



**Responses by School/Department for All Middle Management Questions**

**Total Number of Respondents to the Survey: 252**

The “I Don’t Know” section is treated as a “Not applicable” section and is not included in the Weighted Mean

Omitted sections: those with less than 5 respondents. For example: only 2 respondents answered “yes” to having an Associate Dean

**Learner and Academic Services**

**Middle Management – Academic Chair/Manager**

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| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.24  Weighted Mean 2016  3.34  Weighted Mean 2015  3.41 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **6** |

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| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.04  Weighted Mean 2016  3.24  Weighted Mean 2015  3.24 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **6** |

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| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.16  Weighted Mean 2016  3.31  Weighted Mean 2015  3.41 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **6** |

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| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.11  Weighted Mean 2016  3.36  Weighted Mean 2015  3.69 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **6** |

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| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.26  Weighted Mean 2016  3.39  Weighted Mean 2015  3.63 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **6** |

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| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.22  Weighted Mean 2016  3.42  Weighted Mean 2015  2.41 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **6** |

**Middle Management –Associate Dean**

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| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.92  Weighted Mean 2016  3.29  Weighted Mean 2015  4.00\*  \*4 Respondents |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **14** |

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| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.36  Weighted Mean 2016  3.33  Weighted Mean 2015  3.67\*  \*4 Respondents |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **14** |

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| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.33  Weighted Mean 2015  4.00\*  \*4 Respondents |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **14** |

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| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.68  Weighted Mean 2016  3.25  Weighted Mean 2015  3.75\*  \*4 Respondents |  |  |  |  |
| ***answered question*** | | | | | | **19** |
| ***skipped question*** | | | | | | **14** |

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| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.68  Weighted Mean 2016  3.08  Weighted Mean 2015  3.25\*  \*4 Respondents |  |  |  |  |
| ***answered question*** | | | | | | **19** |
| ***skipped question*** | | | | | | **14** |

**Middle Management – Dean/Director/Associate Vice President**

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| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.77  Weighted Mean 2016  2.90  Weighted Mean 2015  3.44 |  |  |  |  |  |
| ***answered question*** | | | | | | | **26** |
| ***skipped question*** | | | | | | | **7** |

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| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.83  Weighted Mean 2016  2.90  Weighted Mean 2015  3.67 |  |  |  |  |  |
| ***answered question*** | | | | | | | **26** |
| ***skipped question*** | | | | | | | **7** |

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| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  2.94  Weighted Mean 2015  3.30 |  |  |  |  |  |
| ***answered question*** | | | | | | | **26** |
| ***skipped question*** | | | | | | | **7** |

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| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.77  Weighted Mean 2016  3.23  Weighted Mean 2015  3.46 |  |  |  |  |
| ***answered question*** | | | | | | **26** |
| ***skipped question*** | | | | | | **7** |

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| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.46  Weighted Mean 2016  2.27  Weighted Mean 2015  3.00 |  |  |  |  |
| ***answered question*** | | | | | | **26** |
| ***skipped question*** | | | | | | **7** |

**School of Business**

**Middle Management – Academic Chair/Manager**

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| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.07  Weighted Mean 2016  3.30  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **29** |
| ***skipped question*** | | | | | | | **3** |

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| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.96  Weighted Mean 2016  3.22  Weighted Mean 2015  2.64 |  |  |  |  |  |
| ***answered question*** | | | | | | | **29** |
| ***skipped question*** | | | | | | | **3** |

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| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.15  Weighted Mean 2016  3.25  Weighted Mean 2015  2.86 |  |  |  |  |  |
| ***answered question*** | | | | | | | **29** |
| ***skipped question*** | | | | | | | **3** |

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| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.93  Weighted Mean 2016  3.14  Weighted Mean 2015  2.77 |  |  |  |  |
| ***answered question*** | | | | | | **29** |
| ***skipped question*** | | | | | | **3** |

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| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.17  Weighted Mean 2016  3.25  Weighted Mean 2015  2.86 |  |  |  |  |
| ***answered question*** | | | | | | **29** |
| ***skipped question*** | | | | | | **3** |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.10  Weighted Mean 2016  3.36  Weighted Mean 2015  2.86 |  |  |  |  |
| ***answered question*** | | | | | | **29** |
| ***skipped question*** | | | | | | **3** |

**Middle Management – Associate Dean**

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| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.04  Weighted Mean 2016  3.36  Weighted Mean 2015  3.16 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.75  Weighted Mean 2016  3.22  Weighted Mean 2015  2.95 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.46  Weighted Mean 2016  3.42  Weighted Mean 2015  3.50 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.59  Weighted Mean 2016  2.82  Weighted Mean 2015  2.87 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **5** |

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| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.67  Weighted Mean 2016  2.86  Weighted Mean 2015  2.83 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **5** |

**Middle Management – Dean/Director/Associate Vice President**

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| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.84  Weighted Mean 2016  2.96  Weighted Mean 2015  2.95 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.77  Weighted Mean 2016  2.67  Weighted Mean 2015  2.79 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.79  Weighted Mean 2016  2.81  Weighted Mean 2015  2.77 |  |  |  |  |  |
| ***answered question*** | | | | | | | **27** |
| ***skipped question*** | | | | | | | **5** |

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| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.04  Weighted Mean 2016  3.00  Weighted Mean 2015  2.65 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **5** |

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| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.63  Weighted Mean 2016  2.68  Weighted Mean 2015  2.70 |  |  |  |  |
| ***answered question*** | | | | | | **27** |
| ***skipped question*** | | | | | | **5** |

**School of Construction**

**Middle Management – Academic Chair/Manager**

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| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.32  Weighted Mean 2016  3.10  Weighted Mean 2015  2.87 |  |  |  |  |  |
| ***answered question*** | | | | | | | **36** |
| ***skipped question*** | | | | | | | **5** |

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| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.21  Weighted Mean 2016  2.98  Weighted Mean 2015  2.79 |  |  |  |  |  |
| ***answered question*** | | | | | | | **36** |
| ***skipped question*** | | | | | | | **5** |

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| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.21  Weighted Mean 2016  3.05  Weighted Mean 2015  3.03 |  |  |  |  |  |
| ***answered question*** | | | | | | | **36** |
| ***skipped question*** | | | | | | | **5** |

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| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.94  Weighted Mean 2016  2.93  Weighted Mean 2015  2.92 |  |  |  |  |
| ***answered question*** | | | | | | **36** |
| ***skipped question*** | | | | | | **5** |

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| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.19  Weighted Mean 2016  3.17  Weighted Mean 2015  2.97 |  |  |  |  |
| ***answered question*** | | | | | | **36** |
| ***skipped question*** | | | | | | **5** |

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| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.17  Weighted Mean 2016  3.02  Weighted Mean 2015  2.87 |  |  |  |  |
| ***answered question*** | | | | | | **36** |
| ***skipped question*** | | | | | | **5** |

**Middle Management – Associate Dean**

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| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.67  Weighted Mean 2016  2.68  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.71  Weighted Mean 2016  2.59  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.67  Weighted Mean 2016  2.71  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

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| --- | --- | --- | --- | --- | --- | --- |
| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.16  Weighted Mean 2016  2.20  Weighted Mean 2015  2.74 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.32  Weighted Mean 2016  2.14  Weighted Mean 2015  2.44 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

**Middle Management – Dean/Director/Associate Vice President**

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| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.70  Weighted Mean 2016  2.68  Weighted Mean 2015  2.58 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.59  Weighted Mean 2016  2.59  Weighted Mean 2015  2.43 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.93  Weighted Mean 2016  2.56  Weighted Mean 2015  2.33 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  2.89  Weighted Mean 2015  2.78 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

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| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.41  Weighted Mean 2016  2.34  Weighted Mean 2015  2.39 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

**MacPhail School of Energy**

**Middle Management – Academic Chair/Manager**

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| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.16  Weighted Mean 2016  3.45  Weighted Mean 2015  3.45 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.05  Weighted Mean 2016  2.91  Weighted Mean 2015  3.22 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **0** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.05  Weighted Mean 2016  3.14  Weighted Mean 2015  3.26 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.05  Weighted Mean 2016  3.22  Weighted Mean 2015  3.40 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **0** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.19  Weighted Mean 2016  3.22  Weighted Mean 2015  3.45 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.14  Weighted Mean 2016  3.17  Weighted Mean 2015  3.55 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **0** |

**Middle Management – Associate Dean**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.44  Weighted Mean 2016  2.38  Weighted Mean 2015  2.54 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.56  Weighted Mean 2016  2.17  Weighted Mean 2015  2.50 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.63  Weighted Mean 2016  2.50  Weighted Mean 2015  2.77 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.30  Weighted Mean 2016  2.22  Weighted Mean 2015  2.25 |  |  |  |  |
| ***answered question*** | | | | | | **20** |
| ***skipped question*** | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.40  Weighted Mean 2016  1.96  Weighted Mean 2015  2.25 |  |  |  |  |
| ***answered question*** | | | | | | **20** |
| ***skipped question*** | | | | | | **1** |

**Middle Management – Dean/Director/Associate Vice President**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.63  **Weighted Mean 2016**  **2.38**  Weighted Mean 2015  3.60 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.64  Weighted Mean 2016  2.20  Weighted Mean 2015  3.53 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.43  Weighted Mean 2016  2.45  Weighted Mean 2015  3.57 |  |  |  |  |  |
| ***answered question*** | | | | | | | **20** |
| ***skipped question*** | | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.85  Weighted Mean 2016  2.29  Weighted Mean 2015  3.26 |  |  |  |  |
| ***answered question*** | | | | | | **20** |
| ***skipped question*** | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.20  Weighted Mean 2016  2.00  Weighted Mean 2015  3.00 |  |  |  |  |
| ***answered question*** | | | | | | **20** |
| ***skipped question*** | | | | | | **1** |

**School of Health & Public Safety**

**Middle Management – Academic Chair/Manager**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.93  Weighted Mean 2016  3.00  Weighted Mean 2015  2.71 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.33  Weighted Mean 2016  2.72  Weighted Mean 2015  2.40 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.11  Weighted Mean 2015  3.20 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.80  Weighted Mean 2016  2.78  Weighted Mean 2015  2.63 |  |  |  | |  | |
| ***answered question*** | | | | | | **15** | |
| ***skipped question*** | | | | | | **0** | |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.33  Weighted Mean 2016  2.94  Weighted Mean 2015  2.75 |  |  |  | |  | |
| ***answered question*** | | | | | | **15** | |
| ***skipped question*** | | | | | | **0** | |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.93  Weighted Mean 2016  2.94  Weighted Mean 2015  2.50 |  |  |  |  |
| ***answered question*** | | | | | | **15** |
| ***skipped question*** | | | | | | **0** |

**Middle Management – Dean/Director/Associate Vice President**

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.00  Weighted Mean 2015  2.30 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.80  Weighted Mean 2016  3.00  Weighted Mean 2015  2.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.88  Weighted Mean 2016  3.00  Weighted Mean 2015  2.27 |  |  |  |  |  |
| ***answered question*** | | | | | | | **15** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.13  Weighted Mean 2016  3.17  Weighted Mean 2015  2.07 |  |  |  |  |
| ***answered question*** | | | | | | **15** |
| ***skipped question*** | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.47  Weighted Mean 2016  2.72  Weighted Mean 2015  2.07 |  |  |  |  |
| ***answered question*** | | | | | | **15** |
| ***skipped question*** | | | | | | **0** |

**School of Hospitality &Tourism**

**Middle Management – Academic Chair/Manager**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.79  Weighted Mean 2016  3.00  Weighted Mean 2015  2.75 |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.53  Weighted Mean 2016  2.88  Weighted Mean 2015  2.81 |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **0** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.07  Weighted Mean 2015  2.81 |  |  |  |  |  |
| ***answered question*** | | | | | | | **19** |
| ***skipped question*** | | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.37  Weighted Mean 2016  2.94  Weighted Mean 2016  2.88 |  |  |  |  |
| ***answered question*** | | | | | | **19** |
| ***skipped question*** | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.74  Weighted Mean 2016  3.13  Weighted Mean 2015  3.19 |  |  |  |  |
| ***answered question*** | | | | | | **19** |
| ***skipped question*** | | | | | | **0** |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.68  Weighted Mean 2016  3.00  Weighted Mean 2015  3.06 |  |  |  |  |
| ***answered question*** | | | | | | **19** |
| ***skipped question*** | | | | | | **0** |

**Middle Management – Dean/Director/Associate Vice President**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.25  Weighted Mean 2015  3.29 |  |  |  |  |  |
| ***answered question*** | | | | | | | **13** |
| ***skipped question*** | | | | | | | **8** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.15  Weighted Mean 2016  2.94  Weighted Mean 2015  2.85 |  |  |  |  |  |
| ***answered question*** | | | | | | | **13** |
| ***skipped question*** | | | | | | | **8** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.08  Weighted Mean 2016  3.19  Weighted Mean 2015  3.15 |  |  |  |  |  |
| ***answered question*** | | | | | | | **13** |
| ***skipped question*** | | | | | | | **8** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.69  Weighted Mean 2016  4.06  Weighted Mean 2015  2.80 |  |  |  |  |
| ***answered question*** | | | | | | **13** |
| ***skipped question*** | | | | | | **8** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.92  Weighted Mean 2016  3.00  Weighted Mean 2015  2.73 |  |  |  |  |
| ***answered question*** | | | | | | **13** |
| ***skipped question*** | | | | | | **8** |

**School of Information and Communications Technology**

**Middle Management – Academic Chair/Manager**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.25  Weighted Mean 2016  2.84  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **24** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.29  Weighted Mean 2016  2.92  Weighted Mean 2015  3.05 |  |  |  |  |  |
| ***answered question*** | | | | | | | **24** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.29  Weighted Mean 2016  3.00  Weighted Mean 2015  3.18 |  |  |  |  |  |
| ***answered question*** | | | | | | | **24** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.33  Weighted Mean 2016  2.84  Weighted Mean 2015  3.05 |  |  |  |  |
| ***answered question*** | | | | | | **24** |
| ***skipped question*** | | | | | | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.38  Weighted Mean 2016  3.00  Weighted Mean 2015  3.23 |  |  |  |  |
| ***answered question*** | | | | | | **24** |
| ***skipped question*** | | | | | | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.25  Weighted Mean 2016  2.96  Weighted Mean 2015  3.23 |  |  |  |  |
| ***answered question*** | | | | | | **24** |
| ***skipped question*** | | | | | | **1** |

**Middle Management – Associate Dean**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.25  Weighted Mean 2016  3.21  Weighted Mean 2015  2.89 |  |  |  |  |  |
| ***answered question*** | | | | | | | **6** |
| ***skipped question*** | | | | | | | **19** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.75  Weighted Mean 2016  3.13  Weighted Mean 2015  2.83 |  |  |  |  |  |
| ***answered question*** | | | | | | | **6** |
| ***skipped question*** | | | | | | | **19** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.50  Weighted Mean 2016  3.15  Weighted Mean 2015  3.00 |  |  |  |  |  |
| ***answered question*** | | | | | | | **6** |
| ***skipped question*** | | | | | | | **19** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.33  Weighted Mean 2016  2.74  Weighted Mean 2015  2.77 |  |  |  |  |
| ***answered question*** | | | | | | **6** |
| ***skipped question*** | | | | | | **19** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.33  Weighted Mean 2016  2.68  Weighted Mean 2015  2.77 |  |  |  |  |
| ***answered question*** | | | | | | **6** |
| ***skipped question*** | | | | | | **19** |

**Middle Management – Dean/Director/Associate Vice President**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.82  Weighted Mean 2016  2.79  Weighted Mean 2015  2.70 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.88  Weighted Mean 2016  2.95  Weighted Mean 2015  2.74 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  2.68  Weighted Mean 2015  2.81 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.86  Weighted Mean 2016  2.95  Weighted Mean 2015  2.43 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **4** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.57  Weighted Mean 2016  2.67  Weighted Mean 2015  2.67 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **4** |

**School of Manufacturing &Automation**

**Middle Management – Academic Chair/Manager**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.89  Weighted Mean 2016  3.16  Weighted Mean 2015  2.37 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.84  Weighted Mean 2016  2.89  Weighted Mean 2015  2.12 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.86  Weighted Mean 2016  2.95  Weighted Mean 2015  2.50 |  |  |  |  |  |
| ***answered question*** | | | | | | | **37** |
| ***skipped question*** | | | | | | | **4** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.73  Weighted Mean 2016  2.84  Weighted Mean 2015  2.23 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

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| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.11  Weighted Mean 2016  3.08  Weighted Mean 2015  2.54 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.00  Weighted Mean 2016  3.08  Weighted Mean 2015  2.54 |  |  |  |  |
| ***answered question*** | | | | | | **37** |
| ***skipped question*** | | | | | | **4** |

**Middle Management – Associate Dean**

|  |  |  |  |  |  |  |  |
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| **21. Overall do you feel your Associate Dean is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.64  Weighted Mean 2016  2.93  Weighted Mean 2015  2.52 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **22. How would you rate your Associate Dean in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.36  Weighted Mean 2016  2.97  Weighted Mean 2015  1.86 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **23. How would you rate your Associate Dean in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.55  Weighted Mean 2016  2.91  Weighted Mean 2015  2.35 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **24. How much trust and confidence do you have in your Associate Dean?** | | | | | | |
|  |  | **Weighted Mean 2017**  2.17  Weighted Mean 2016  2.55  Weighted Mean 2015  2.18 |  |  |  |  |
| ***answered question*** | | | | | | **35** |
| ***skipped question*** | | | | | | **6** |

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| **25. There is effective two-way communication between my Associate Dean and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  2.46  Weighted Mean 2016  2.79  Weighted Mean 2015  2.26 |  |  |  |  |
| ***answered question*** | | | | | | **35** |
| ***skipped question*** | | | | | | **6** |

**Middle Management – Dean/Director/Associate Vice President**

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| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.88  Weighted Mean 2016  2.63  Weighted Mean 2015  2.14 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.68  Weighted Mean 2016  2.41  Weighted Mean 2015  1.77 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  2.76  Weighted Mean 2016  2.56  Weighted Mean 2015  1.96 |  |  |  |  |  |
| ***answered question*** | | | | | | | **35** |
| ***skipped question*** | | | | | | | **6** |

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| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | | | | | | | |
|  | |  | | **Weighted Mean 2017**  2.86  Weighted Mean 2016  2.84  Weighted Mean 2015  1.71 | |  | |  | |  | |  |
| ***answered question*** | | | | | | | | | | | | **35** |
| ***skipped question*** | | | | | | | | | | | | **6** |
|  | | | | | | | | | | | |  |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | | | | | | | |
|  |  | | **Weighted Mean 2017**  2.63  Weighted Mean 2016  2.42  Weighted Mean 2015  1.82 | |  | |  | |  | |  | |
| ***answered question*** | | | | | | | | | | | **35** | |
| ***skipped question*** | | | | | | | | | | | **6** | |

**School of Transportation**

**Middle Management – Academic Chair/Manager**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **14. Overall do you feel your Academic Chair/Manager is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.33  Weighted Mean 2016  3.05  Weighted Mean 2015  3.57 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

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| **15. How would you rate your Academic Chair/Manager in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.14  Weighted Mean 2016  2.90  Weighted Mean 2015  3.38 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **16. How would you rate your Academic Chair/Manager in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.33  Weighted Mean 2016  3.00  Weighted Mean 2015  3.67 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

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| **17. How much trust and confidence do you have in your Academic Chair/Manager?** | | | | | | |
|  |  | **Weighted Mean 2017**  3.43  Weighted Mean 2016  2.95  Weighted Mean 2015  3.27 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **18. There is effective two-way communication between my Academic Chair/Manager and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.71  Weighted Mean 2016  3.10  Weighted Mean 2015  3.40 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **1** |

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| --- | --- | --- | --- | --- | --- | --- |
| **19. There is effective support offered by my Academic Chair/Manager.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.62  Weighted Mean 2016  3.00  Weighted Mean 2015  3.33 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **1** |

**Middle Management – Dean/Director/Associate Vice President**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **27. Overall do you feel your Dean/Director/Associate Vice President is doing a good job?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.55  Weighted Mean 2016  3.45  Weighted Mean 2015  3.33 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **28. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage "people" responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.25  Weighted Mean 2016  3.30  Weighted Mean 2015  3.13 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **29. How would you rate your Dean/Director/Associate Vice President in terms of their ability to manage administrative/technical responsibilities?** | | | | | | | |
|  |  | **Weighted Mean 2017**  3.56  Weighted Mean 2016  3.35  Weighted Mean 2015  3.38 |  |  |  |  |  |
| ***answered question*** | | | | | | | **21** |
| ***skipped question*** | | | | | | | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **30. How much trust and confidence do you have in your Dean/Director/Associate Vice President?** | | | | | | |
|  |  | **Weighted Mean 2017**  4.00  Weighted Mean 2016  3.95  Weighted Mean 2015  3.00 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **31. There is effective two-way communication between my Dean/Director/Associate Vice President and me.** | | | | | | |
|  |  | **Weighted Mean 2017**  3.29  Weighted Mean 2016  3.30  Weighted Mean 2015  3.13 |  |  |  |  |
| ***answered question*** | | | | | | **21** |
| ***skipped question*** | | | | | | **1** |