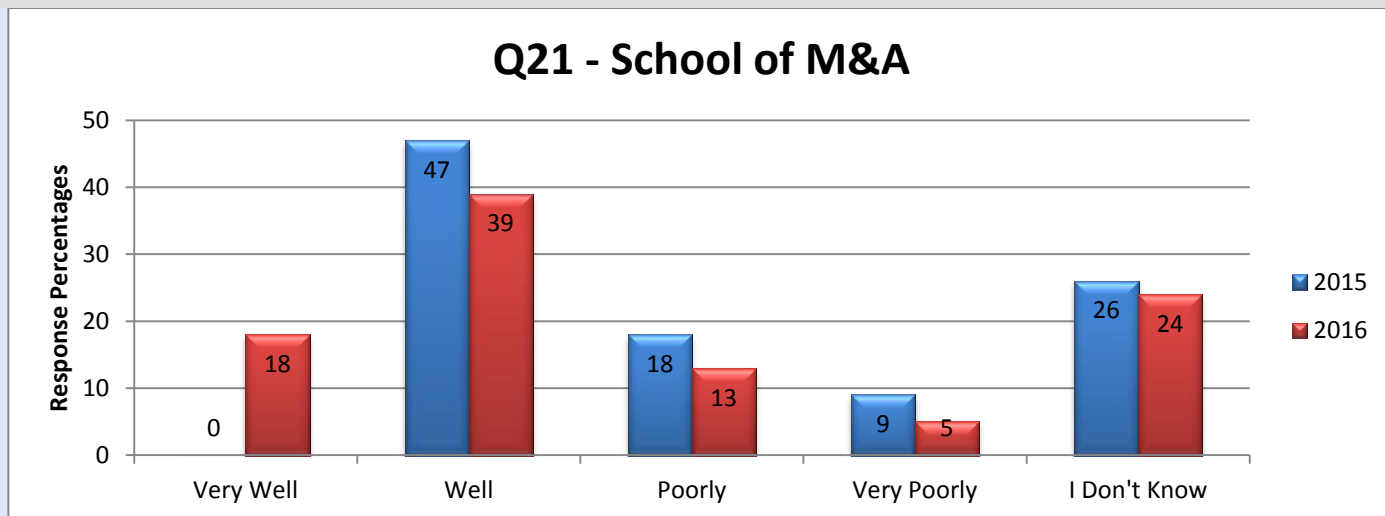
38

*skipped question*

1

Middle Management – Associate Dean

21. Overall do you feel your Associate Dean is doing a good job?



Weighted Mean  
2016  
2.93

Weighted Mean  
2015  
2.52

*answered question*

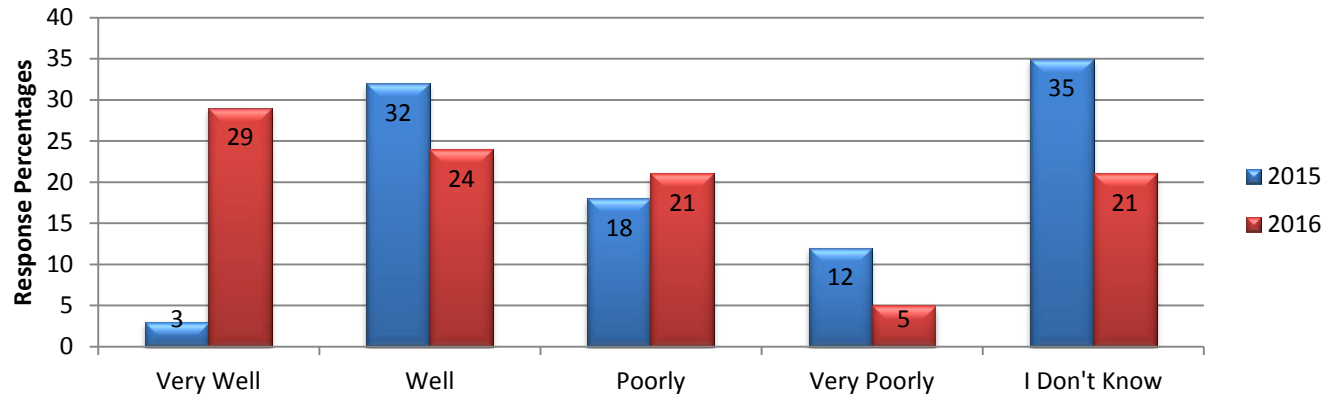
38

*skipped question*

1

22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?

**Q22 - School of M&A**



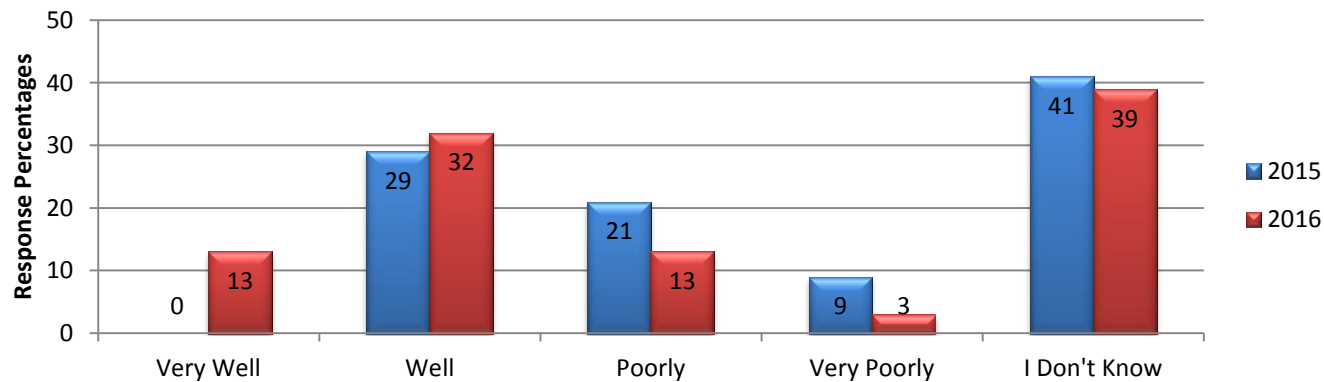
**Weighted Mean 2016**  
2.97

**Weighted Mean 2015**  
1.86

*answered question* 38  
*skipped question* 1

23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?

**Q23 - School of M&A**

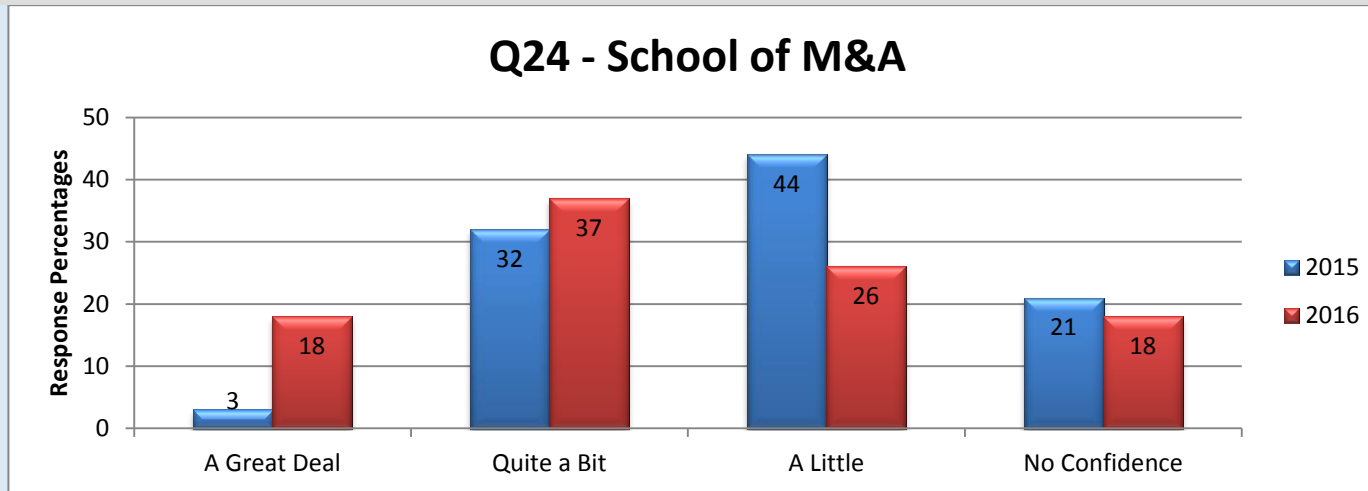


**Weighted Mean 2016**  
2.91

**Weighted Mean 2015**  
2.35

*answered question* 38  
*skipped question* 1

24. How much trust and confidence do you have in your Associate Dean?



Weighted Mean  
2016  
2.55

Weighted Mean  
2015  
2.18

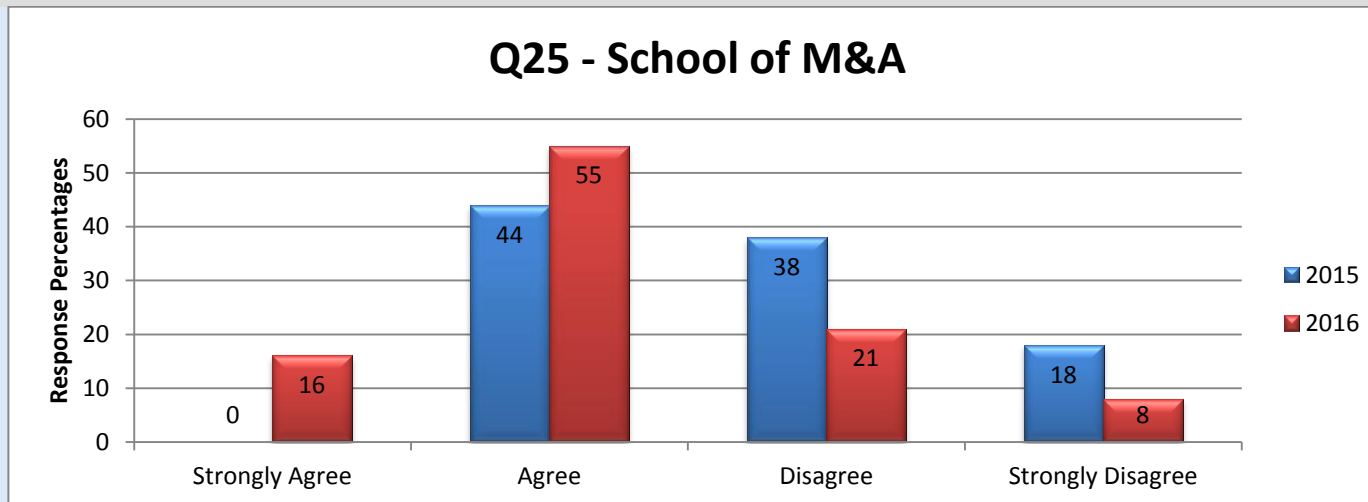
*answered question*

38

*skipped question*

1

25. There is effective two-way communication between my Associate Dean and me.



Weighted Mean  
2016  
2.79

Weighted Mean  
2015  
2.26

*answered question*

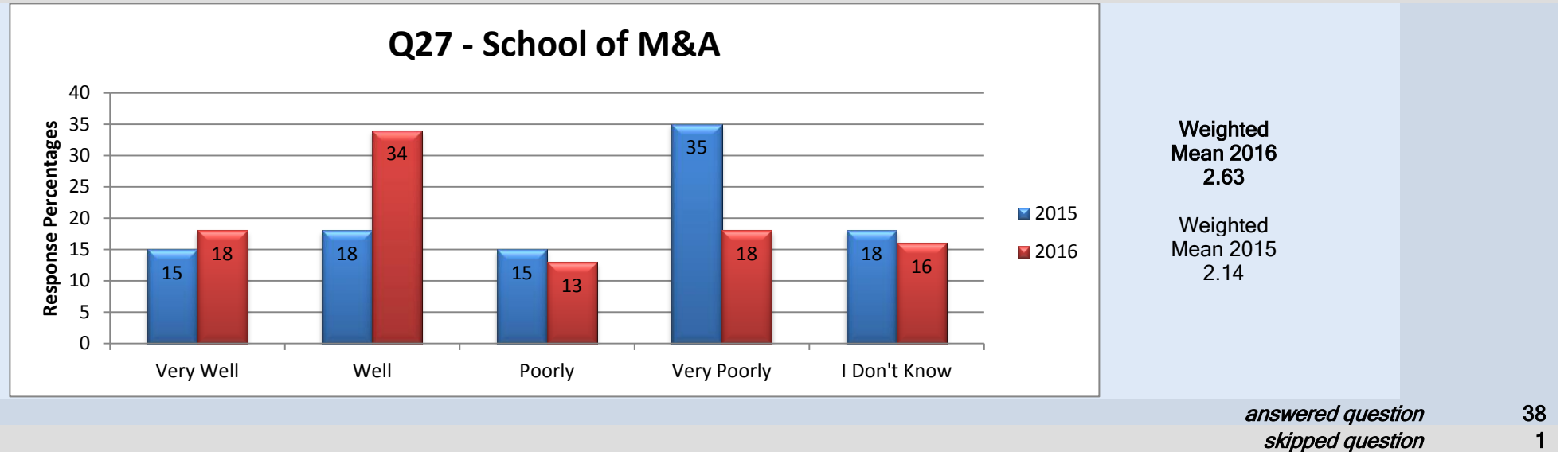
38

*skipped question*

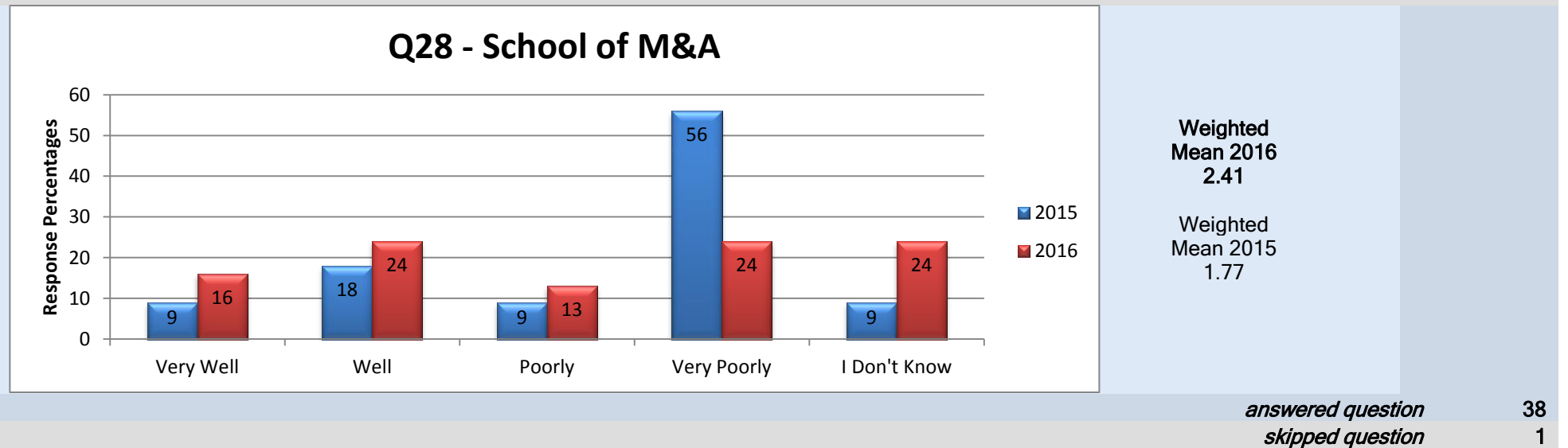
1

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?



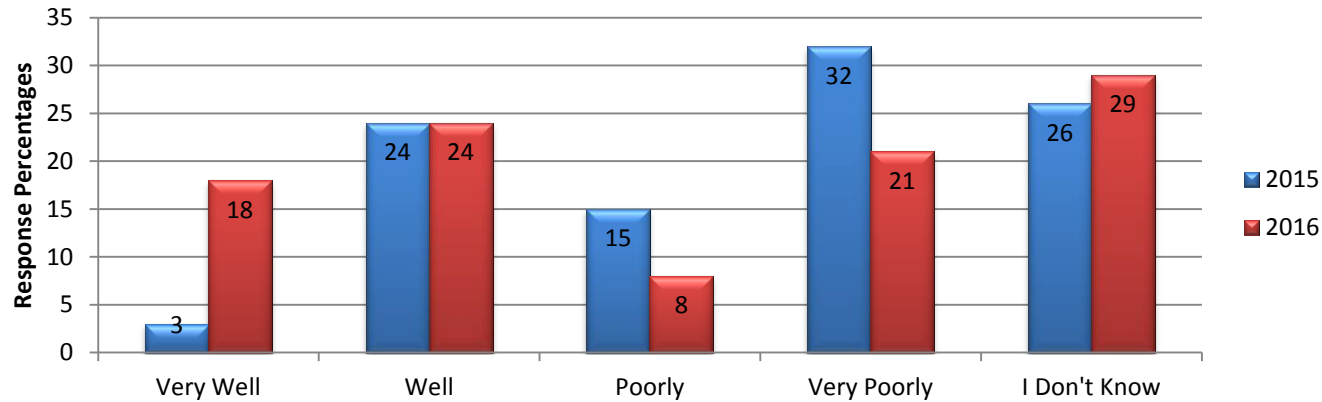
28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?





29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?

**Q29 - School of M&A**



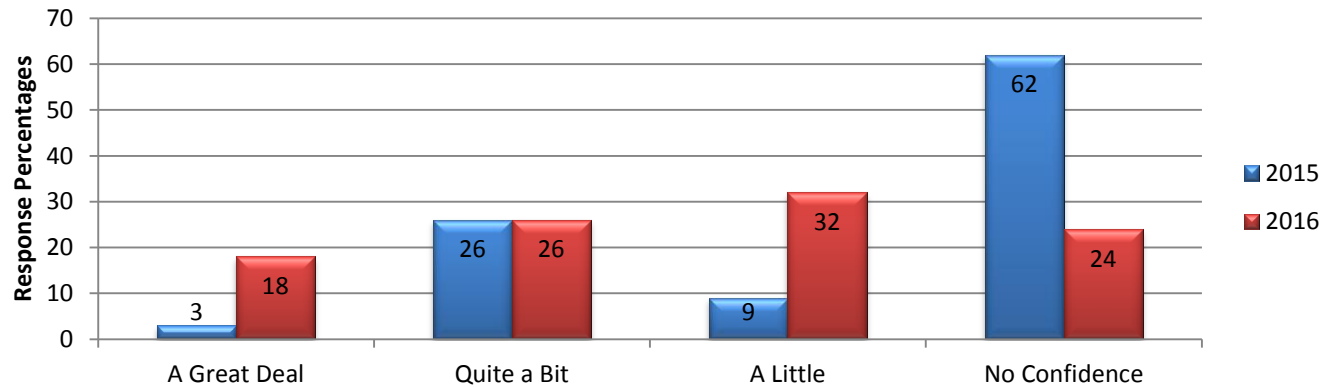
Weighted Mean 2016  
2.56

Weighted Mean 2015  
1.96

*answered question* 38  
*skipped question* 1

30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

**Q30 - School of M&A**

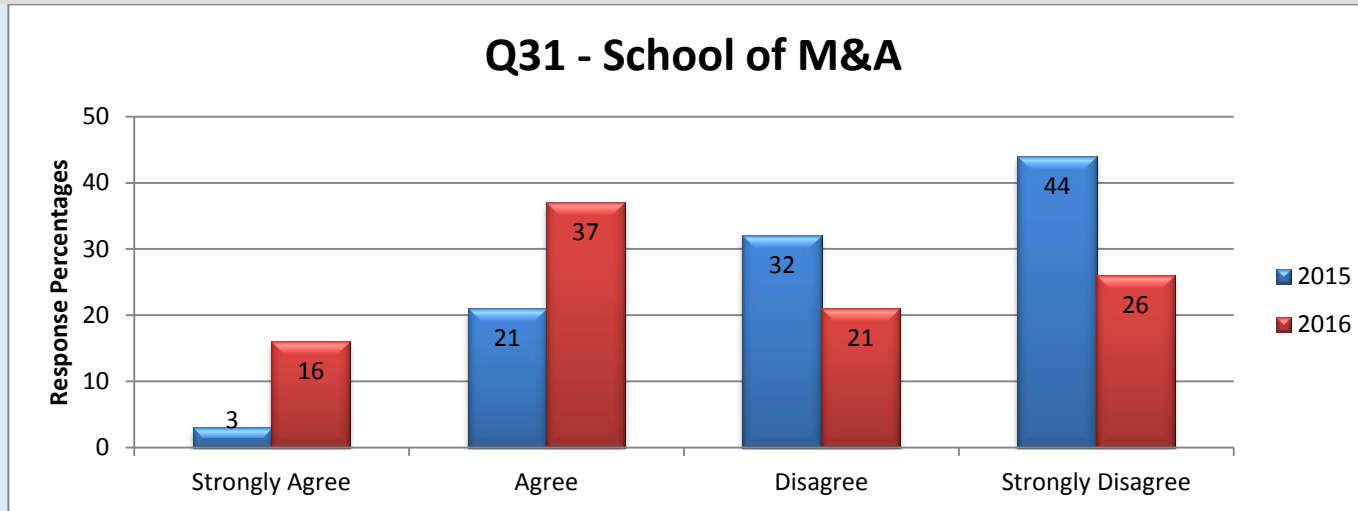


Weighted Mean 2016  
2.84

Weighted Mean 2015  
1.71

*answered question* 38  
*skipped question* 1

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.



**Weighted Mean 2016**  
2.42

**Weighted Mean 2015**  
1.82

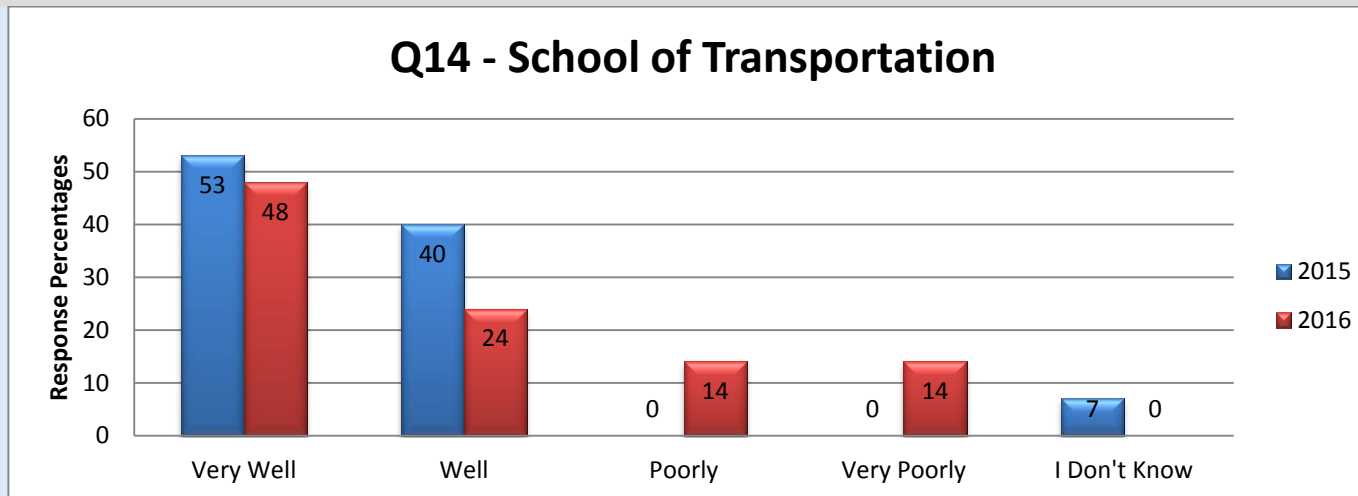
*answered question*  
*skipped question*

38  
1

### School of Transportation

Middle Management – Academic Chair/Manager

14. Overall do you feel your Academic Chair/Manager is doing a good job?



**Weighted Mean 2016**  
3.05

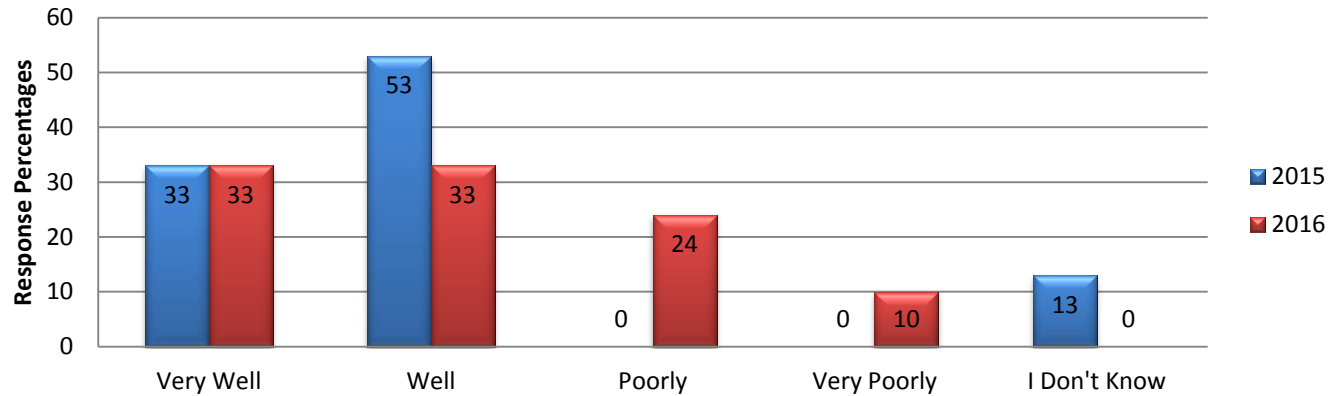
**Weighted Mean 2015**  
3.57

*answered question*  
*skipped question*

21  
2

15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?

**Q15 - School of Transportation**



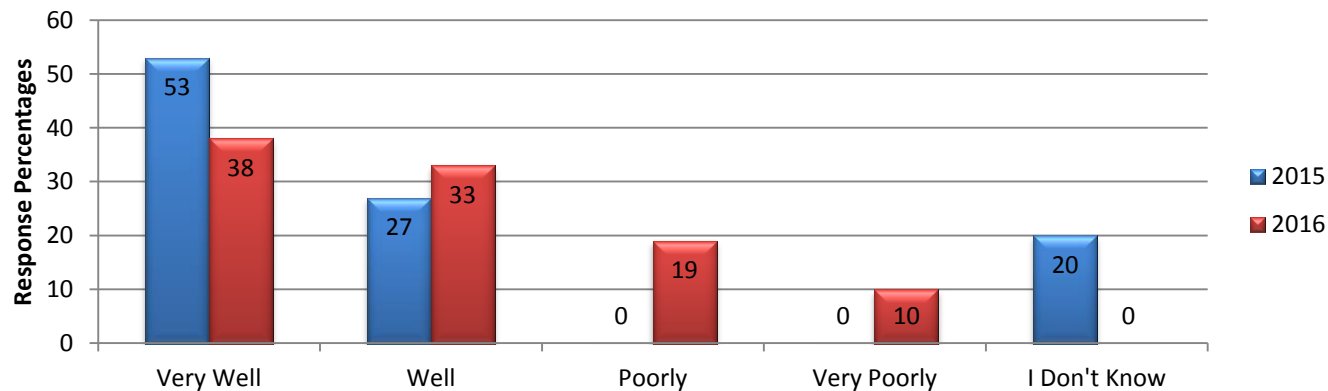
Weighted Mean 2016  
2.90

Weighted Mean 2015  
3.38

*answered question* 21  
*skipped question* 2

16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?

**Q16 - School of Transportation**



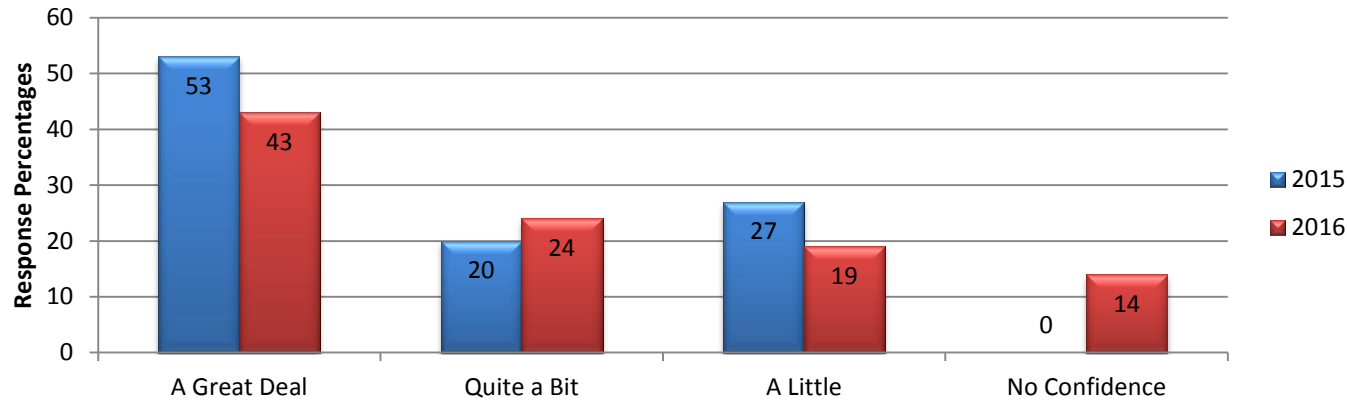
Weighted Mean 2016  
3.00

Weighted Mean 2015  
3.67

*answered question* 21  
*skipped question* 2

17. How much trust and confidence do you have in your Academic Chair/Manager?

**Q17 - School of Transportation**



Weighted Mean  
2016  
2.95

Weighted Mean  
2015  
3.27

*answered question*

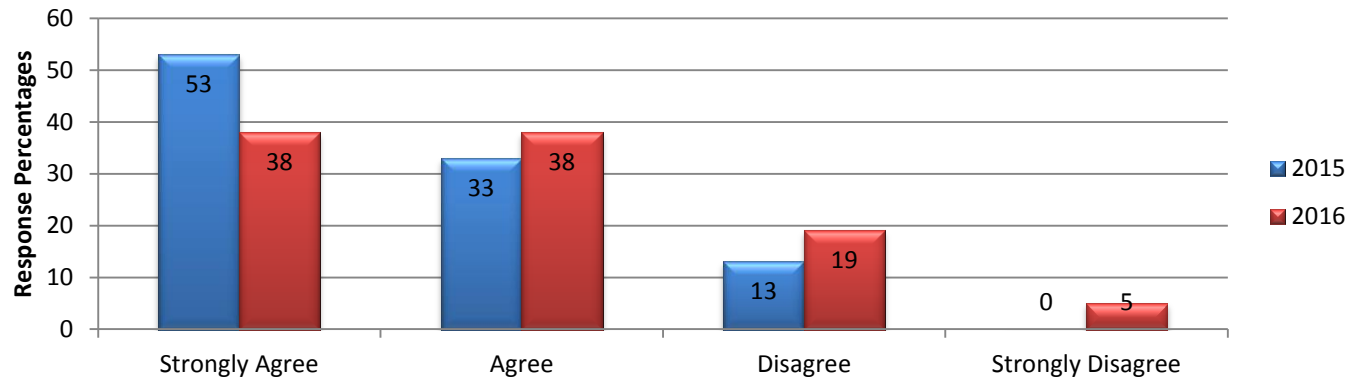
21

*skipped question*

2

18. There is effective two-way communication between my Academic Chair/Manager and me.

**Q18 - School of Transportation**



Weighted Mean  
2016  
3.10

Weighted Mean  
2015  
3.40

*answered question*

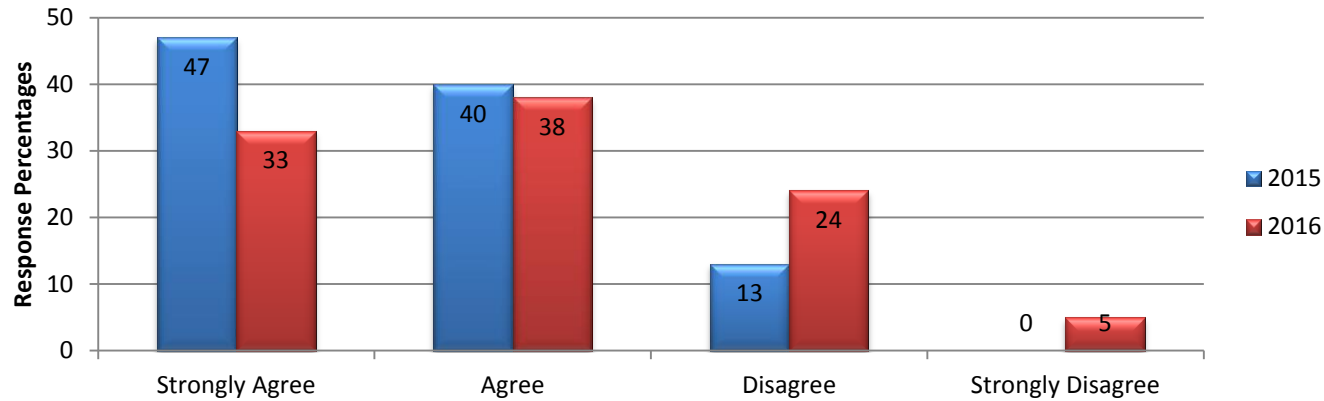
21

*skipped question*

2

19. There is effective support offered by my Academic Chair/Manager.

**Q19 - School of Transportation**



Weighted Mean 2016  
3.00

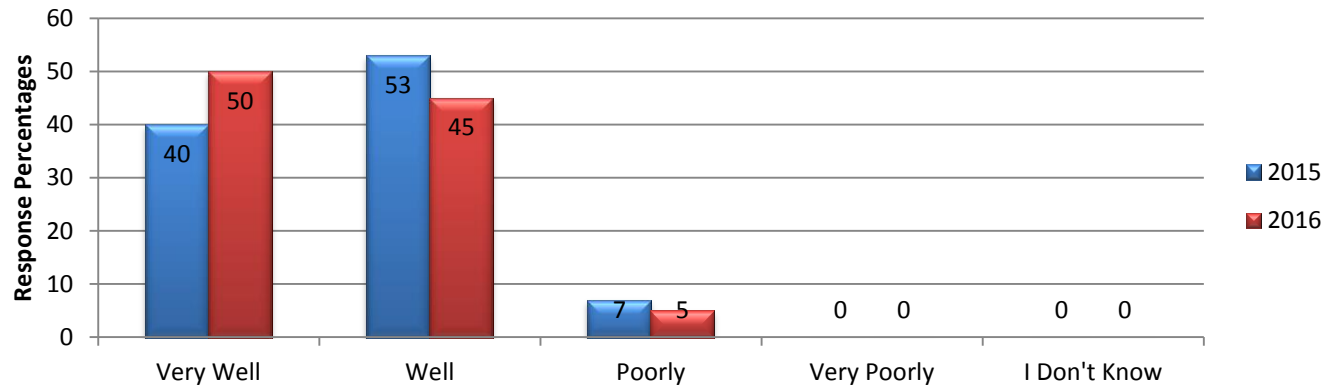
Weighted Mean 2015  
3.33

*answered question* 21  
*skipped question* 2

Middle Management – Dean/Director/Associate Vice President

27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?

**Q27 - School of Transportation**

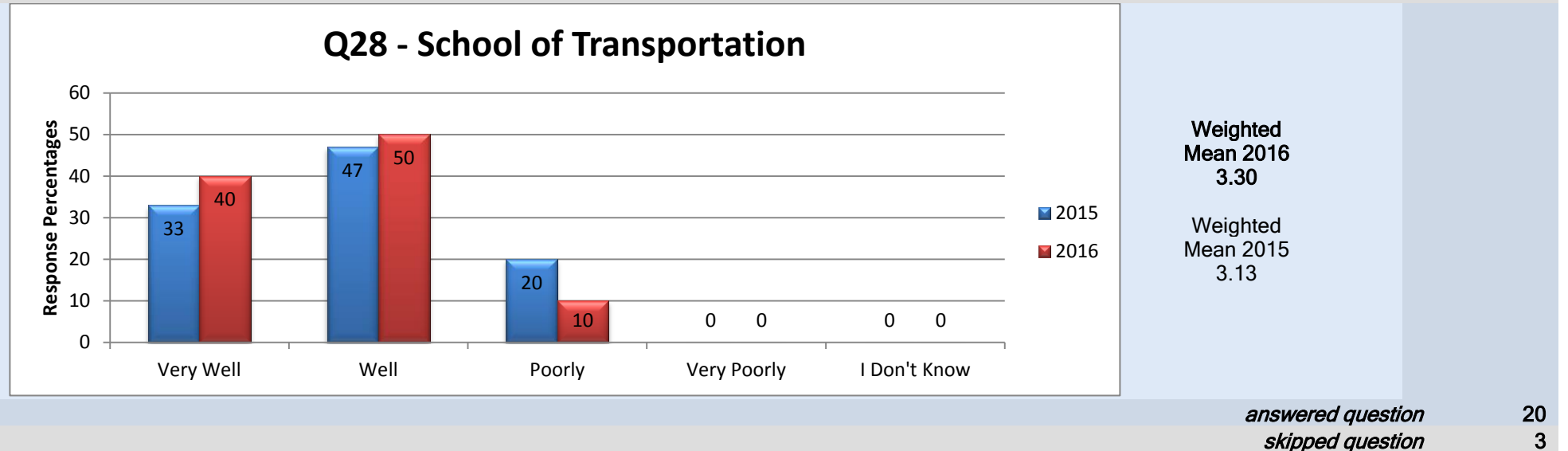


Weighted Mean 2016  
3.45

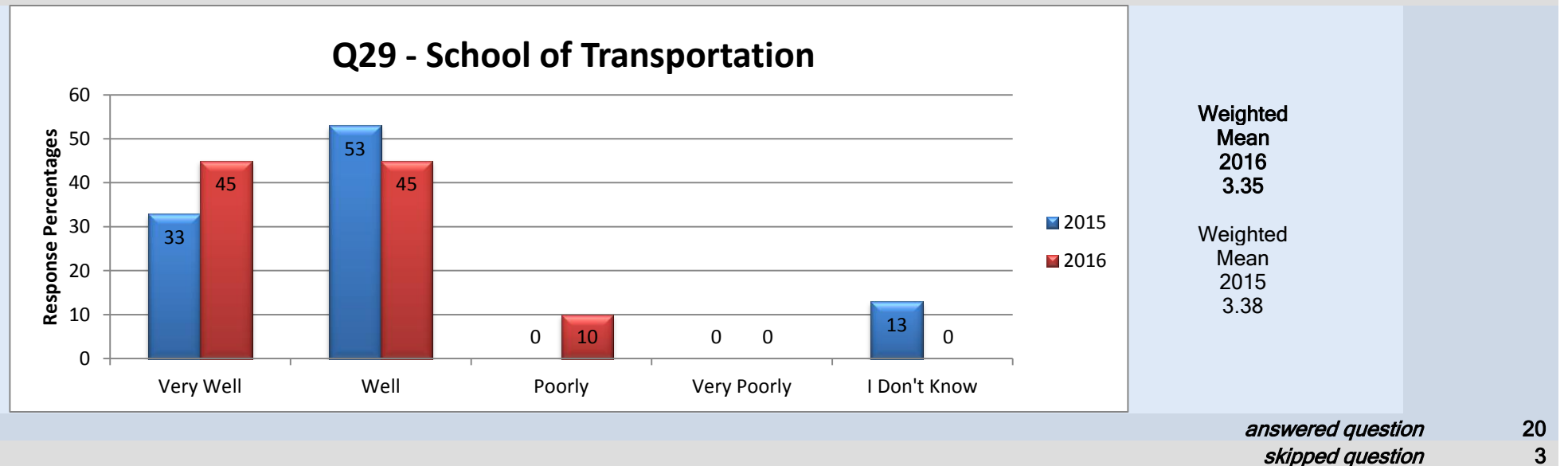
Weighted Mean 2015  
3.33

*answered question* 20  
*skipped question* 3

28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?

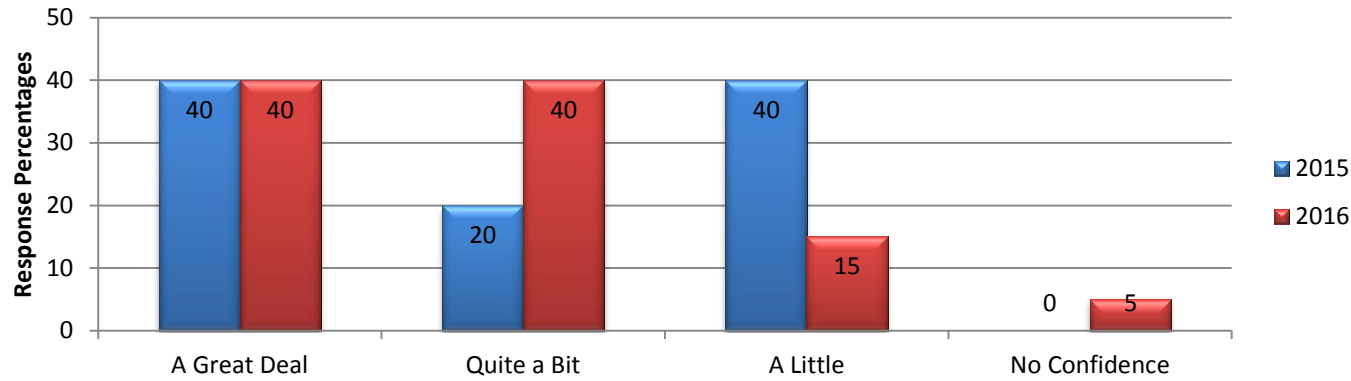


29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?



30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?

**Q30 - School of Transportation**



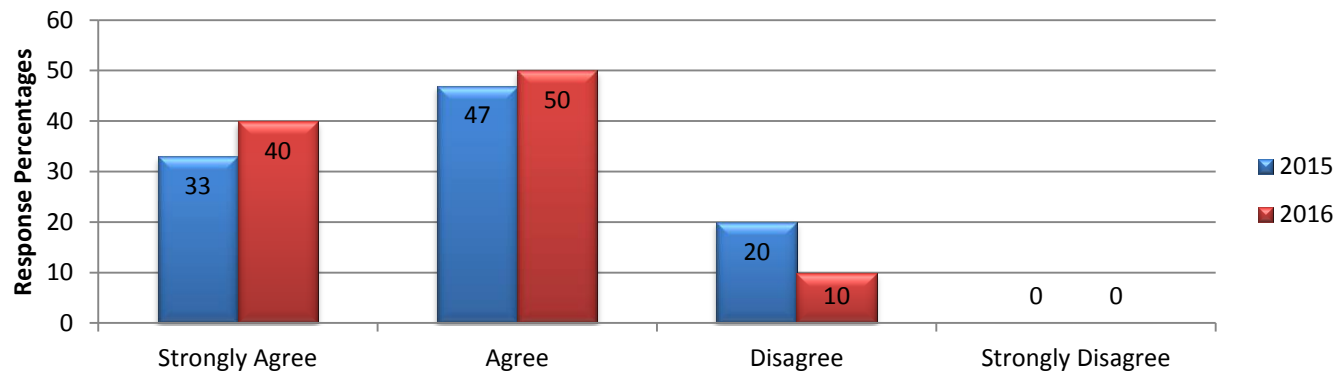
Weighted Mean  
2016  
3.95

Weighted Mean  
2015  
3.00

*answered question* 20  
*skipped question* 3

31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.

**Q31 - School of Transportation**



Weighted Mean  
2016  
3.30

Weighted Mean  
2015  
3.13

*answered question* 20  
*skipped question* 3